



# MB2-712<sup>Q&As</sup>

Microsoft Dynamics CRM 2016 Customization and Configuration

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**QUESTION 1**

You have a business rule that has a scope of AM Forms.

You discover that the business rule does not execute on forms when users access the forms. You need to ensure that the business rule executes on the forms when accessed by the users.

What should you do?

- A. Assign the users permission to read the business rule.
- B. Change the scope of the business rule from All Forms to Entity.
- C. Activate the business rule.
- D. Enable the execution of the business rule from the System Settings.

Correct Answer: A

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**QUESTION 2**

You have a Dynamics CRM organization that has two business units named Sales and Marketing.

A user moves from the Sales business unit to the Marketing business unit As a result the user can no longer access CRM.

You need to ensure that the user can access CRM.

What should you do?

- A. Rename the security roles for the Marketing business unit to match the security roles for the Sales business unit
- B. Restart the CRM server processes.
- C. Assign security roles to the user for the Marketing business unit
- D. Move the security roles for the Marketing business unit to a custom solution.

Correct Answer: C

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**QUESTION 3**

You add a currency field to a form in Dynamics CRM. You need to provide users who access CRM from their mobile phone with the ability to enter the credit limit by using a slider. What should you do?

- A. Open Field Properties and click Events.
- B. Open Field Properties and click Details.
- C. Open Field Properties and click Controls.



D. Open Field Properties and click Business Rules.

Correct Answer: C

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#### QUESTION 4

You have a custom entity in Dynamics CRM.

You want users to be able to search and use knowledge base articles directly from the Main form of the custom entity.

You discover that you cannot add the knowledge base search control to the form.

You need to identify what prevents you from adding the control. What should you identify?

- A. Knowledge Management is disabled on the entity.
- B. Knowledge Management is disabled on the form.
- C. The notes control on the form is missing.
- D. A relationship to the knowledge base entity is missing.

Correct Answer: D

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#### QUESTION 5

You have a Dynamics CRM organization.

Currently, users can view 50 records per page.

You need to ensure that the users can view 250 records per page.

What should you do?

- A. Instruct the users to configure their options.
- B. Instruct the users to create custom views.
- C. Instruct an administrator to configure the view settings, and then to share a view.
- D. Instruct the administrators to configure their options.

Correct Answer: A

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#### QUESTION 6

You are preparing entity customizations that will be exported as part of a managed solution.

You need to identify for which field types of an entity you can customize the Managed Properties.

Which two field types should you identify? Each correct answer presents a complete solution.



- A. a custom field on a system entity
- B. a system field on a system entity
- C. a custom field on a custom entity
- D. a system field on a custom entity

Correct Answer: AC

### QUESTION 7

You have a custom entity.

You need to add a date field that displays the date a user was hired. You must ensure that the value in the field remains the same, regardless of the time zone in which the field is viewed.

What are two possible ways to configure the field? Each correct answer presents a complete solution.

- A. Set the Behavior to User Local.
- B. Set the Format to Date Only,
- C. Set the Behavior to Time-Zone Independent.
- D. Set the Behavior to Date Only.

Correct Answer: CD

### QUESTION 8

You have a Dynamics CRM organization that contains the business units and security roles shown in the following table.

Business unit name	Security role name
Businessunit1	Salesperson
	Sales Manager
	Branch Manager
Businessunit2	Salesperson
	Sales Manager
	Location Manager

A user named User1 belongs to Businessunit1 and is assigned the Salesperson and the Branch Manager security roles.

User1 is promoted and given a new job. The account of User1 is moved to Businessunit2.

You need to identify which security roles were assigned to User1 after the user moved to Businessunit2.



What should you identify?

- A. Salesperson only
- B. Salesperson and Sales Manager
- C. none
- D. Salesperson and Location Manager

Correct Answer: C

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#### QUESTION 9

You need to implement a process. The process must perform the following:

Correct Answer: A

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#### QUESTION 10

You configure a new entity in a Dynamics CRM organization.

You create fields, forms, and views for the new entity.

You can view the new entity records as expected in the user interface.

Users report that they fail to view the entity records.

You need to ensure that the users can view the entity records.

What should you do?

- A. Publish the changes.
- B. Add permissions to the security roles of the users.
- C. Add the entity to and custom solution.
- D. Configure the relationships.

Correct Answer: B

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#### QUESTION 11

You have a Dynamics CRM organization.

You add a new currency field named Revenue Potential to the account entity.

On a record, you discover that the Revenue Potential field is displayed as 95.66. Other records also display the



Revenue Potential field in this format.

You need the Revenue Potential field to be displayed as nn.nnn.

What should you configure?

- A. the display format in personal options
- B. the Formats tab in System Settings
- C. the default currency in personal options
- D. the Currencies settings in Business Management

Correct Answer: D

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#### QUESTION 12

You have a Dynamics CRM organization. The organization does not use CRM for marketing.

You need to prevent Marketing from displaying on the Account form navigation.

What should you do?

- A. Delete all of the items in the Marketing group.
- B. Hide the Marketing group.
- C. Minimize the Marketing group.
- D. Delete the Marketing group.

Correct Answer: B

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#### QUESTION 13

You have a custom field.

You need to ensure that the field appears in Advanced Find results. What should you configure for the field?

- A. Field Security
- B. Searchable
- C. IMEMode
- D. Field Type

Correct Answer: B

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#### QUESTION 14



You have a Dynamics CRM organization.

You create a new entity named Question. You create a Quick Create form for the entity.

You discover that when you create new records, the Quick Create form is not being used. You need to ensure that the Quick Create form is used when you create new records. What should you do?

- A. Change the form order to list the Quick Create form first.
- B. Instruct users to access the form by using the CRM app for mobile devices.
- C. Enable Allow Quick Create for the entity properties.
- D. Change the security roles of the Quick Create form.

Correct Answer: C

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#### QUESTION 15

You are the new administrator for an existing Dynamics CRM organization.

The prior administrator made auditing available in CRM, and then turned off auditing for the account records. You need to implement auditing for the account records. What should you do?

- A. Assign the View Audit Summary privilege.
- B. Delete the previous audit log partitions.
- C. Modify the account entity definition.
- D. Assign the View Audit History privilege.

Correct Answer: D

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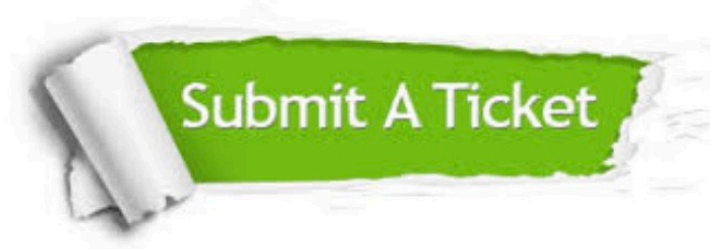
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