



# PRINCE2-PRACTITIONER<sup>Q&As</sup>

PRINCE2 Practitioner

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## QUESTION 1

DRAG DROP

BUSINESS CASE

The project product is the '\\capability to provide health and safety training\\'. The benefits management approach needs to include activities post-project to ensure that the benefits are measured. The executive wants to focus on selling the new

health and safety training course to other training companies.

Here are three items of information that will be included in the benefits management approach.

Under which heading (A-F) should they be recorded?

Choose only ONE heading for each item of information. Each heading can be used once, more than once, or not at all.

Select and Place:



The scope of the benefits management approach covering what benefits are to be managed and measured

Who is accountable for the expected benefits

What management actions are required in order to ensure that the project outcomes are achieved

How to measure achievement of expected benefits, and when they can be measured

What resources are needed

Baseline measures from which the improvement will be calculated

ABC Company does not currently sell any courses to other training companies as part of its operational business

Sales agents will need to be trained on the benefits of the health and safety training course and how it can help other training companies expand their business

Sales to other training companies will be calculated monthly from launch by identifying the number of contracts signed, and the number of health and safety training courses that have been sold



Correct Answer:



The scope of the benefits management approach covering what benefits are to be managed and measured

Who is accountable for the expected benefits

How to measure achievement of expected benefits, and when they can be measured

Baseline measures from which the improvement will be calculated

What resources are needed

What management actions are required in order to ensure that the project outcomes are achieved

**QUESTION 2**

What will be the impact on the benefits?

- A. Reduced savings, now ?0m over 10 years.
- B. Increased savings of ?m over 10 years from the new initiative to centralize the services provided by the Facilities Division.
- C. An additional cost of ?.5m to deliver the services provided by the Facilities Division.
- D. Outsourcing project cost reduced by 50%.

Correct Answer: A

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**QUESTION 3**

The chair of a quality review meeting advised the Team Manager that, because there were so many major issues, the product had been rejected. The presenter estimated that the corrections would take about two weeks. The re-assessment of the product will take a further week, resulting in a three-week delay. The Work Package only has one week tolerance.

Which 2 actions should the Team Manager take in response to this situation?

- A. Ask the reviewers to work overtime to prevent the delay.
- B. Ensure that the situation is included in the next Highlight Report.
- C. Raise an issue explaining that tolerances are forecast to be exceeded.
- D. Advise the Project Manager of the risk that there may be a two-week delay in the delivery of one of the products.
- E. Ensure that the Quality Register is updated with the quality review result.

Correct Answer: CE

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**QUESTION 4**

The project is now in stage 2. The 'training venue specifications' will not be delivered to schedule and the stage is forecast to exceed its time tolerance. As a result, the project manager has agreed with the team manager that the 'training venue specifications' will be delivered in stage 3 instead of stage 2.

Is this an appropriate action, and why?

- A. Yes, because the project manager should recommend corrective actions required.
- B. Yes, because moving the work enables stage 2 to be delivered within tolerance.
- C. No, because the team manager should inform the project manager by raising an issue.



D. No, because the stage deviation should be referred to the project board for a decision.

Correct Answer: D

Reference <https://www.prince2primer.com/project-board-and-project-manager-prince2-controls/>

## QUESTION 5

Which 2 statements should be recorded under the Business options heading?

- A. The re-engineering of selected business functions would not provide the required outcome.
- B. The lack of up-to-date technology in MFH means a re-engineering of existing services will not necessarily deliver the performance improvements required.
- C. Use external consultants to provide guidance on the detailed design of the outsourced services.
- D. Set up a PRINCE2 project to deliver the outsourced services.
- E. Review a list of service providers to determine a short-list of possible service providers.

Correct Answer: CD

Reference: <http://www.whatisprince2.net/prince2-theme-business-case.php>

## QUESTION 6

DRAG DROP

ORGANIZATION

The communication management approach is being developed. ABC Company's corporate management has agreed the information about proposed courses can be shared externally, provided that a non-disclosure agreement is signed and

corporate management is informed.

Here are three items of information relating to the sharing of course materials.

Under which heading of the communication management approach (A-F) should they be included?

Choose only one heading for each item of information. Each heading can be used once, more than once, or not at all.

Select and Place:





Introduction

Information relating to the health and safety training courses can be shared with third parties. This is an exception to normal policy.

Communication procedure

Signed non-disclosure agreements should be copied and stored with project documentation.

Tools and techniques

A list of the signed non-disclosure agreements will be provided to corporate management on a monthly basis.

