



MB-920^{Q&As}

Microsoft Dynamics 365 Fundamentals Finance and Operations Apps
(ERP)

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QUESTION 1

HOTSPOT

A company wants to understand the self-service capabilities of Dynamics 365 Human Resources. Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
Employees can change personal details including their home address and phone number.	<input type="radio"/>	<input type="radio"/>
Employees can create requests for time off.	<input type="radio"/>	<input type="radio"/>
Employees can create time sheets to track time and attendance.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

Statements	Yes	No
Employees can change personal details including their home address and phone number.	<input checked="" type="radio"/>	<input type="radio"/>
Employees can create requests for time off.	<input checked="" type="radio"/>	<input type="radio"/>
Employees can create time sheets to track time and attendance.	<input type="radio"/>	<input checked="" type="radio"/>

QUESTION 2

DRAG DROP

A manufacturer uses Dynamics 365 Human Resources and Microsoft HoloLens to augment manufacturing tasks.

The company promotes five employees to a newly created position named quality assurance manager.



You need to use Dynamics 365 functionality to facilitate self-education and apply continuous improvement to the process.

What should you implement? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Features

- LinkedIn Learning
- Dynamics 365 Human Resources

Answer Area

Requirement	Feature
Take courses about management led by other industry-wide experts.	Feature
Receive feedback from the employees about their experiences.	Feature

Correct Answer:

Features

-
-

Answer Area

Requirement	Feature
Take courses about management led by other industry-wide experts.	LinkedIn Learning
Receive feedback from the employees about their experiences.	Dynamics 365 Human Resources

Reference: <https://docs.microsoft.com/en-us/dynamics365/human-resources/hr-develop-performance-management-overview>

QUESTION 3

HOTSPOT

A company implements Dynamics 365 Finance.

You need to recommend a way for the company to view overdue balances for a group of customers at a point in time.

What should you recommend? To answer, select the appropriate option in the answer area.

Hot Area:



You should use _____ to view balances for a group of customers at a point in time.

a customer pool
aged balances
aging period definitions

Correct Answer:

You should use _____ to view balances for a group of customers at a point in time.

a customer pool
aged balances
aging period definitions

QUESTION 4

HOTSPOT

A company plans to use Dynamics 365 Finance.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Item groups define the set of general ledger accounts that apply to product-related transactions.	<input type="radio"/>	<input type="radio"/>
Item model groups are used to assign a costing method to a product.	<input type="radio"/>	<input type="radio"/>

Correct Answer:



Answer Area

Statements	Yes	No
Item groups define the set of general ledger accounts that apply to product-related transactions.	<input checked="" type="radio"/>	<input type="radio"/>
Item model groups are used to assign a costing method to a product.	<input checked="" type="radio"/>	<input type="radio"/>

Reference: <https://dynamics365foworld.wordpress.com/2018/10/01/item-groups-in-dynamics-365/>
<https://dynamics365foworld.wordpress.com/2018/10/30/item-model-group-in-dynamics-365/>

QUESTION 5

A company purchases Dynamics 365 finance.

Which two features can the company implement? Each correct selection presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Accounts receivable
- B. General ledger
- C. Omnichannel
- D. Manufacturing
- E. Payment fraud prevention

Correct Answer: AB

QUESTION 6

A company implements Dynamics 365 Supply Chain Management.

You need to determine which feature to use to track inventory.

Which three types of information does the on-hand list provide? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. on order



- B. physical reserved
- C. last reserved
- D. bin
- E. physical inventory

Correct Answer: BCD

QUESTION 7

A company uses Dynamics 365 Human Resources.

You need to ensure that workers can document their own performance relative to goals.

What should you direct the workers?

- A. Compensation management page
- B. Personnel management page
- C. Performance goals page
- D. Employee self-service workspace

Correct Answer: D

Reference: <https://docs.microsoft.com/en-us/dynamics365/human-resources/hr-develop-performance-management-overview>

QUESTION 8

HOTSPOT

A company is evaluating Dynamics 365 Supply Chain Management.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:



Answer Area

Statements	Yes	No
You can initiate new production based on demand, open orders, and historical trends, as well as take into consideration the time to manufacture and ship product to customers.	<input type="radio"/>	<input type="radio"/>
You can account and plan for subcontracting services such as painting metal parts, during production.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

Answer Area

Statements	Yes	No
You can initiate new production based on demand, open orders, and historical trends, as well as take into consideration the time to manufacture and ship product to customers.	<input checked="" type="radio"/>	<input type="radio"/>
You can account and plan for subcontracting services such as painting metal parts, during production.	<input checked="" type="radio"/>	<input type="radio"/>

