MS-220 Q&As

Troubleshooting Microsoft Exchange Online

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QUESTION 1

A company uses Exchange Online. The company configures the following retention tags:

1.

Inbox: Delete in 365 days.

2.

Deleted Items: Delete in 30 days.

A user receives an email on April 27, 2022 and deletes the email on May 28, 2022.

You need to determine the retention period of the email.

On which date will the email expire?

A. May 27, 2022

B. May 28, 2022

C. June27,2022

D. April 27, 2023

Correct Answer: B

QUESTION 2

A company uses Exchange Online.

A user reports that they did not receive an email from an external sender. You perform a message trace and observe the following in the message header SFV: BLK

You need to resolve the issue.

Solution: Remove the sender\\'s email address from the recipient\\'s block list.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B

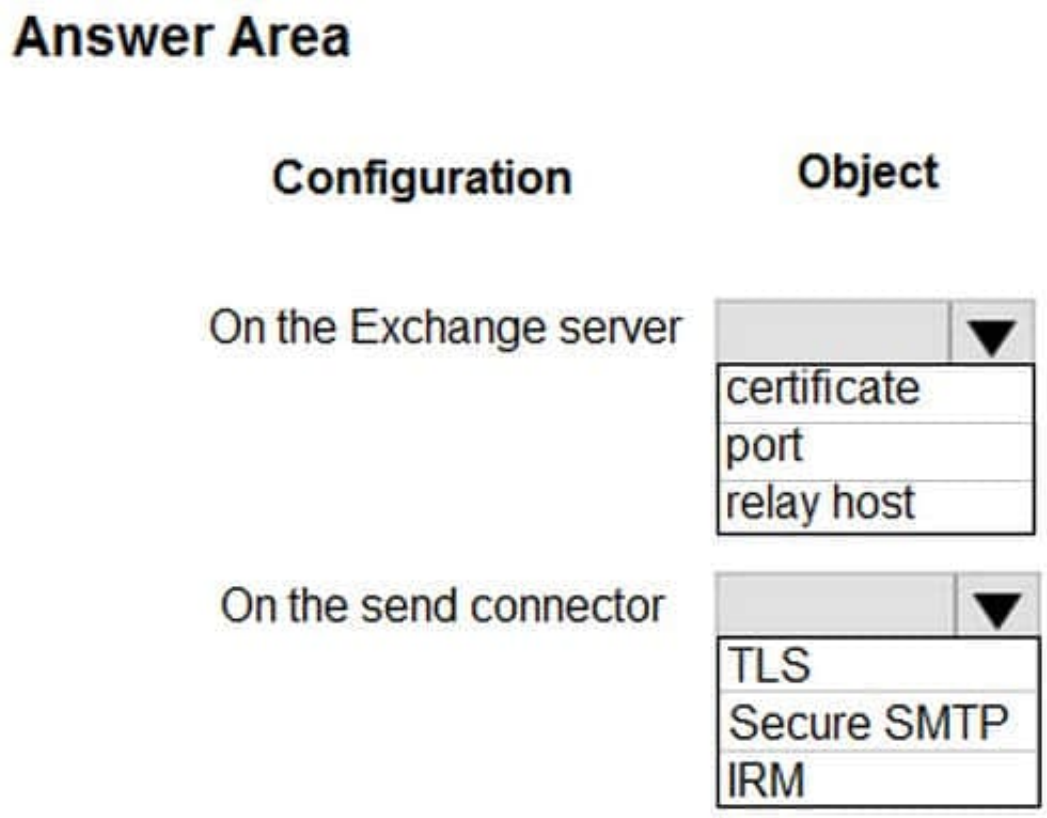
QUESTION 3

You need to configure email for Trey Research.

What should you configure? To answer, select the appropriate options in the answer area.

