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**QUESTION 1**

The business analyst has worked with the stakeholders to capture their views of organizational improvement for the company. It would be best to align these with the:

- A. work breakdown structure.
- B. vision/scope document
- C. project charter.
- D. requirements traceability matrix.

Correct Answer: B

QUESTION 2

Which document best provides the boundaries for product development?

- A. Scope document
- B. Project plan
- C. Scope definition
- D. Requirements baseline

Correct Answer: A

QUESTION 3

During user acceptance testing, a defect is logged by a user from a department that did not participate in the requirements analysis. To avoid this situation and minimize impact on the project, the user should have been:

- A. interviewed to understand how the user's work would be impacted.
- B. involved in the development and sign-off of the business requirements.
- C. given the opportunity to review the user acceptance test scripts.
- D. identified as a stakeholder as part of the stakeholder analysis.

Correct Answer: D

QUESTION 4

A business analyst has been assigned to a project team that is redesigning the company's website. The business analyst has been documenting the relationships between requirements and has found requirements that do not trace to a



business need.

Which type of requirements are these?

- A. Tested
- B. Out-of-scope
- C. Implemented
- D. In-scope

Correct Answer: D

QUESTION 5

A business analysis team has collected the main business requirements from the major stakeholders of a project. The team wants to be sure that each stakeholder has a clear understanding of the areas of analysis that will be in scope.

Which model should the team employ to ensure the most effective representation of analysis boundary?

- A. Context diagram
- B. Data flow diagram
- C. State diagram
- D. Entity relationship diagram

Correct Answer: A

QUESTION 6

A stakeholder has rejected a project's deliverable because it does not meet the original business need. It is further determined that the deliverable does not meet the requirements identified in the baseline.

What is the best approach to resolve this issue?

- A. Provide the stakeholder with a copy of the approved requirements baseline and move forward without making a change.
- B. Meet with the customer can apologize for misunderstanding the business's need.
- C. Require development resources to work overtime to modify the deliverable to satisfy the stakeholder.
- D. Suggest re-estimating the requirement and following the change control process.

Correct Answer: D

QUESTION 7



A business analyst has captured all of the requirements from the various stakeholders within the organization and has compiled them into a complete list. After reviewing the list of requirements with the stakeholders, it is determined that the list of requirements is too large and will exceed the allotted budget.

Which tool or technique should the business analyst use with the stakeholders to prioritize the requirements to determine which requirements are approved, deferred, or rejected?

- A. SMART Goals
- B. MoSCoW Analysis
- C. SWOT Analysis
- D. Timeboxing Analysis

Correct Answer: A

QUESTION 8

The business analyst has been assigned to a project which delivers functionality for a much larger solution. The project has many requirements but has not received adequate funding. In addition, the stakeholders' views conflict.

Which tools and techniques should the business analyst use to maximize business value while establishing the requirements baseline?

- A. Decision trees, weighted matrix, and context diagrams.
- B. Traceability matrix, context diagrams, and scope document.
- C. Weighted matrix, process flow, and organizational chart
- D. Stakeholder register, decision tree, and capability matrix

Correct Answer: C

QUESTION 9

The quality function deployment is best suited to assist in the process of:

- A. quality assurance by structuring the quality audits.
- B. relating the product features to customer value.
- C. quality control by determining the control charts and the run charts.
- D. controlling the effects between the quality functions.

Correct Answer: B

QUESTION 10



A company wants to improve the service to its customers by reducing complaint response time by 40%. To achieve this goal, it is necessary to redesign and optimize their internal processes and support it with a new product. The client thinks that disruption and short-term loss of productivity is inevitable.

Where can the business analyst best reflect the intangible costs associated with this change?

- A. In the requirements specification document
- B. In the balanced score card chart
- C. In the pay-back analysis
- D. In the business case

Correct Answer: D

QUESTION 11

For a large, highly complex project with significant risk, which elicitation technique should be used to analyze input to and output from the product?

- A. Interface analysis
- B. Risk analysis
- C. System analysis
- D. Dependency analysis

Correct Answer: D

QUESTION 12

A business analyst is planning the business analysis activities for a new payroll project. Due to a tight timeline, the analyst advises stakeholders that the requirements sessions should begin as soon as possible.

Which key factor drives the selection of business analyst activities to be included in the project?

- A. Project life cycle
- B. Payback period
- C. Communication plan
- D. Return on investment (ROI)

Correct Answer: C

QUESTION 13

How can a SWOT analysis help when deciding between several possible options to address a business problem?



- A. It can help the project sponsor to determine the valuation of each option.
- B. It can help the stakeholders identify the strengths and weaknesses of each option.
- C. It can help the product owner to determine opportunity cost of not choosing an option.
- D. It can help the stakeholders to determine how to avoid the threats of each option.

Correct Answer: B

QUESTION 14

A business analyst is trying to determine which analysis technique will be best suited to elicit information from a large number of users in a short period of time. Which elicitation technique is best suited for this purpose?

- A. Group brainstorming
- B. Facilitated workshop
- C. Ongoing observation
- D. Questionnaire

Correct Answer: B

QUESTION 15

Testing on a project has been completed. In order to proceed with deployment, a decision is needed.

Who should the business analyst contact to review the testing results and get approval to proceed with deployment?

- A. The tester identified in the testing strategy
- B. The project manager identified in the project charter.
- C. The project sponsor identified in the scope document.
- D. The person identified in the RACI matrix.

Correct Answer: D

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