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#### QUESTION 1

Is this a True statement about the approver process for Access Request Workflow?

Solution: Approvers are notified in a specific order.

A. Yes

B. No

Correct Answer: B

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#### QUESTION 2

The Okta Browser plugin is NOT updating credentials. Is this a step to troubleshoot the plugin? Solution: Remove the plugin completely and reinstall it.

A. Yes

B. No

Correct Answer: A

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#### QUESTION 3

Is this something an Okta Administrator can do to manage a dashboard setting for an end user? Solution: Prevent an end user from changing the order of the applications assigned to that end user

A. Yes

B. No

Correct Answer: B

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#### QUESTION 4

Is this a true statement about Okta mastered users?

Solution: Okta mastered users CANNOT be added to Active Directory organizational units (OUs).

A. Yes

B. No

Correct Answer: B

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#### QUESTION 5



Is this a multifactor type that an Okta Administrator should configure for an end user who does NOT have access to a mobile device?

Solution: Okta Verify

A. Yes

B. No

Correct Answer: B

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#### QUESTION 6

Is this a valid use of the Okta Password Policy?

Solution: To enforce minimum password length for third-party cloud applications.

A. Yes

B. No

Correct Answer: B

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#### QUESTION 7

Is this where an Okta Administrator should submit a case?

Solution: <https://support.okta.com>

A. Yes

B. No

Correct Answer: A

Explanation: [https://support.okta.com/help/s/article/Getting-Started-as-a-New-Okta-Administrator?language=en\\_US](https://support.okta.com/help/s/article/Getting-Started-as-a-New-Okta-Administrator?language=en_US)  
Okta Help Center To access the Okta Help Center, simply log into your Okta Admin Console and click the `Help and Support` link located in the upper-right corner of the page. The Help Center acts as a one-stopshop where you can:  
Search knowledge articles  
Ask questions in the community  
Submit a case to Support by clicking the `Open a Case` button  
Join groups (Okta recommends that admins join the `Admin Pro Tips` group where we post regular content such as onboarding materials, new feature videos, webinars, and more)

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#### QUESTION 8

Is this a Single Sign-On (SSO) protocol that is supported by applications in the Okta integration Network (OIN)?

Solution: OpenID Connect (OIDC)

A. Yes

B. No



Correct Answer: A

Explanation: <https://developer.okta.com/docs/guides/build-ssso-integration/saml2/overview/>

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#### QUESTION 9

Is this where an Okta Administrator should submit a case? Solution: <https://help.okta.com>

A. Yes

B. No

Correct Answer: B

Explanation: Okta Help Center To access the Okta Help Center, simply log into your Okta Admin Console and click the 'Help and Support' link located in the upper-right corner of the page. The Help Center acts as a one-stop-shop where you can: Search knowledge articles Ask questions in the community Submit a case to Support by clicking the 'Open a Case' button Join groups (Okta recommends that admins join the 'Admin Pro Tips' group where we post regular content such as onboarding materials, new feature videos, webinars, and more)

[https://support.okta.com/help/s/article/Getting-Started-as-a-New-Okta-Administrator?language=en\\_US](https://support.okta.com/help/s/article/Getting-Started-as-a-New-Okta-Administrator?language=en_US)

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#### QUESTION 10

Is this an option available to end users for self-service password reset if enabled by an Okta Administrator?

Solution: Google Authenticator

A. Yes

B. No

Correct Answer: B

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#### QUESTION 11

Is this an action that an Okta Administrator can take during the application request workflow? Solution: Send a request back to the requester

A. Yes

B. No

Correct Answer: A

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#### QUESTION 12

Is this a valid use of a group in Okta? Solution: Assign application access

A. Yes

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B. No

Correct Answer: B

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### QUESTION 13

Is this an Okta setting an end user can change? Solution: Security Image

A. Yes

B. No

Correct Answer: B

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### QUESTION 14

Can an Okta Administrator enable multifactor authentication (MFA) at this level? Solution: Organization

A. Yes

B. No

Correct Answer: A

Explanation: <https://help.okta.com/en/prod/Content/Topics/Security/MFA.htm>

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### QUESTION 15

An employee who has left a company used an application that does NOT support lifecycle management. Is this a task generated by Okta to remind the administrator to offboard the employee?

Solution: Deprovisioning task

A. Yes

B. No

Correct Answer: A

Explanation: Employee leaves an organization As employees leave an organization, a process can be initiated by various departments to deactivate users. The user account needs to be deactivated. Deprovisioning deactivates the user account from the Okta Universal Directory. Deprovisioning ensures that persons who are no longer in your organization do not have access to sensitive applications and data. You can deprovision users in Okta or from an external user store, such as AD or a CRM app, such as Salesforce. Typically, user deactivation is triggered from an external user store and it flows into Okta. In any case, deactivated users are automatically deprovisioned from supported apps. Admins receive an email describing any apps that require them to manually deprovision from users. <https://help.okta.com/en/prod/Content/Topics/Provisioning/lcm/lcm-lifecycle-event-triggers.htm>

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