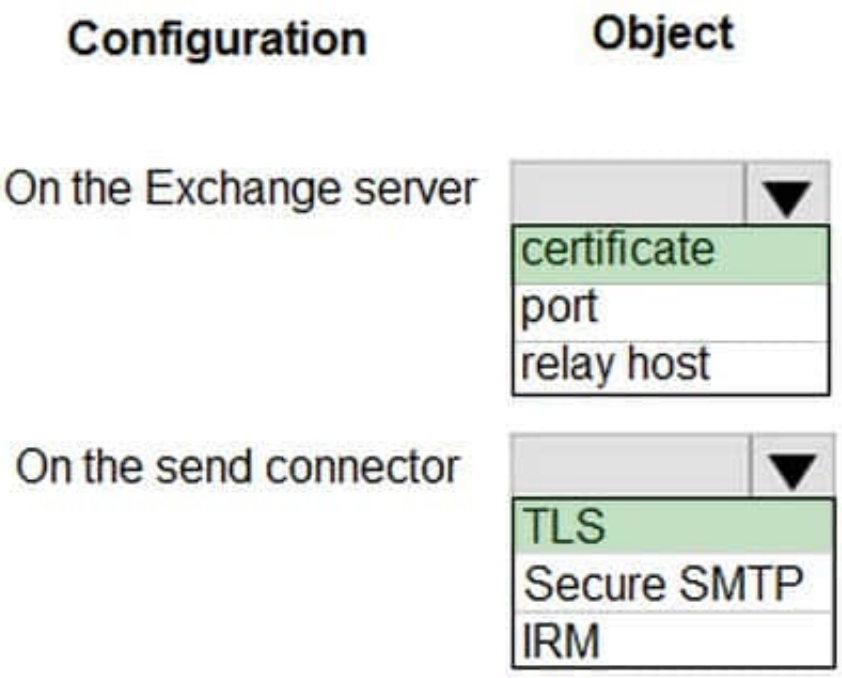
NOTE: Each correct selection is worth one point.

Hot Area:



Correct Answer:

Answer Area



QUESTION 4

HOTSPOT

A company uses Exchange Online.

A user named User1 reports that they are unable to add new delegates to and remove them from their calendar.

You need to resolve the issue.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Correct Answer:

Answer Area

Remove-MailboxFolderPermission and ResetDelegateUserCollection https://learn.microsoft.com/en-us/powershell/module/exchange/remove-mailboxfolderpermission?view=exchange-ps#examples

QUESTION 5

DRAG DROP

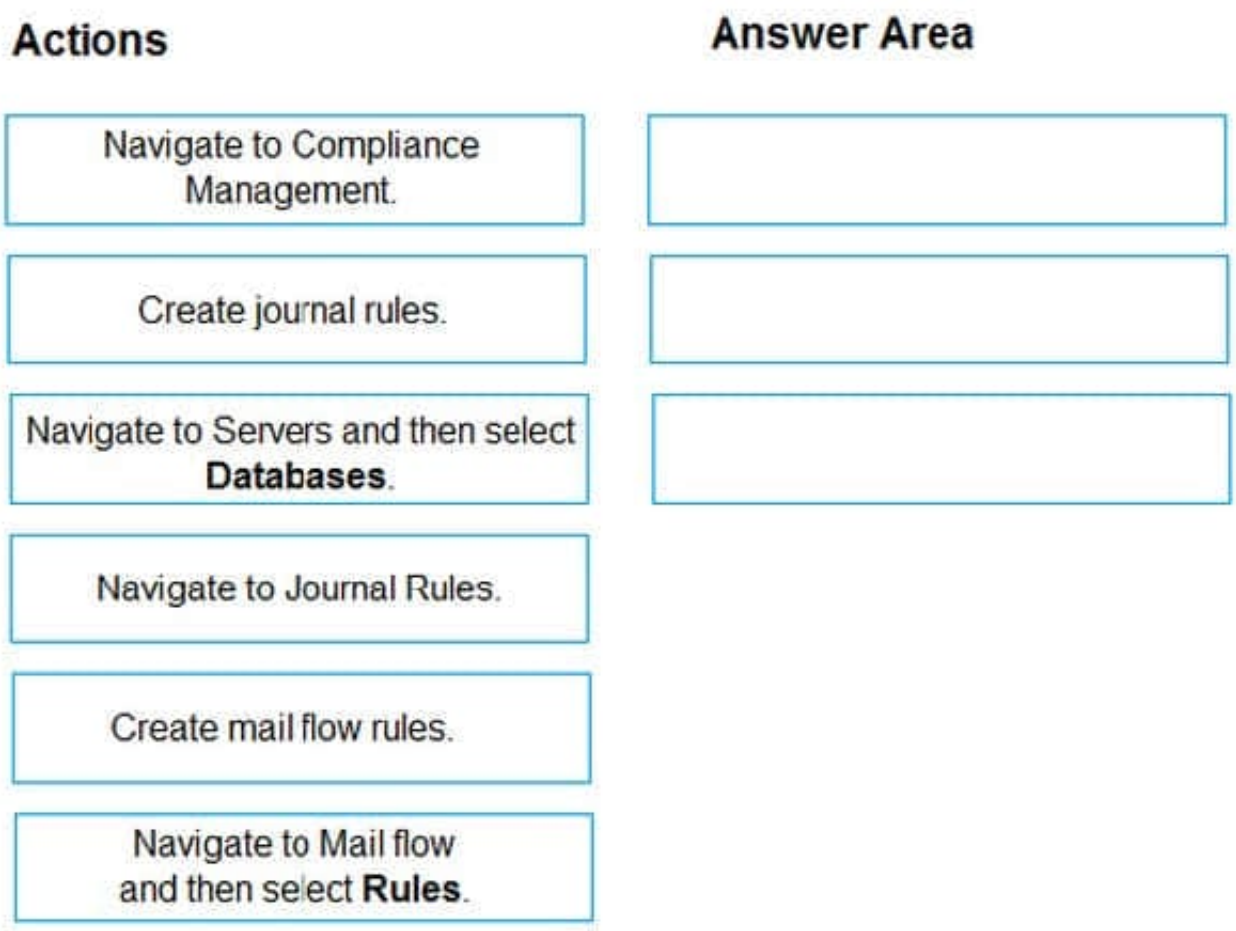
A company uses a Microsoft Exchange Server 2019 hybrid environment.