Records

Reporting

Roles and responsibilities

Correct Answer:





Introduction

Communication procedure

Records

Tools and techniques

Reporting

Roles and responsibilities

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### QUESTION 7

As the project approaches the end of stage 2, the Project Manager has requested a Product Status Account to ensure that all products are at their expected point of development. Although the list of customers has been quality reviewed, it has not been baselined because the Marketing department have not provided all of the prospective customers\' details. What initial action should the Project Manager take?

- A. Delay producing the End Stage Report until the list of customers has been baselined.
- B. Raise an Exception Report to the Project Board to highlight the issue.
- C. Check the target sign-off date for the list of customers.
- D. Update the product status to baselined and obtain a commitment from the Marketing department to finish this work within the next few days.

Correct Answer: C

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### QUESTION 8



Which 2 alternative actions apply to the proposed Executive for this project?

- A. Retain because he accepts that outsourcing is the best solution.
- B. Replace with '\\Director of Finance Division\\' because she can ensure a cost-conscious approach to the project that gives value for money.
- C. Retain because he has the right level of authority to be able to control the strategic nature of the Outsourcing project.
- D. Add '\\Director of Finance\\' because she understands the operation of the Information Technology Division and the Facilities Division.
- E. Replace with '\\Payroll Manager\\' because he is a very experienced and efficient qualified accountant.

Correct Answer: BC

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#### QUESTION 9

The work package to produce the '\\updated corporate quality procedures\\' was created during stage 3. Before accepting the work package, the team manager produces the team plan and finds that the expected delivery date is unrealistic. As a result, the project manager agrees an extra two weeks to complete the work package, within the current stage tolerance. The work package is then accepted by the team manager.

Is this an appropriate application of the '\\manage product delivery\\' process, and why?

- A. Yes, because the team manager should set the time required to complete a work package.
- B. Yes, because the team manager should agree the limits within which the work is to be completed.
- C. No, because the work package, defined by the project manager, should not be changed.
- D. No, because the use of the stage time tolerance should be authorized by the project board.

Correct Answer: B

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#### QUESTION 10

Which 2 statements should be recorded under the Expected dis-benefits heading?

- A. A high quality, glossy product will involve additional costs.
- B. Individuals in the engineering team who are not selected to appear in the calendar photographs will become de-motivated.
- C. The calendar may not result in the expected 10% increase in orders.
- D. Because the Calendar project is a priority for the MNO Manufacturing Company, the delivery of other projects within the Marketing department will be delayed.
- E. The calendar may not result in the 10 further orders from the list of prospective customers in 12 months.

Correct Answer: BD

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**QUESTION 11**

Which 2 statements should be recorded under the Costs heading?

- A. The MNO marketing budget this year is ?20k.
- B. The project will be funded from the business marketing budget
- C. 10 further orders with an average profit of ?k will deliver a benefit of ?0k in the first year.
- D. The new company logo is estimated to cost ?k.
- E. Project costs are estimated to be a total of ?6.5k.

Correct Answer: BE

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**QUESTION 12**

ABC Company has a number of projects in progress. The executive of the Health and Safety Training Project is also a member of the project board for two other projects and is very busy. As a result, during this initiation stage, the executive

has appointed another person to carry out both their business assurance and the role of change authority for minor and medium severity issues.

Is this appropriate, and why?

- A. Yes, because people with delegated project assurance roles may act as the change authority.
- B. Yes, because projects that are likely to have many changes should delegate the change authority.
- C. No, because the decision to have a change authority should be made before the project is authorized.
- D. No, because the project manager identifies the level of tailoring that is relevant for the project.

Correct Answer: A

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**QUESTION 13**

DRAG DROP

CHANGE

A request has been received from a user to add the function to pay by credit card to the 'amended course booking procedures' for the 'e-learning course'. The user has suggested that sales of the course will be reduced if this change is not

implemented.

Here are three actions relating to this request for change.



Which role (A-E) should carry out each action?

Choose only one role for each action. Each role can be used once, more than once, or not at all.

Select and Place:

Senior supplier

Decide whether implementing the proposed changes to the 'amended course booking procedures' will impact the achievement of the predicted sales targets.

Senior user

Provide information on the current status of the 'e-learning course', and the 'amended course bookings procedures', to assist with the 'capture and examine issues and risks' activity.

