



MB2-866^{Q&As}

Microsoft Dynamics CRM 2011, Customization and Configuration

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**QUESTION 1**

You need to create a new custom mobile form for an entity in a Microsoft Dynamics CRM 2011 organization.

Which fields are selected by default for the mobile form?

- A. all fields that exist on the default main form
- B. all fields that exist on the default mobile form
- C. all required fields and only the required fields
- D. none; you must manually add fields to the custom mobile form

Correct Answer: B

QUESTION 2

You are adding a sales team member to a Microsoft Dynamics CRM 2011 organization. You need to assign the Salesperson security role to the new user.

What are possible ways to achieve this goal? (Choose all that apply.)

- A. Assign the user to the Salesperson team queue.
- B. Assign the Salesperson role to the user upon creation.
- C. Assign the user to a team that has the Salesperson role assigned.
- D. Assign the user to a business unit that has the Salesperson role assigned.

Correct Answer: CB

QUESTION 3

You need to block file extensions on Microsoft Dynamics CRM 2011 attachments. Where do you make this change?

- A. in the system settings
- B. in the data management tool
- C. in the user-based email settings
- D. in the system-based email settings

Correct Answer: A

QUESTION 4



You plan to delete an unmanaged Microsoft Dynamics CRM 2011 solution. What will be removed when you delete the solution?

- A. only the solution record
- B. the solution record and all dependencies of the solution
- C. the solution record and all components referenced in the solution
- D. the solution record and all records of component types referenced in the solution

Correct Answer: A

QUESTION 5

You need to customize multiple Microsoft Dynamics CRM 2011 forms to display a third-party Microsoft Silverlight component.

What should you do?

- A. Create a Silverlight (XAP) web resource. Customize each of the CRM forms to include the XAP web resource.
- B. Create a Data (XML) web resource that references the Silverlight component. Customize each of the CRM forms to include the XML web resource.
- C. Create a Web Page (HTML) web resource. Add Silverlight XAML to the web resource. Customize each of the CRM forms to include the HTML web resource.
- D. Copy the Silverlight component to the ISV folder on the CRM web server. Customize each of the CRM forms to include an Iframe that references the Silverlight component.

Correct Answer: A

QUESTION 6

You need to create a custom field to display and track currency data for global users on an existing Microsoft Dynamics CRM 2011 entity.

Which type of field should you create?

- A. Euros
- B. US Dollars
- C. Currency
- D. Currency (Base)

Correct Answer: C

QUESTION 7



Which of the following statements about entity mapping in Microsoft Dynamics CRM 2011 are true? (Choose all that apply.)

- A. One source field can be mapped to many fields in the target entity.
- B. Mapping keeps data in the source entity synchronized with data in the target entity.
- C. Mapping does not apply if a user creates a new record outside of the context of a parent record.
- D. Mapping maintains a relationship between the source entity and the target entity after a record is created.

Correct Answer: CA

QUESTION 8

You are creating custom fields for several entities. Which field type can be used by more than one entity?

- A. Currency
- B. Date and Time
- C. Option Set
- D. Two Options

Correct Answer: C

QUESTION 9

In Microsoft Dynamics CRM 2011, you import a managed solution that includes a custom entity named Location. The option for Can Change Additional Properties is set to False. The solution publisher omitted several fields that you require for this entity. You need to create the required fields.

What should you do?

- A. Export the managed solution, add the required fields to the XML file, and then import the managed solution.
- B. Set the Can be customized managed property on the entity to True, and then create the required fields.
- C. Set the Can Change Additional Properties managed property on the entity to True, and then create the required fields.
- D. Request that the solution publisher provide an updated version of the managed solution with the additional fields.

Correct Answer: D

QUESTION 10

Which type of customization is not supported by Microsoft Dynamics CRM 2011?

- A. customizing the Microsoft Dynamics CRM schema



- B. modifying the Microsoft Dynamics CRM website files and settings
- C. automating business processes through Microsoft Dynamics CRM dialogs
- D. creating entities, fields, forms and charts within Microsoft Dynamics CRM
- E. extending Microsoft Dynamics CRM by using application event programming

Correct Answer: B

QUESTION 11

You are creating a native many-to-many (N:N) relationship in Microsoft Dynamics CRM 2011. Which property must you specify for each entity in the relationship?

- A. Cascading Behavior
- B. Display Option
- C. Primary Entity
- D. Relationship Mapping

Correct Answer: B

QUESTION 12

A company uses Microsoft Dynamics CRM 2011. You need to ensure that when the ownership of an account is transferred, only associated user-owned cases that have a status of Open are assigned to the new owner.

Which relationship behavior should you set in the one-to-many (1:N) relationship between accounts and cases?

- A. Cascade All
- B. Cascade None
- C. Cascade Active
- D. Cascade User-Owned

Correct Answer: C

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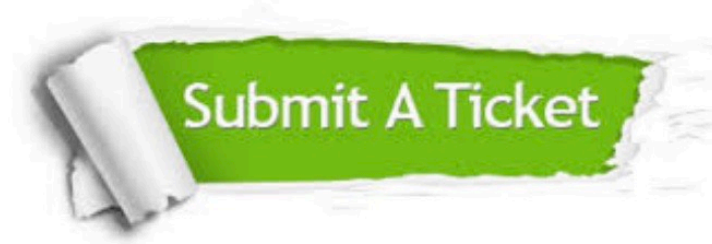
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