You observe that emails sent from the on-premises users are being journaled. However, the emails from users in Exchange Online are not being joumaled.

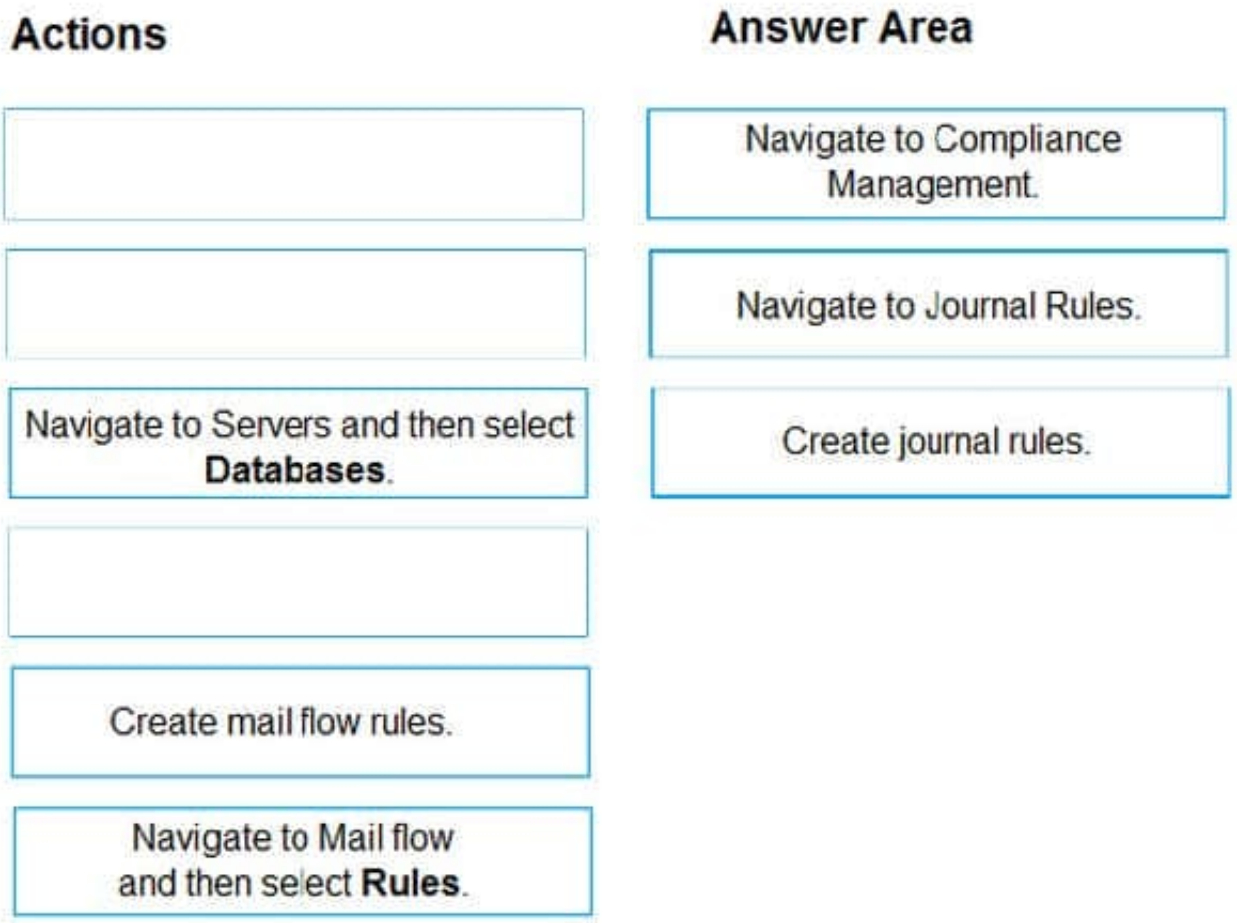
You need to resolve the issue. You open the Classic Exchange admin center.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:



