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QUESTION 1

Which two of the following use cases do you implement by using one or more calculated fields? (Choose Two)

- A. A sales representative wants to quote the cost of an insurance policy based on selected coverage options.
- B. An accountant wants to list the largest order for the last month, for each customer account.
- C. A project manager wants to estimate the cost of painting a banquet hall based on labor and materials required.
- D. A certification manager wants to determine the number of exams conducted at each testing facility in the current quarter.

Correct Answer: AC

QUESTION 2

A customer calls to apply for a new bank account. The customer service representative (CSR) needs to perform an assignment named Select Account Type. During the discussion, the customer can request written information regarding different account types.

Select the case lifecycle design that satisfies this requirement.

- A. A user view for requesting information to the Select Account Type assignment.
- B. Add an optional action to the stage that contains the Select Account Type assignment.
- C. Add a case-wide optional action.
- D. Add a router to the Select Account Type assignment.

Correct Answer: B

QUESTION 3

DRAG DROP

Select each scenario on the left and drag it to the corresponding attack method.

Select and Place:



Scenario	Answer Area								
A hacker makes attempts to crack a user password by entering all possible combinations.	<table border="1"><thead><tr><th>Scenario</th><th>Attack Method</th></tr></thead><tbody><tr><td><input type="text"/></td><td>brute-force attack</td></tr><tr><td><input type="text"/></td><td>rainbow table attack</td></tr><tr><td><input type="text"/></td><td>dictionary attack</td></tr></tbody></table>	Scenario	Attack Method	<input type="text"/>	brute-force attack	<input type="text"/>	rainbow table attack	<input type="text"/>	dictionary attack
Scenario	Attack Method								
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A hacker uses a word list of common terms to crack a user password.									
A hacker compares each hash against a list of hashed passwords to find a match that cracks a user password.									

Correct Answer:

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QUESTION 4

DRAG DROP

Select each task on the left and drag it to the corresponding Application Development Studio on the right, where the task can be completed.

Select and Place:



<u>Task</u>	<u>Task</u>	<u>Application Development Studio</u>
Review real-time UI designs with stakeholders.		App Studio
Monitor the cloud-based production system at run-time.		Dev Studio
Configure application security, versioning, and source control.		Admin Studio
Globally configure the setting for an Artificial Intelligence model.		Prediction Studio

Correct Answer:

<u>Task</u>	<u>Task</u>	<u>Application Development Studio</u>
	Review real-time UI designs with stakeholders.	App Studio
	Configure application security, versioning, and source control.	Dev Studio
	Monitor the cloud-based production system at run-time.	Admin Studio
	Globally configure the setting for an Artificial Intelligence model.	Prediction Studio

QUESTION 5

In an insurance claim application, you have the following requirement: All claims must be resolved within 1 week. To meet this requirement you configure a service level. Where should the service level be configured?

- A. The process
- B. The stage
- C. The case type
- D. The step

Correct Answer: C

QUESTION 6

96.An online retailer allows customers to select a courier service for deliveries. The list of available courier services is



drawn from a data type sourced in the Pega database. The Fulfillment department wants to allow local warehouse managers to add courier services to mitigate increases in delivery times and remove courier services that fail to meet delivery metrics.

Which two options are required to allow local warehouse managers to update courier service records in production? (Choose two.)

- A. Create an access group for local warehouse managers.
- B. Delegate the records for the courier service data type.
- C. Define an approval process for adding and removing courier services.
- D. Enable rule checkout for the local warehouse managers

Correct Answer: AB

QUESTION 7

A disrupted transaction case records account information using a page property. Account information is recorded at the time the case is created and does not update when the case is further processed. Account information is stored in an external system and accessed by a data page.

How do you configure the account information page?

- A. Select refer to a data page on the page property
- B. Configure the page property to refer to a keyed data page
- C. Define a reference property that refers to the data page
- D. Select copy from a data page on the page property

Correct Answer: D

QUESTION 8

In a Credit Card Payment case type, you want to set the yearly fee to USD 75.

