



MB2-710^{Q&As}

Microsoft Dynamics CRM 2016 Online Deployment

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**QUESTION 1**

Which operating system supports Microsoft Dynamics CRM for phones?

- A. Windows Phone 8
- B. Blackberry 7.1
- C. Android 4.4
- D. iOS 6.1.6

Correct Answer: A

QUESTION 2

Your company has a Microsoft Dynamics CRM Online 2016 environment.

You need to implement email synchronization.

Which option is available when implementing email synchronization?

- A. Synchronization settings are configured on the user record.
- B. Incoming and outgoing synchronization methods must match.
- C. A mailbox record is automatically created for each user and queue.
- D. Forward mailboxes are automatically created when using server-side synchronization.

Correct Answer: C

QUESTION 3

You enable Microsoft OneNote integration for the account entity in a Microsoft Dynamics CRM Online organization. You need to identify the actions taken to enable the integration for the account entity. Which three options apply? Each correct answer presents part of the solution.

- A. OneNote privileges were added to security roles.
- B. Server based Microsoft SharePoint integration was enabled.
- C. Document Management was enabled for the organization.
- D. Document Management was enabled for the account entity.
- E. OneNote integration was enabled.

Correct Answer: ABC

**QUESTION 4**

You work as a consultant for a Microsoft Partner. You are helping a company deploy Microsoft Dynamics CRM Online. The company needs an enterprise collaboration solution that integrates with Microsoft Dynamics CRM Online. The

solution should allow CRM and non CRM users to have traceable discussions that are available to everyone and easily searched share documents and information and allow users to participate in or leave discussions. The company currently

uses and would like to continue using Activity Feeds in Microsoft Dynamics CRM Online in addition to using >ne enterprise collaboration solution.

You need to recommend a solution that meets the company's requirements.

Which option should you recommend?

- A. Microsoft Office Delve
- B. Microsoft Social Engagement
- C. Microsoft Office 365 groups
- D. Microsoft Skype for Business
- E. Microsoft Yammer

Correct Answer: D

QUESTION 5

What is a supported combination of software for Microsoft Dynamics CRM 2016 for Outlook 64 bit?

- A. Windows 10 and Microsoft Office 2013 64 bit
- B. Windows Vista and Microsoft Office 2010 64 bit
- C. Windows 7 and Microsoft Office 2007 64 bit
- D. Windows 8.1 and Microsoft Office 2013 32 bit

Correct Answer: B

QUESTION 6

You have a Microsoft Dynamics CRM 2016 deployment and you have not purchased any additional subscriptions besides your 15 user licenses.

Your organization plans to test a new Independent Software Vendor (ISV) software. You currently have 1.3 GB of production data. You are instructed to use full copies of the data for testing purposes and to create three more sandbox



instances to replicate the production environment. Each of the three instances will be used to test one ISV solution. You have 10 users from the production environment who will test all three test environments. You need to determine which additional subscriptions you need.

What is the minimum requirement for additional subscriptions?

- A. 3 sandbox instances and additional storage
- B. 30 more users and 3 sandbox instances
- C. 30 more users
- D. 30 more users and additional storage

Correct Answer: D

QUESTION 7

You are a Microsoft Dynamics CRM system administrator for a company. The company would like to use Microsoft SharePoint Online as the document repository. All Microsoft Dynamics CRM users must have privileges to upload documents

from Microsoft Dynamics CRM to SharePoint Online. You need to integrate and configure SharePoint Online with Microsoft Dynamics CRM Online for use as the document repository.

Which two actions should you take? Each correct answer presents part of the solution.

- A. Configure the SharePoint Online integration in Microsoft Dynamics CRM.
- B. Import the SharePoint Online solution into Microsoft Dynamics CRM and configure it.
- C. Install and configure the Microsoft Dynamics CRM List Component on a site collection in SharePoint Online.
- D. As a Microsoft Office 365 administrator go to Service Settings. Sites and ensure users have access to the SharePoint Online site.
- E. As a Microsoft Office 365 Administrator go to Admin Users and ensure users have access to the SharePoint Online site.

Correct Answer: CD

QUESTION 8

Your company has a Microsoft Dynamics CRM 2016 Online deployment. You reach your storage space limit and the system is telling users they cannot enter more data.

You need to resolve the storage issue.



Which two ways can you alleviate the storage issue? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Archive and remove old data.
- B. Purchase more storage.
- C. Change your Instance to sandbox.
- D. Purchase additional production instances.

Correct Answer: AB

QUESTION 9

You configure Microsoft Dynamics CRM Online 2016 for use with your Android mobile phones. You need to instruct users how to get the Microsoft Dynamics CRM for phones app. What is the appropriate location for Android users to download the Microsoft Dynamics CRM for phones app?

- A. Google Play
- B. Microsoft Office 365
- C. Microsoft Store
- D. Your Microsoft Dynamics CRM instance.

Correct Answer: C

QUESTION 10

What is an advantage of using server-side synchronization for email processing?

- A. Supports Microsoft Exchange 2007 and later.
- B. Managed and configured using a separate program.
- C. Provides error reporting in the application.
- D. Can be used with all combinations of online/on-premises hybrid environments.

Correct Answer: D



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