Correct Answer:

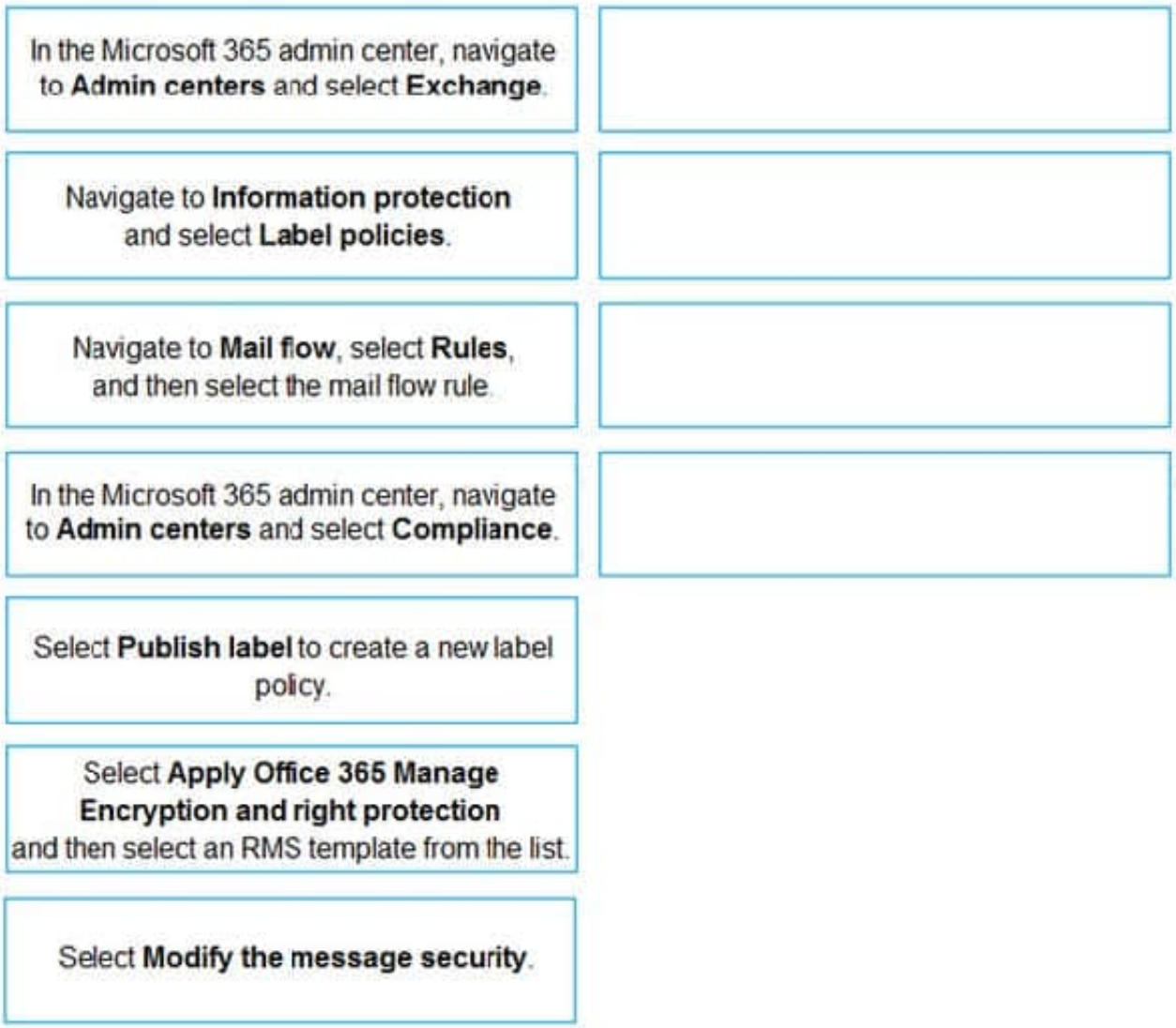


QUESTION 6

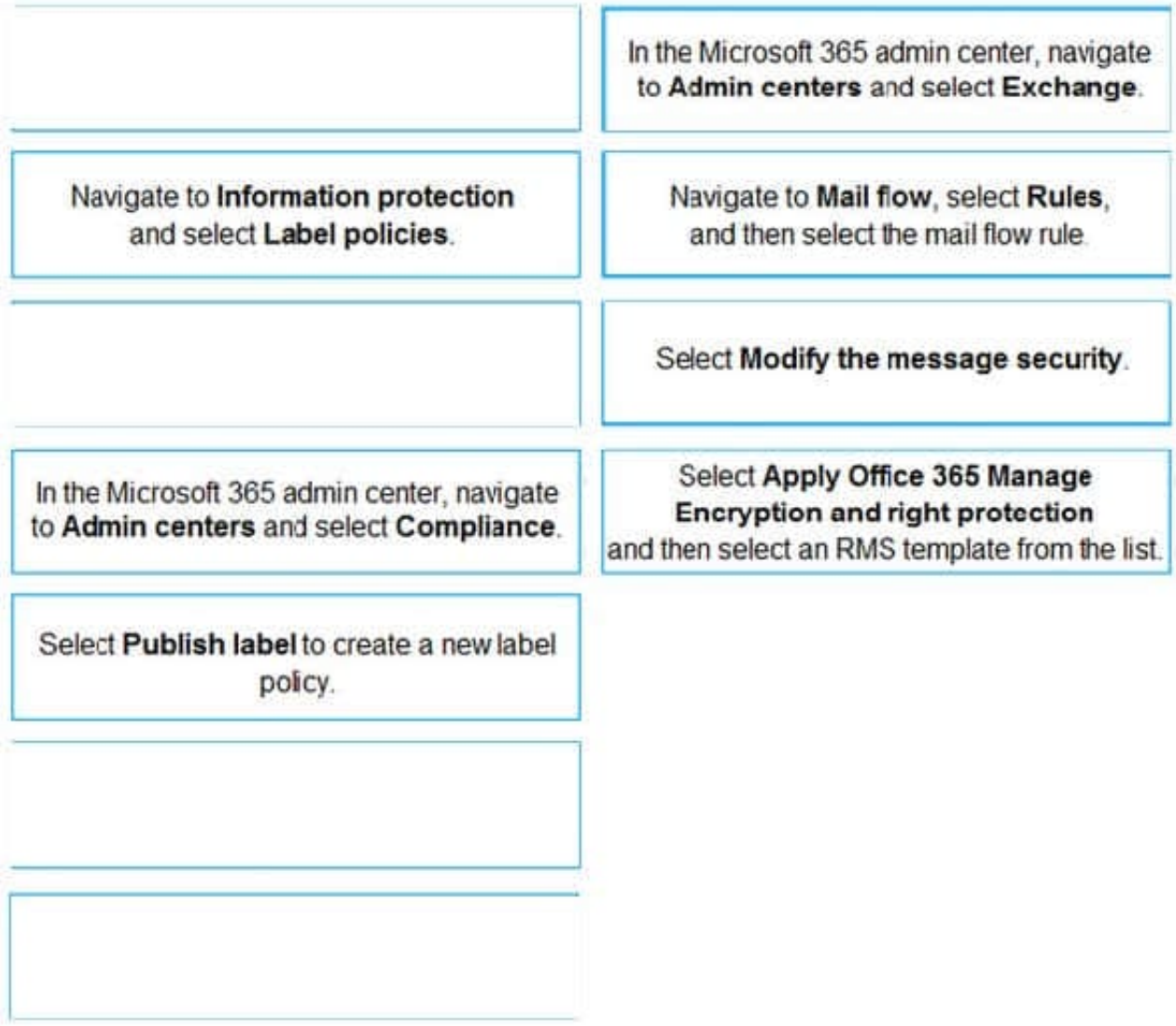
DRAG DROP A company uses Exchange Online and deploys Office 365 Message Encryption (OME). Users do not experience the seamless OME capabilities when they receive encrypted email. They continue to receive encrypted email with the previous HTML attachment format You need to ensure that users stop receiving encrypted emails with the old format. Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in

