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IT4IT Part 1 Exam

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QUESTION 1

What is a purpose of the Test functional component?

- A. To create Defect data objects that are consumed by the Defect functional component
- B. To maintain traceability of each Requirement to the original source
- C. To monitor and report on the results of each integration build
- D. To keep track of all Defects by registering Defects of all types, including security-related Defects

Correct Answer: A

Reference: https://pubs.opengroup.org/it4it/refarch20/chap06.html#_Toc431202769

QUESTION 2

What is the difference between primary and supporting activities in the IT Value Chain?

- A. Primary activities are core for the overall business operating model, while the activities of the IT value chain are a supporting activity
- B. Primary activities focus on the early stages of the IT lifecycle, while supporting activities focus on the later stages
- C. Primary activities are core and vital to the IT function, while supporting activities help ensure its efficiency and effectiveness
- D. Primary activities focus on systems design and construction; supporting activities include planning and operations management

Correct Answer: C

QUESTION 3

What are the core concepts of the IT4IT Reference Architecture at Level 1?

- A. Value Stream, Functional Component, Service Backbone Data Object, Lifecycle Data Object, Relationships.
- B. Governance Risk and Compliance, Sourcing and Vendor, Intelligence and Reporting, Finance and Assets, Resource and Project
- C. Conceptual Service, Service Release, Service Release Blueprint, Service Catalog Entry, Actual Service
- D. IT Value Chain, Strategy to Portfolio, Requirement to Deploy, Detect to Correct, Request to Fulfil

Correct Answer: A

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap04.html>



QUESTION 4

What is an objective of the Detect to Correct value stream?

- A. To build a culture of collaboration between IT operations and IT development
- B. To manage an inviting consumption experience to acquire services, goods, knowledge, and support
- C. To track the service usage and control the chargeback contract
- D. To provide an overview of the business of IT operations and the services delivered

Correct Answer: D

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap08.html>

QUESTION 5

What are functional components?

- A. They are inputs to the IT4IT value streams, and pass through a hierarchy of data objects via state changes across the service backbone
- B. They are the primary means for understanding business requirements as they are expressed to the Strategy to Portfolio value stream
- C. They represent the output of the Requirement to Deploy value stream
- D. They are the smallest standalone technology units that are useful to IT service provider

Correct Answer: D

Reference: https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html#_Toc473282448

QUESTION 6

What is the purpose of the Enterprise Architecture functional component?

- A. To log, maintain, and evaluate all demands coming into IT through a single funnel
- B. To manage creation, review, approval, and audit of all IT policies
- C. To create and manage long-term IT investment and the execution plan-of-action
- D. To manage the authoritative list of all IT investments

Correct Answer: B

Reference: https://pubs.opengroup.org/it4it/refarch20/chap05.html#_Toc431202751

QUESTION 7



What is the objective of the IT4IT Reference Architecture at Level 1?

- A. To serve as a framework for building content views of the IT4IT Reference Architecture
- B. To document the value streams in a vendor-specific representation
- C. To provide a holistic model introducing the core terms and concepts
- D. To communicate the Service Backbone concept

Correct Answer: C

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap04.html>

QUESTION 8

What functional component aggregates Catalog Composition items and external supplier catalogs into consumable Offers?

- A. Offer Consumption
- B. Fulfillment Execution
- C. Catalog Composition
- D. Offer Management

Correct Answer: D

Reference: <https://pubs.opengroup.org/it4it/refarch20/m/chap07.html>

QUESTION 9

What concept does the Reference Architecture Level 2 introduce that is not included in Level 1?

- A. Data flow between functional components
- B. The concept of Essential Attributes of data objects
- C. The concept of an event bus for the IT service backbone
- D. A formal notation

Correct Answer: A

Reference: https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html#_Toc473282473 (4.2.4)

QUESTION 10

What is a benefit of implementing the Requirement to Deploy value stream for the business?



- A. Improving the speed at which issues with a business service are identified, including proactive identification before impact is severe
- B. Accelerate sourcing and delivery of applications through best practices such as re-use, automation, and collaboration
- C. Accurate visibility of business and IT demand; re-balance IT investments between strategic and operational demand
- D. Increased fulfillment efficiency and consistency through standard change deployment and automation

Correct Answer: B

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap06.html>

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