



# PEGACPSA88V1<sup>Q&As</sup>

Certified Pega System Architect (V8.8)

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**QUESTION 1**

A Declare expression evaluates a circumstanced decision tree. The decision tree evaluates a property set by a data transform. What two steps do you perform to ensure that the decision tree is configured properly ? (Choose 2)

- A. Test the declare expression to verify that the rule is configured correctly
- B. Configure a test page with data to satisfy the circumstancing condition
- C. Specify the value of the circumstancing property when prompted in the run rule dialog
- D. Test the data transform to verify the result is correct

Correct Answer: BC

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**QUESTION 2**

The business process for an automobile insurance claim consists of the following phases

Submission The customer contacts a customer service representative (CSR) to file the claim Review An adjuster reviews the claim, assesses the damages to each vehicle, and provides an estimate of the cost of repairs Repair A third party performs the repairs on each vehicle communicating with the adjuster and customer as necessary Verification After each vehicle repair, the adjuster closes the claim.

According to Pega best practices which phase can you implement as a child case?

- A. Submission
- B. Repair
- C. Verification
- D. Review

Correct Answer: B

Explanation: To implement this requirement, you can implement the Repair phase as a child case. A child case is a case that is created and processed as part of another case, called the parent case. A child case can run independently of the parent case and can have its own life cycle, data, and service levels. By using a child case for the Repair phase, you can allow the parent case to continue independently of the child case processes. References: <https://community.pega.com/knowledgebase/articles/case-management/88/creating-child-cases>

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**QUESTION 3**

Which two configurations do you use to validate the minimum age of a new potential customer in the Collect Account Information assignment step? (Choose Two)

- A. Create and Edit Validate rule to check the customer age.
- B. Reference the Edit Validate rule on the Collect Account Information flow action.



- C. Reference the Validate rule on the Collect Account Information flow action.
- D. Reference the Validate rule on the Collect Account Information assignment.
- E. Reference the Edit validate rule on the Collect Account Information assignment.
- F. Create a Validate rule to check the customer age.

Correct Answer: CF

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#### QUESTION 4

In the first step in a case type, the user compares data on a form to the data on a customer account. If the data matches, the case is resolved. If the data does not match, the user advances the case to update the account. Management only wants a record of the cases that update an account. What two configuration options do you use to implement this requirement ? (Choose Two)

- A. Add a persist case shape after the first step.
- B. Configure the starting flow to instantiate the case type as a temporary case.
- C. Apply a when condition to the first step to persist only cases requiring updates.
- D. Configure the first step to instantiate the case type as a temporary case.

Correct Answer: CD

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#### QUESTION 5

Which one of the following statements about configuring application access is true? Available Choices (select all choices that are correct)

- A. You must configure an Access Deny record to prevent user access
- B. The Persona access landing page is available in Dev Studio
- C. The system uses the most restrictive setting when an access group lists more than one role
- D. Production-level values impact whether certain Access When rules evaluate to true

Correct Answer: C

Explanation: This statement about configuring application access is true. An access group is a rule that defines the roles and permissions that users have in an application. An access group can list more than one role, but the system uses the most restrictive setting when there is a conflict between roles. For example, if one role allows creating a case and another role denies creating a case, the system denies creating a case for users who belong to both roles.

References: <https://community.pega.com/knowledgebase/articles/security/86/access-groups>

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#### QUESTION 6



Several Development teams work on different enhancements.

The release date for each enhancement is uncertain. Which two options allow each team to keep its work separate? (Choose Two)

- A. Create a new ruleset version for each team.
- B. Set up a branch ruleset for each team
- C. Create a new application for each team
- D. Create a production ruleset for each team.

Correct Answer: AB

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### QUESTION 7

You notice that the scope of your project exceeds the original estimates, and the Minimum Lovable Product (MLP) might not be delivered on time. Which team member do you contact to verify the project plan and manage expectations for the release schedule?

Available Choices (select all choices that are correct)

- A. Project delivery leader
- B. Lead business architect
- C. Citizen developer
- D. Deployment architect

Correct Answer: A

Explanation: The project delivery leader is responsible for managing the project plan, scope, budget, and timeline, as well as communicating with stakeholders and resolving issues. The project delivery leader should be contacted to verify the project plan and manage expectations for the release schedule when the scope of the project exceeds the original estimates. References: <https://academy.pega.com/library/82/pega-project-delivery-methodology>

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### QUESTION 8

In which two situations is it appropriate to use a decision table? (Choose two) Available Choices (select all choices that are correct)

- A. dance studio recommends a membership type based on the number and type of dance classes the customer wants to attend every month
- B. Order total is calculated based on the quantity and price of the items in the customer's shopping cart
- C. A hair care company suggests a line of products to customers based on their hair type, scalp moisture, hair moisture, and whether it is color-treated.
- D. If customers decide to add insurance, checked bags or early boarding to their airline tickets extra fees are added to their order total



Correct Answer: AC

Explanation: In these two situations, it is appropriate to use a decision table because they involve deriving values that have one of a few possible outcomes based on multiple variables. For example, the dance studio can use a decision table to recommend different membership types based on different combinations of number and type of dance classes. The hair care company can use a decision table to suggest different product lines based on different combinations of hair characteristics.