the correct order.

Select and Place:



Correct Answer:



QUESTION 7

HOTSPOT

A company has a Microsoft Exchange Server 2019 environment. The company configures Exchange as follows:

1.

Email sent to the internet is routed through an SMTP relay host by using IPv4.

2.

Email sent to a partner is delivered to the partner\\'s mail server.

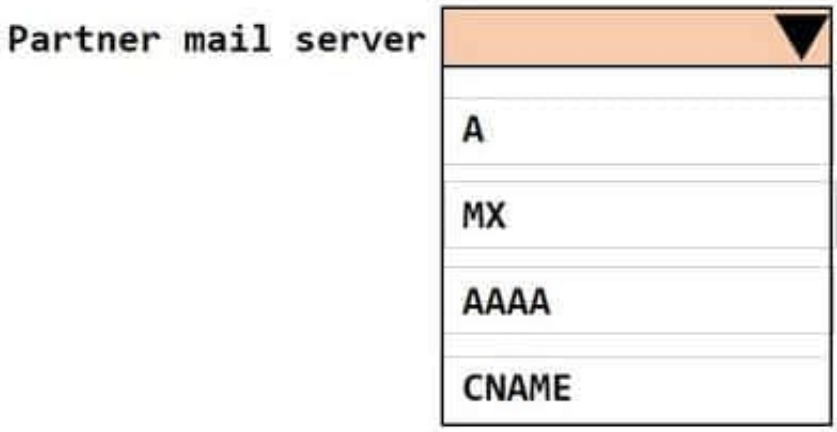
You discover that emails are not being sent to external recipients due to missing DNS records.

