MB-920 Q&As

Microsoft Dynamics 365 Fundamentals Finance and Operations Apps (ERP)

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QUESTION 1

HOTSPOT

A company uses Dynamics 365 Finance.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
You can use a Microsoft Word template to export data from Dynamics 365 Finance.	○	○
The Dynamics 365 Finance Open in Excel experience allows users to edit and refresh data in Microsoft Excel.	○	○

Correct Answer:

Answer Area

Statements	Yes	No
You can use a Microsoft Word template to export data from Dynamics 365 Finance.	○	○
The Dynamics 365 Finance Open in Excel experience allows users to edit and refresh data in Microsoft Excel.	○	○

Reference: https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/office-integration/customize-open-office-menu

QUESTION 2

DRAG DROP

A company manufactures and sells chairs. The company uses Dynamics 365 Finance and Dynamics 365 Supply Chain Management for finance and manufacturing operations.

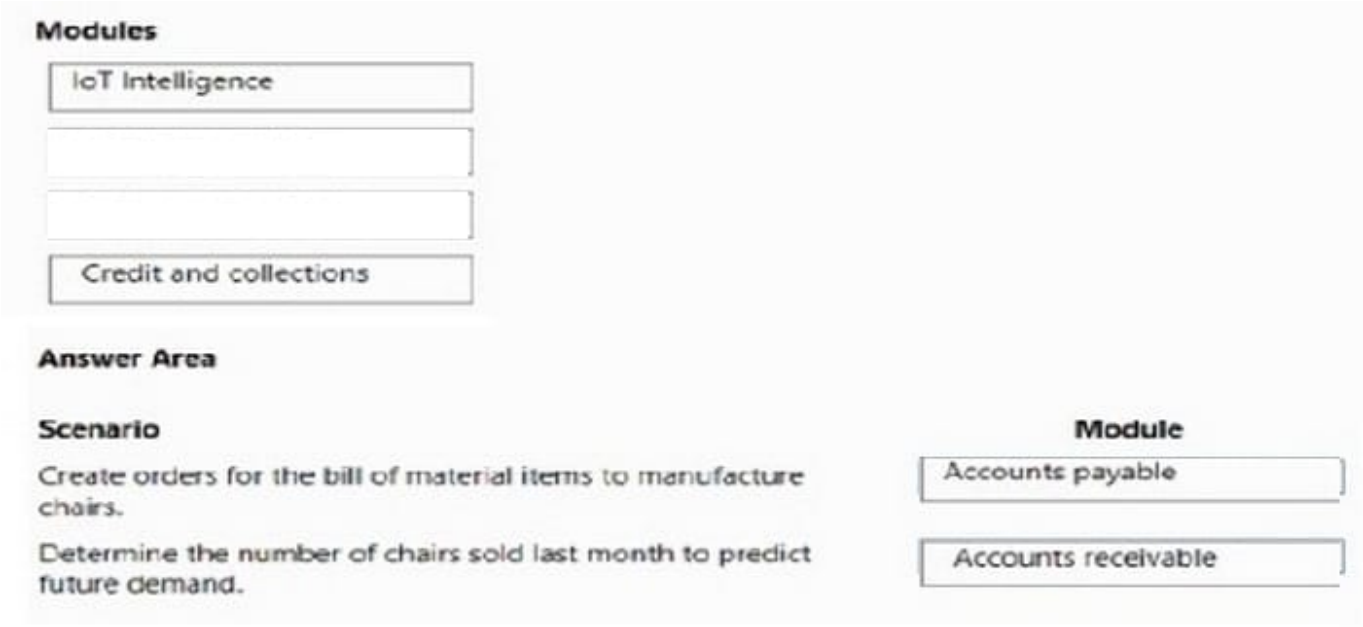
You need to determine which module to use for each operational need.

Which module should you use? To answer, drag the appropriate modules to the correct scenarios. Each module may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Correct Answer:



QUESTION 3

A company uses Dynamics 365 Commerce to manage retail stores.

You need to implement features to help the company prevent fraudulent activity.

Which two features should you implement? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Asset management

B. Purchase protection

C. Cash and bank management

D. Loss prevention

Correct Answer: BD

Reference: https://docs.microsoft.com/en-us/dynamics365/fraud-protection/loss-prevention-integration-with-commerce https://docs.microsoft.com/en-us/dynamics365/fraud-protection/purchase-protection

QUESTION 4

A company purchases Dynamics 365 finance.

