

## PEGAPCSA84V1<sup>Q&As</sup>

Pega Certified System Architect (PCSA) 84V1

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#### **QUESTION 1**

Apartment tenants submit maintenance requests that specify their name, address, request type, and description of the request. The apartment management company often receives multiple requests from a single address about the same issue. The company wants to identify duplicate maintenance requests that are submitted less than 30 days apart.

Which three configurations, when applied in combination on the Search duplicate cases step, achieve this goal? (Choose Three)

- A. Configure a time period for the request date as a weighted condition.
- B. Configure the apartment address as a weighted condition.
- C. Configure the apartment address as a basic condition.
- D. Configure the request type as a weighted condition.
- E. Configure the tenant name as a basic condition.

Correct Answer: ABD

#### **QUESTION 2**

Which two of the following use cases do you implement by using one or more calculated fields? (Choose Two)

- A. A sales representative wants to quote the cost of an insurance policy based on selected coverage options.
- B. An accountant wants to list the largest order for the last month, for each customer account.
- C. A project manager wants to estimate the cost of painting a banquet hall based on labor and materials required.
- D. A certification manager wants to determine the number of exams conducted at each testing facility in the current quarter.

Correct Answer: AC

### QUESTION 3

A data page holds product information. The data page\\'s Reload if older Than field is set to 15 minutes.

The data page is created at 06:12.

At 06:20 the user requests product information.

At 06:42 the user requests product information.

When is the data page reloaded?

A. 06:35



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B. 06:20		
C. 06:27		
D. 06:42		
Correct Answer: A		
QUESTION 4		
Drag and Drop		
Select each Use Case on the left and dra	ag it to the appropriate Router on the right	t.
Select and Place:		
Use Case	Answer Area	Routing configuration
The team manage must approve all expense reports.		Route to a specific user.
An agent who speaks French must work on the case if the customer indicates that their preferred language is French.		Route to a work queue.
Accounts Receivable must audit incoming billing requests.		Route based on business logic.
The same customer must complete the next data collection form.		Route to the current user.
Correct Answer:		
Use Case	Answer Area	Routing configuration
	An agent who speaks French must work on the case if the customer indicates that their preferred language is French.	Route to a specific user.
	The same customer must complete the next data collection form.	Route to a work queue.
	Accounts Receivable must audit incoming billing requests.	Route based on business logic.
	The team manage must approve all	Route to the current user.

expense reports.

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#### **QUESTION 5**

A requirement states: When a customer applies for a credit card, a credit check must be completed in order for the credit card to be approved. Select the case type relationship that satisfies the requirement.

- A. Make credit card request a child case of credit check.
- B. Make credit check a spin-off case of credit card request.
- C. Make credit check a child case of credit card request.
- D. Make both loan request and credit check top cases.

Correct Answer: B

#### **QUESTION 6**

Which two dependencies do you directly enforce with a Wait step? (Choose Two)

- A. Pausing a case until a predetermined time expires
- B. Pausing a case until a user submits a specified value
- C. Pausing a case until another case reaches a specified status
- D. Pausing a case until a new child case is created

Correct Answer: BC

#### **QUESTION 7**

Which two conditions do you test with a unit test? (Choose Two)

- A. A data page populates without any errors.
- B. A property value is set correctly by a data transform.
- C. An application displays user views for 20 users within three seconds.
- D. An application is successfully migrated to a test system.

Correct Answer: AB

#### **QUESTION 8**



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Hospital staff members enter appointment details including relevant patient information, diagnoses, lab orders, and prescribed medication. This information is aggregated in the Patient visit summary view. The patient receives a copy of this view through email.

Which two configurations, when applied in combination, achieve this behavior? (Choose Two)

- A. Add a Create PDF automation that references the Patient visit summary view.
- B. Add a Send Email step and enable the option to include attachments.
- C. Add a Send Email step and compose the message to reference the relevant properties.
- D. Enable email notifications on the case type.

Correct Answer: AC

#### **QUESTION 9**

A development team plans to enhance functionality of an existing application by changing several user interface rules. The team would like to pilot the enhancements to a small group of users before rolling the changes out to the entire user base.

What approach maximizes reuse and maintainability?

- A. Place the updated rules into a new minor version of the ruleset and include the new ruleset version in a new version of the application.
- B. Place the updated rules into a new ruleset and include the new ruleset in a new version of the application.
- C. Place the updated rules into a new minor version of the ruleset and include the new ruleset version in a new application.
- D. Place the updated rules into a new ruleset and include the new ruleset in a new application.

Correct Answer: A

#### **QUESTION 10**

What two pieces of information comprise a data element? (Choose Two)

- A. The name of the referencing user view
- B. The name of the data element
- C. The name of the clipboard page
- D. The value of the data element

Correct Answer: AD



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