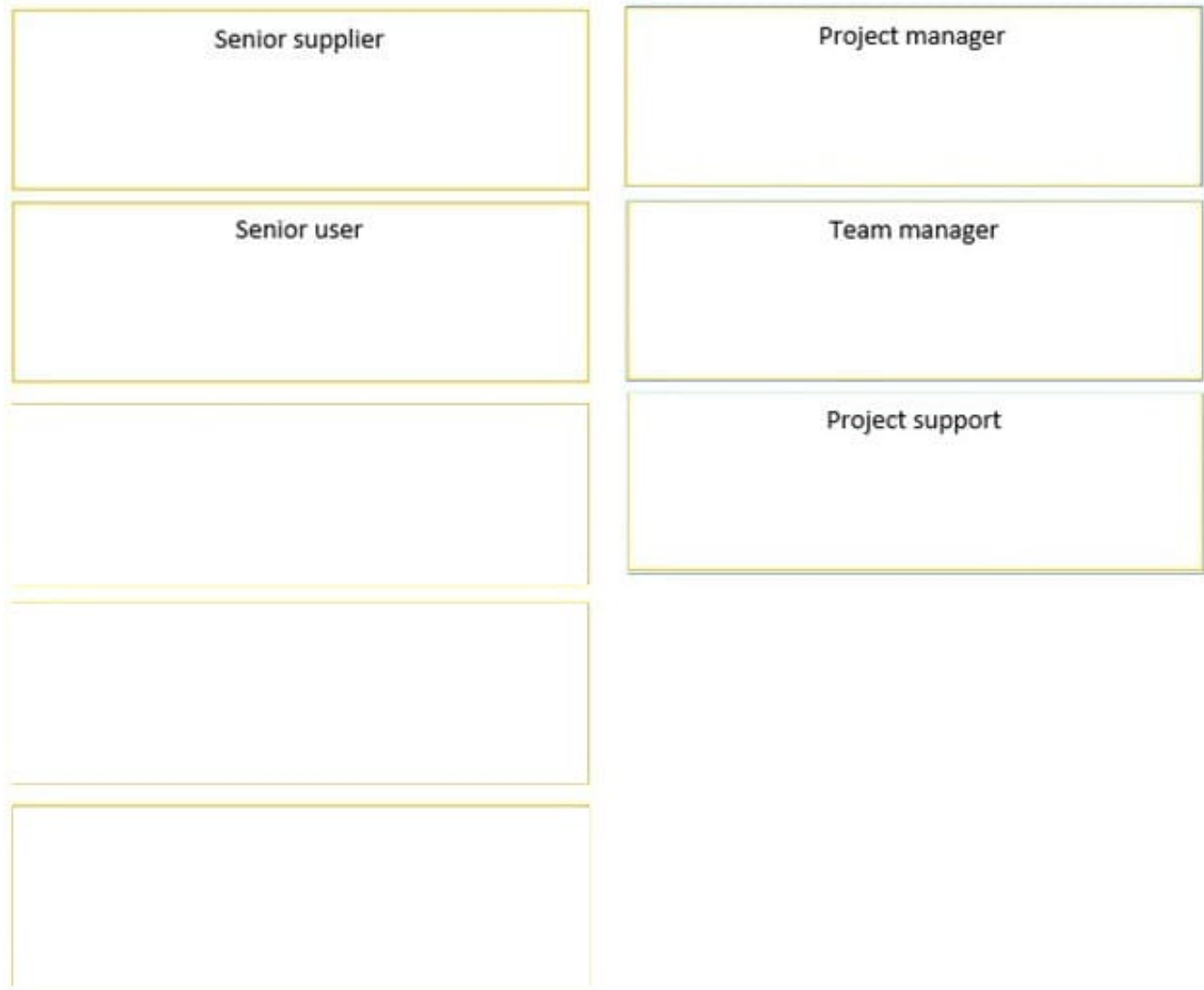
Project manager

Access the impact of the requested change to the 'amended course booking procedures'.

Team manager

Project support

Correct Answer:



#### QUESTION 14

Which of the following is NOT an objective of Initiating a Project?

- A. Understanding the scope of what is to be done and the products to be delivered
- B. Understanding the roles and responsibilities of the Project Management Team
- C. Understand how quality required will be achieved
- D. Understand how progress will be monitored and controlled

Correct Answer: B

#### QUESTION 15

In order for ABC Company to achieve the expected sales of the health and safety training course, the senior user will



need to ensure that all staff understand the objectives and target audience for the course. In addition, these sales will need

to be added to each individual's sales targets. These activities have been included in the benefits management approach.

Is this appropriate, and why?

- A. Yes, because how the benefits will be measured needs to be documented.
- B. Yes, because the actions required to achieve the outcomes need to be documented.
- C. No, because the expected sales increase should be recorded in the business case.
- D. No, because actions to deliver the outputs should be recorded in the stage plan.

Correct Answer: A

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