Which two features can the company implement? Each correct selection presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Accounts receivable

B. General ledger

C. Omnichannel

D. Manufacturing

E. Payment fraud prevention

Correct Answer: AB

QUESTION 5

HOTSPOT

A company implements Dynamics 365 Supply Chain Management. The company plans to use maintenance work orders.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Work orders for maintenance of machines can be created automatically.	○	○
Work orders can be created and updated by using a mobile device.	○	○

Correct Answer:

Answer Area

Statements	Yes	No
Work orders for maintenance of machines can be created automatically.	○	○
Work orders can be created and updated by using a mobile device.	○	○

Reference: https://docs.microsoft.com/en-us/dynamics365/supply-chain/asset-management/work-orders/introduction-to-work-orders https://docs.microsoft.com/en-us/dynamics365/supply-chain/asset-management/asset-management-mobile-workspace

QUESTION 6

HOTSPOT

A company plans to implement Dynamics 365 Commerce.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
You can create separate payment methods and price groups for each retail store channel.	○	○
Modern Point of Sale (MPOS) devices can process sales even if the device has no network connectivity.	○	○

Correct Answer:

Answer Area

Statements	Yes	No
You can create separate payment methods and price groups for each retail store channel.	○	○
Modern Point of Sale (MPOS) devices can process sales even if the device has no network connectivity.	○	○

Reference: https://docs.microsoft.com/en-us/dynamics365/commerce/channels-overview

https://docs.microsoft.com/en-us/dynamics365/commerce/mpos-or-cpos

QUESTION 7

HOTSPOT

A company implements Dynamics 365 finance and operations apps. You need to describe the shared features that are available to technical and business users to company stakeholders.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Report customizations that are made to a specific analytical workspace apply to all users of that workspace.	○	○
The Export to Excel option exports the currently selected data that is visible in a grid on a page.	○	○

Correct Answer:

Answer Area

Statements	Yes	No
Report customizations that are made to a specific analytical workspace apply to all users of that workspace.	○	○
The Export to Excel option exports the currently selected data that is visible in a grid on a page.	○	○

Reference: https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/analytics/customize-analytical-workspace

QUESTION 8

HOTSPOT

A company plans to implement Dynamics 365 Supply Chain Management.

Instructions: For each of the following statements, select Yes if the statement is true.

Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
Item groups define the set of general ledger accounts that apply to product-related transactions.	○	○
You can delete a main account that has posted transactions.	○	○

Correct Answer:

Statements	Yes	No
Item groups define the set of general ledger accounts that apply to product-related transactions.	○	○
You can delete a main account that has posted transactions.	○	○

QUESTION 9

Which two modules are included in Dynamics 365 Supply Chain Management? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Product information management

B. Project management and accounting

C. Service hub

D. Dynamics 365 Remote Assist

E. Master planning

Correct Answer: CE

QUESTION 10

DRAG DROP

A manufacturer uses Dynamics 365 Human Resources and Microsoft HoloLens to augment manufacturing tasks.

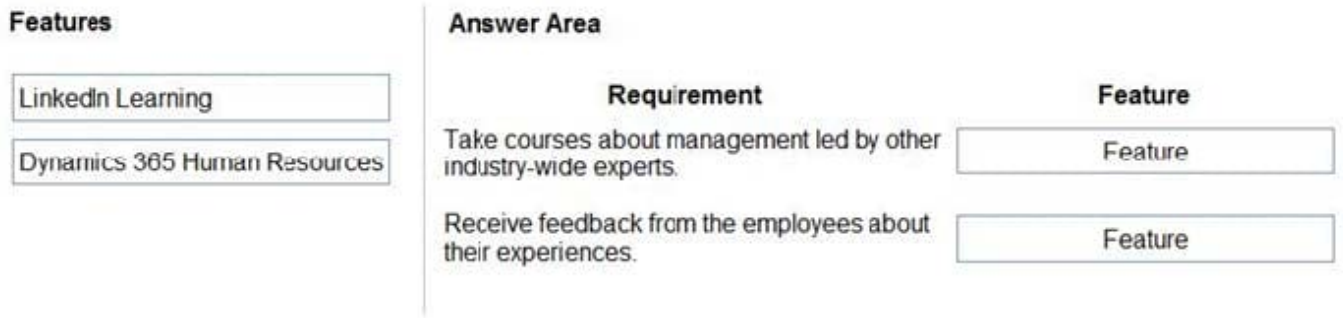
The company promotes five employees to a newly created position named quality assurance manager.

You need to use Dynamics 365 functionality to facilitate self-education and apply continuous improvement to the process.