How do you set the Yearly fee field?

- A. Configure field validation on the Yearly fee field.
- B. Configure the Yearly fee find to reference the minimum amount due.
- C. In the Data initialization page, set the Yearly fee field to 75.
- D. Configure the Yearly fee field as a calculated field.

Correct Answer: C



QUESTION 9

You are designing a medical claim case type and have the following requirement: Medical claims must be resolved within 5 days. To meet this requirement you need to set the _____ in the service level to 5 days.

- A. passed deadline
- B. urgency
- C. deadline
- D. goal

Correct Answer: C

QUESTION 10

HOTSPOT

In the Answer Area, select the appropriate correspondence configuration for each type of content.

Hot Area:

Content

Add JSP tags to an email

Reproduce a part of a form in the correspondence

Reference the LastName property in the correspondence

Correspondence Configuration

Source	
Insert Property	
Insert Rule	

Source	
Insert Property	
Insert Rule	

Source	
Insert Property	
Insert Rule	

Correct Answer:

**Content**

Add JSP tags to an email

Reproduce a part of a form in the correspondence

Reference the LastName property in the correspondence

Correspondence Configuration

Source	
Insert Property	
Insert Rule	

Source	
Insert Property	
Insert Rule	

Source	
Insert Property	
Insert Rule	

QUESTION 11

All managers must be able to view the Employee vacation requests report in their Manager portal dashboards. Which configuration fulfills this requirement?

- A. Create a new landing page on the portal with the new report saved in a public category.
- B. Add a report widget to the portal dashboard, and then click Publish to default.
- C. Add a report widget to the portal dashboard, and then click Publish.
- D. Add the report to a public category, and then add the out-of-the-box Reports landing page to the portal.

Correct Answer: D

QUESTION 12

Using the following Refund case life cycle, how do you design this case to skip the Item Return stage if the item will not be returned?

- A. Replace the Wait step in the Item Return stage with a Change Stage step.
- B. Add a condition to skip the Item Return stage when a return is not necessary.
- C. Add an Item Retention alternate stage and define a process for retention of item.
- D. Add a decision in the Item Return process to change the stage when a return is not necessary.

Correct Answer: B

QUESTION 13



Customers on a hotel booking application can add additional amenities to their reservation. The application displays a view with the available amenities, descriptions and costs. To reduce scrolling, the content is organized into multiple areas. Each area is accessed using a drop down menu that lists each amenity.

How do you configure the user interface to improve access to the content and achieve the business requirement described?

- A. Configure a disable when condition on each field to allow access when the associated amenity is selected on the drop down control.
- B. Configure a repeating dynamic layout with an embedded section for each amenity and set the layout format to grouped.
- C. Configure a layout group to separate each amenity into individual panels and set the layout to a menu format.
- D. Configure a visible when condition on the drop down control to display each section when the associated amenity is selected.

Correct Answer: C

QUESTION 14

ABC BankCorp operates two subsidiaries, GloboBank and LocalBank, with different brandings. ABC BankCorp wants to create a mobile app experience for both users and customer service representatives (CSRs) for its Transaction Dispute application.

Of the following requirements, which two options affect the number of mobile app channels that you need to configure? (Choose Two)

- A. Mobile apps must support both phones and tablets.
- B. Customers can create only dispute cases, while CSRs can also create fraud report cases.
- C. Mobile app color palette is customized for each subsidiary.
- D. The app customizes currency units and date/time format according to the user's locale.

Correct Answer: AC

QUESTION 15

A flow action calls a pre-processing data transform to initiate values. There are several flow actions available for the assignment. You want to make sure that the values are only initiated once for each flow action. How do you implement a solution?

- A. Do nothing. The pre-processing data transform is only called once for each assignment.
- B. Make sure that the flow action does not have the highest likelihood since it will always be invoked.
- C. Configure the data transform as post-processing instead of pre-processing.
- D. Add logic to the pre-processing data transform to test if values were already initiated.



Correct Answer: A

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