You need to identity the required DNS records.

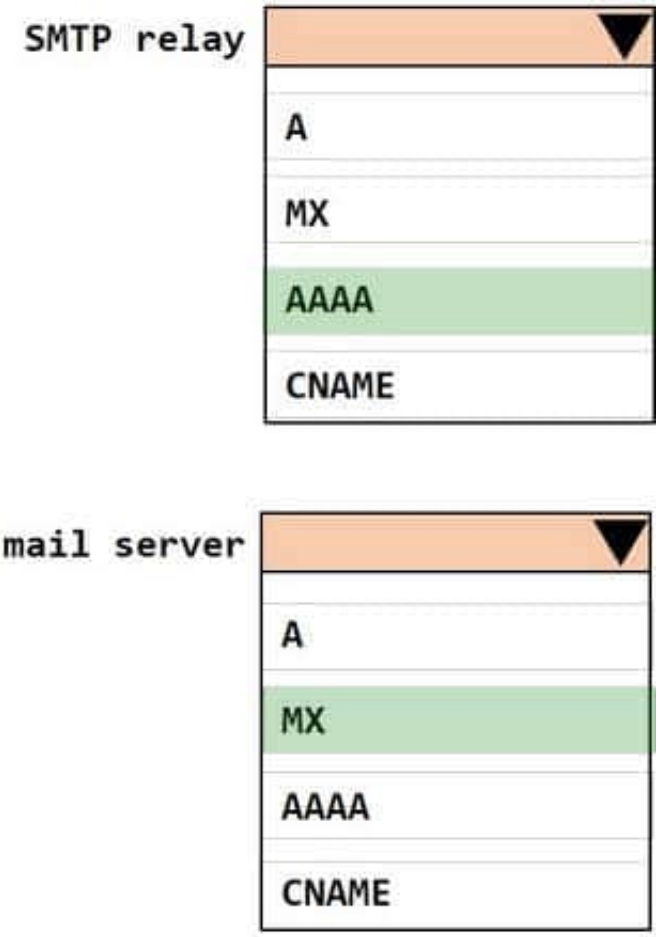
Which DNS records should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



Correct Answer:



QUESTION 8

A company uses Exchange Online.

A user reports that they did not receive an email from an external sender. You perform a message trace and observe the following in the message header SFV: BLK

You need to resolve the issue.

Solution: Remove the recipient\\'s domain from the domain block list in the anti-spam policy.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B

QUESTION 9

DRAG DROP

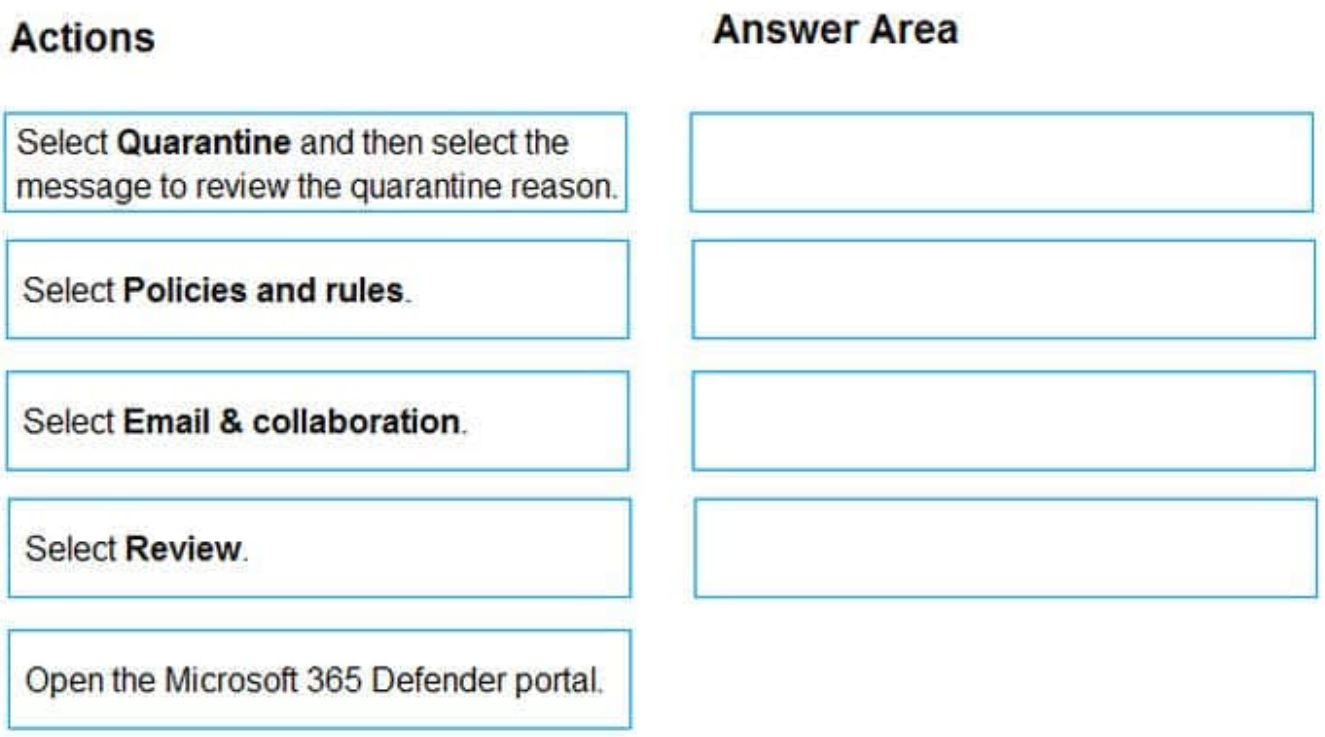
A company uses Exchange Online.