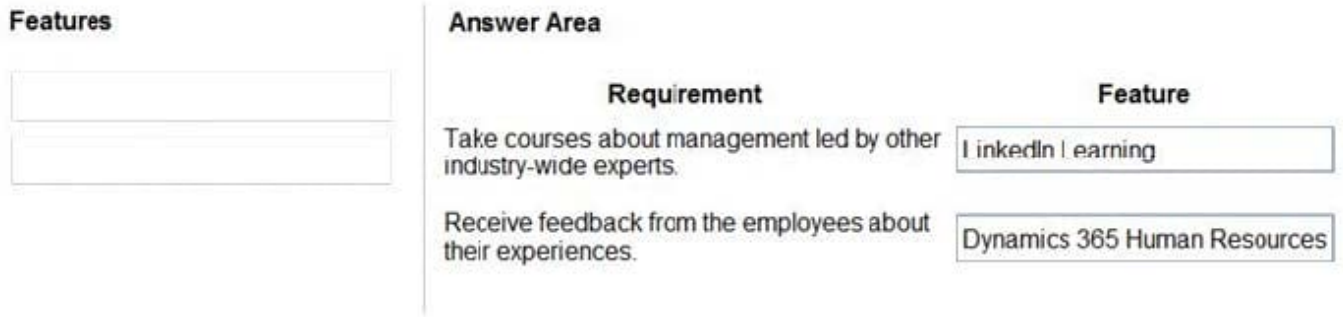
What should you implement? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:



Correct Answer:



Reference: https://docs.microsoft.com/en-us/dynamics365/human-resources/hr-develop-performance-management-overview

QUESTION 11

HOTSPOT

A company uses Dynamics 365 Supply Chain Management.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Tools, machines, and people are resources that are used to produce goods.	○	○
A formula defines the materials, ingredients, and outcomes of a specific process.	○	○

Correct Answer:

Answer Area

Statements	Yes	No
Tools, machines, and people are resources that are used to produce goods.	○	○
A formula defines the materials, ingredients, and outcomes of a specific process.	○	○

Reference: https://docs.microsoft.com/en-us/dynamics365/supply-chain/production-control/formulas-versions

QUESTION 12

DRAG DROP

A company uses Dynamics 36S Supply Chain Management to manage production facility assets.

A shop floor worker reports that a heating element in a hot water heater has stopped working and needs to be replaced.

The shop floor manager recommends that all water heaters be checked for signs of failure. You need to check and replace any failing heating elements in the facility.

What should you use? To answer, drag the appropriate concepts to the correct descriptions. Each concept may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Objects

Asset	Asset BOM
Asset management	Attributes

Answer Area

Description	Object
Track replacement parts for a heating element.	
The amount of hot water that the heater must be able to generate.	

Correct Answer:

Objects

Asset	
Asset management	

Answer Area

Description	Object
Track replacement parts for a heating element.	Asset BOM
The amount of hot water that the heater must be able to generate.	Attributes

QUESTION 13

A company implements Dynamics 365 Supply Chain Management. The company uses external vendors to produce some parts.

You need to recommend actions to manage vendor operations.

Which three actions should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Update the status of production order operations that are subcontracted to Completed when the vendor\\'s work is done.

B. Create an operation for the subcontractor to track the progress of the vendor\\'s work.

C. Assign each operation in a production order to multiple vendors.

D. Ensure that each production order relates to a single vendor.

E. Automatically generate purchase orders for operations that you subcontract to a vendor.

Correct Answer: BDE

Reference: https://docs.microsoft.com/en-us/dynamics365/supply-chain/production-control/subcontracting

QUESTION 14

HOTSPOT

A company implements Dynamics 365 Finance.

Instructions: For each of the following statements, select Yes if the statement is true.

Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
You can use a purchase order to return previously purchased items to a vendor.	○	○
You can create a payment proposal to select a set of invoices to pay for a payment batch.	○	○

Correct Answer:

Statements	Yes	No
You can use a purchase order to return previously purchased items to a vendor.	○	○
You can create a payment proposal to select a set of invoices to pay for a payment batch.	○	○

QUESTION 15

HOTSPOT

A company plans to use Dynamics 365 Finance.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Item groups define the set of general ledger accounts that apply to product-related transactions.	○	○
Item model groups are used to assign a costing method to a product.	○	○

Correct Answer:

Answer Area

Statements	Yes	No
Item groups define the set of general ledger accounts that apply to product-related transactions.	○	○
Item model groups are used to assign a costing method to a product.	○	○

Reference: https://dynamics365foworld.wordpress.com/2018/10/01/item-groups-in-dynamics-365/
https://dynamics365foworld.wordpress.com/2018/10/30/item-model-group-in-dynamics-365/

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