References: <https://academy.pegacpsa.com/topic/decision-tables/v1>

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### QUESTION 9

You are developing a case type that processes scholarship applications. Scholarship applications advance based on the standardized test scores of the applicants. A decision shape directs the process flow. You want to test whether the process flows correctly, but you have not fully configured the user interface so that applicants can enter their standardized test scores.

How do you test that the process flows correctly based on the decision?

- A. Use the Run Rule window to create a unit test to evaluate the flow rule.
- B. Use a declare expression to set a value for the standardized test score field.
- C. Use Live UI to see how the case processes and if an error occurs.
- D. Use the Clipboard tool to set a value for the standardized test score field.

Correct Answer: A

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### QUESTION 10

A reservation process allows customers to reserve a flight, hotel room, and rental car as part of a travel itinerary. Which configuration displays a Select flight insurance check box only when the itinerary includes a flight? Available Choices (select all choices that are correct)

- A. A disable condition (When rule) that is applied to the section with the flight insurance information.
- B. A visibility condition (When rule) that is applied to the Select flight insurance check box.
- C. A required condition (When rule) that is applied to the Select flight insurance check box.
- D. A disable condition (When rule) that is applied to the Select flight insurance check box.

Correct Answer: B

Explanation: To display the Select flight insurance check box only when the itinerary includes a flight, you can apply a visibility condition (When rule) to the check box. A visibility condition is a rule that determines whether a UI element is visible or hidden based on a logical expression or a reference to another rule. A When rule is a rule that defines a true-false test based on property values, constants, or other factors. References:

<https://community.pegacpsa.com/knowledgebase/articles/user-experience/86/configuring-visibility-conditions>

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**QUESTION 11**

An international online car parts business wants customers to find parts for any vehicle easily. You are asked to implement the following requirement Customers must select a make, model, and year to initiate a vehicle-specific search.

How do you configure the data storage in the application to implement the requirement?

Available Choices (select all choices that are correct)

- A. Configure a data page to store the make, model, and year vehicle data.
- B. Configure a static list of the make model and year vehicle data
- C. Configure a connection to an external system of record that contains the make model, and year vehicle data
- D. Configure a local data storage of the make model and year vehicle data

Correct Answer: AC

Explanation: To implement this requirement, you can configure a data page to store the make, model, and year vehicle data and configure a connection to an external system of record that contains the make, model, and year vehicle data. A data page is a rule that defines how and when to load data into memory for use by an application. You can configure a data page to source its data from an external system by using connectors or integrations. This way, you can access up-to-date vehicle data from an external database or web service without storing it locally in your application.

References: <https://community.pega.com/knowledgebase/articles/data-management-and-integration/86/data-pages>  
<https://community.pega.com/knowledgebase/articles/data-management-and-integration/86/sourcing-data-page-data-external-systems>

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**QUESTION 12**

A requirement for a hotel reservation case type states that as customers change their room selection, the total cost of the reservation updates. How do you satisfy this requirement ?

- A. Configure a Validate rule for the room selection step.
- B. Apply a Disable when condition to the total cost field.
- C. Add a When condition to the room selection step.
- D. Define a declare expression for the total cost field.

Correct Answer: D

**QUESTION 13**

You configure a service level to adjust assignment urgency to 100 when the goal interval lapses. How does the assignment urgency impact the deadline and passed deadline intervals? Available Choices (select all choices that are correct)



- A. Urgency value continues to increment as configured.
- B. Urgency value remains at 100 but other service level processing continues
- C. Service level processing is halted until the assignment is completed
- D. The user is notified that the maximum urgency has been reached

Correct Answer: A

Explanation: When the goal interval lapses and the assignment urgency is adjusted to 100, the urgency value continues to increment as configured for the deadline and passed deadline intervals. The urgency value determines how quickly an assignment needs attention and affects how assignments are prioritized in worklists and work queues.

References: <https://community.pega.com/knowledgebase/articles/case-management/86/configuring-service-levels>

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#### QUESTION 14

A meal delivery service recommends a meal plan based on the number of people in the household and dietary restrictions.

Which two configurations must be used together to determine the recommended meal plan? (Choose two).

Available Choices (select all choices that are correct)

- A. Configure an assignment to gather customer information
- B. Configure a decision table
- C. Configure a decision tree
- D. Configure a decision shape to add a conditional path

Correct Answer: BD

Explanation: To determine the recommended meal plan based on the number of people in the household and dietary restrictions, you can use a decision table and a decision shape. A decision table is a rule that derives values that have one of a few possible outcomes, where each outcome can result from a test of a condition that includes multiple variables. A decision shape is a shape that you can add to a flow to branch the flow based on the result of a decision rule, such as a decision table. References: <https://academy.pega.com/topic/decision-tables/v1>

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#### QUESTION 15

In an application for configuring hardware equipment for new employees, the manager chooses a laptop model from a drop-down list. The list of available laptop models is maintained in an external system and may change over time. Which of the following do you use as the data source for this drop-down list ?

- A. A data page
- B. A local list
- C. A data table



D. A data transform

Correct Answer: A

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