A user reports that an email from a specific sender is quarantined.

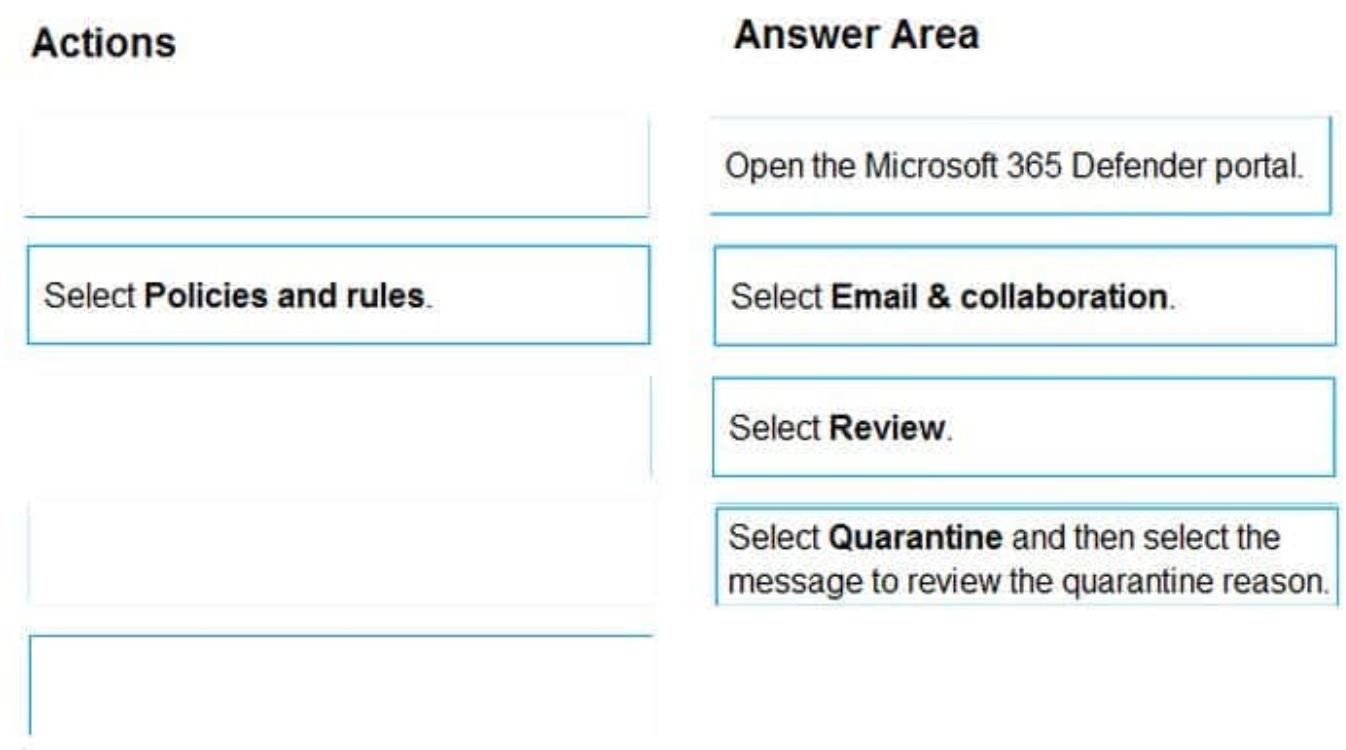
You need to review the quarantine details.

