



MB2-706^{Q&As}

Microsoft Dynamics CRM Online Deployment

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**QUESTION 1**

Which configuration supports server-side synchronization?

- A. Microsoft Dynamics CRM Online and Microsoft Exchange Online
- B. Microsoft Dynamics CRM On-Premises and Microsoft Exchange Online
- C. Microsoft Dynamics CRM Online and Microsoft Exchange 2013 On-Premises
- D. Microsoft Dynamics CRM Online and Microsoft Exchange running in Microsoft Azure

Correct Answer: A

QUESTION 2

You need to change the base language that Microsoft Dynamics CRM uses. What should you do?

- A. Install and configure the required language pack on all client machines.
- B. On the System Settings page, select the required base language.
- C. Install and enable the required base language.
- D. Contact Microsoft Support to provision a new CRM instance using the same domain.

Correct Answer: D

QUESTION 3

You add a new user to Microsoft Dynamics CRM Online. You assign the user the System administrator role.

The user reports that he cannot access all of the available entities. The only entities available are used to configure or customize the system.

What is the cause of this issue?

- A. The user does not have the security role assigned.
- B. The user does not have a Microsoft Dynamics CRM Online license.
- C. The user is on the incorrect business unit.
- D. The user Access mode is set to Administrative mode

Correct Answer: D

QUESTION 4



You have a server with the Microsoft Dynamics CRM 2013 E-mail Router installed.

You need to perform an in-place upgrade of the Microsoft Dynamics CRM 2015 E-mail Router.

What should you do first?

- A. Uninstall the Microsoft Dynamics CRM 2013 E-mail Router.
- B. Set the value of the Process Email Using setting to Server-Side synchronization.
- C. Stop the Microsoft Dynamics CRM E-mail Router service.
- D. Upgrade the Microsoft Dynamics CRM server to Microsoft Dynamics CRM 2015.

Correct Answer: C

QUESTION 5

You need to access Microsoft Dynamics CRM by using CRM for Tablets on an Apple device.

Which configuration is supported?

- A. a fourth generation iPad that runs iOS 6
- B. a second generation iPad Mini that runs iOS 7
- C. a third generation iPad Mini that runs iOS 8.1
- D. a third generation iPad that runs iOS 5.1

Correct Answer: C

QUESTION 6

Which two statements about multiple instances in Microsoft Dynamics CRM Online are true? Each correct answer presents a complete solution.

- A. You can use non-production instances only for development purposes.
- B. Any Microsoft Dynamics CRM Online system administrator can add additional instances.
- C. In the Office 365 account, all instances share storage space.
- D. You must set a base currency for each instance that you add to the Office 365 account.

Correct Answer: AD

QUESTION 7

You configure Active Directory Federation Services to authenticate users to Microsoft Dynamics CRM Online. Which component is responsible for authenticating the user credentials?



- A. Microsoft Dynamics CRM
- B. Secure Token Service
- C. Active Directory
- D. Active Directory Federation Services

Correct Answer: C

QUESTION 8

You have a smartphone that runs BlackBerry 10 OS version 10.3.

How should you access Microsoft Dynamics CRM for Phones from the smartphone?

- A. Use the Microsoft Dynamics CRM installation media to install Microsoft Dynamics CRM for Phones.
- B. In the BlackBerry mobile browser, open Microsoft Dynamics CRM for Phones.
- C. From the BlackBerry App World app store, download and install Microsoft Dynamics CRM for Phones.
- D. Use BlackBerry Enterprise Server to deploy Microsoft Dynamics CRM for Phones.

Correct Answer: B

QUESTION 9

You need to enable tracing for Microsoft Dynamics CRM for Outlook.

Where should you enable tracing?

- A. the Personal Options page of Microsoft Dynamics CRM for Outlook
- B. the Event Viewer for the client device
- C. the Advanced Troubleshooting tab of the Outlook Client Diagnostics application
- D. the Outlook Options page of Microsoft Dynamics CRM for Outlook

Correct Answer: C

QUESTION 10

A user has an issue with the Microsoft Dynamics CRM for Microsoft Outlook client add-in.

You need to troubleshoot the issue.

Where should you enable tracing?

- A. Microsoft Dynamics CRM Configuration Wizard



- B. Microsoft Dynamics CRMSystem settingsdialog box
- C. Microsoft Dynamics CRM for Outlook client add-in
- D. Microsoft Dynamics CRMDiagnosticsprogram

Correct Answer: D

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