Which four actions should you perform in sequence? To answer, move the correct order.

Select and Place:



Correct Answer:



QUESTION 10

A company uses a Microsoft Exchange Server 2019 hybrid environment. User mailboxes are hosted on the Exchange Server. You observe that user mailboxes are configured to automatically forward emails to external recipients. You need to identify which mailboxes are automatically forwarding emails.

What should you use?

A. an auto forwarded messages report

B. a mail flow rule

C. an outbound spam policy

D. a role assignment policy

Correct Answer: A

QUESTION 11

You need to resolve the issue for User1.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Restore the mailbox.

B. Create a new mailbox.

C. Attach the mailbox.

D. Recover the mailbox.

Correct Answer: AD

QUESTION 12

HOTSPOT

A company uses Exchange Online. The Exchange ActiveSync access setting is configured to quarantine.

A user named User1 removes a mobile device from Exchange.

When User1 tries to connect the same device to Exchange, the device is not quarantined.

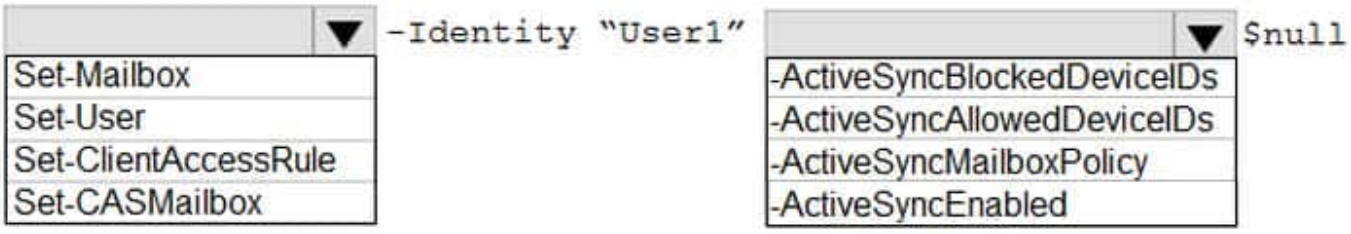
You need to ensure that the device is quarantined.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

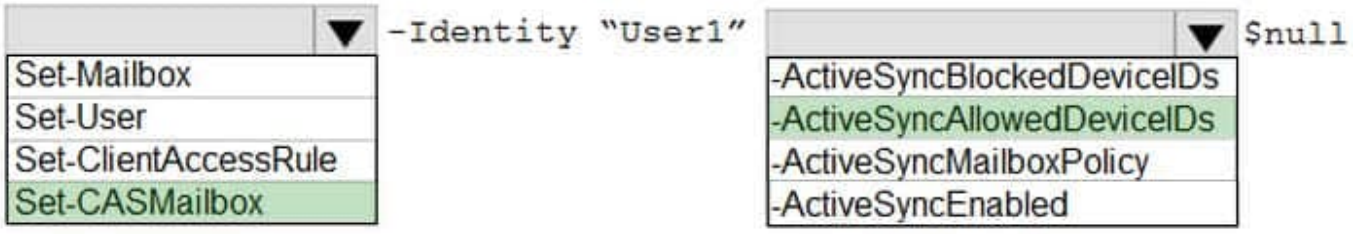
Hot Area:

Answer Area



Correct Answer:

Answer Area



QUESTION 13

A company uses Exchange Online.

The company configures an SMTP relay device. Users report they are unable to send email through the relay device.

You need to ensure that the relay device can send email by using SMTP AUTH.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Instruct users to specify a different email address when sending email.

B. Configure the network firewall to allow traffic on port 443.

C. Configure a licensed Microsoft 365 mailbox on the relay device.

D. Configure the network firewall to allow traffic on port 587.

Correct Answer: CD

QUESTION 14

A company uses Exchange Online. External sharing is disabled.

A user reports that they are unable to share their calendar with an external recipient.

You need to resolve the issue.

Solution: Grant anonymous permission to the user\\'s calendar.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B

QUESTION 15

A company uses a Microsoft Exchange Server 2019 hybrid environment.

A user named User1 has an on-premises mailbox and an archive mailbox in Exchange Online.

You need to ensure that User1 can store up to 1 TB in the archive mailbox.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Run the Enable-Mailbox User1 -AutoExpandingArchive Command.

B. Run the Set-OrganizationConfig -AutoExpandingArchive command.

C. Assign an Exchange Online Plan 2 license to User1.

D. Assign an Exchange Online Kiosk license to User1.

E. The user reports that their archive mailbox is full.

Correct Answer: BD

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