Reference: <https://docs.microsoft.com/en-us/dynamics365/supply-chain/production-control/subcontracting>

QUESTION 9

HOTSPOT

A company is implementing expense management capabilities in Dynamics 365 Finance.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:



Answer Area

Statements	Yes	No
You can configure the system to use workflows for reviews of cash advance requests.	<input type="radio"/>	<input type="radio"/>
You can configure the system to allow employees to create and manage expense reports on behalf of another employees.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

Answer Area

Statements	Yes	No
You can configure the system to use workflows for reviews of cash advance requests.	<input checked="" type="radio"/>	<input type="radio"/>
You can configure the system to allow employees to create and manage expense reports on behalf of another employees.	<input checked="" type="radio"/>	<input type="radio"/>

Reference: <http://d365tour.com/en/microsoft-dynamics-d365o/trade-logistics-d365fo-en/cash-advance/>

<https://docs.microsoft.com/en-us/dynamics365/project-operations/prod-exp/manage-expense-delegation>

QUESTION 10

HOTSPOT

A company implements Dynamics 365 finance and operations apps. You need to describe the shared features that are available to technical and business users to company stakeholders.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:



Answer Area

Statements	Yes	No
Report customizations that are made to a specific analytical workspace apply to all users of that workspace.	<input type="radio"/>	<input type="radio"/>
The Export to Excel option exports the currently selected data that is visible in a grid on a page.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

Answer Area

Statements	Yes	No
Report customizations that are made to a specific analytical workspace apply to all users of that workspace.	<input checked="" type="radio"/>	<input type="radio"/>
The Export to Excel option exports the currently selected data that is visible in a grid on a page.	<input type="radio"/>	<input checked="" type="radio"/>

Reference: <https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/analytics/customize-analytical-workspace>

QUESTION 11

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Hot Area:



Statements	Yes	No
In Dynamics 365 Human Resources, a compensation structure is a matrix that include pay rate ranges for each job level.	<input type="radio"/>	<input type="radio"/>
The pay structures for fixed compensation plans in Dynamics 365 Human Resources are defined and maintained by compensation grids.	<input type="radio"/>	<input type="radio"/>
A company's employees can benefit from flex credit programs in Dynamics 365 Human Resources based on a predetermined number of credits.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

Statements	Yes	No
In Dynamics 365 Human Resources, a compensation structure is a matrix that include pay rate ranges for each job level.	<input checked="" type="radio"/>	<input type="radio"/>
The pay structures for fixed compensation plans in Dynamics 365 Human Resources are defined and maintained by compensation grids.	<input checked="" type="radio"/>	<input type="radio"/>
A company's employees can benefit from flex credit programs in Dynamics 365 Human Resources based on a predetermined number of credits.	<input checked="" type="radio"/>	<input type="radio"/>

QUESTION 12

HOTSPOT

A company plans to implement Dynamics 365 Project Operations.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:



Answer Area

Statements	Yes	No
You can invoice one or more projects at the same time by using a project contract.	<input type="radio"/>	<input type="radio"/>
You can specify only one source of funding in a project contract.	<input type="radio"/>	<input type="radio"/>
The type of project that you create for a project contract determines the method that you use to invoice project customers.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

Answer Area

Statements	Yes	No
You can invoice one or more projects at the same time by using a project contract.	<input checked="" type="radio"/>	<input type="radio"/>
You can specify only one source of funding in a project contract.	<input type="radio"/>	<input checked="" type="radio"/>
The type of project that you create for a project contract determines the method that you use to invoice project customers.	<input checked="" type="radio"/>	<input type="radio"/>

Reference: <https://docs.microsoft.com/en-us/dynamics365/project-operations/prod-pma/project-contracts>

QUESTION 13

DRAG DROP

A company plans to implement Dynamics 365 Supply Chain Management.

Match each manufacturing strategy to its definition.



To answer, drag the appropriate manufacturing strategy from the column on the left to its definition on the right. Each manufacturing strategy may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Manufacturing strategies

- Make-to-order
- Make-to-stock
- Configure-to-order
- Engineer-to-order

Answer Area

Definition

Calculate minimum quantities required to replenish inventory based on historic consumption.

Trigger expensive steps of the value chain by using a sales order or transfer order.

Create a prototype item based on specific requirements.

Manufacturing strategy

- Manufacturing strategy
- Manufacturing strategy
- Manufacturing strategy

Correct Answer:

Manufacturing strategies

- Configure-to-order

Answer Area

Definition

Calculate minimum quantities required to replenish inventory based on historic consumption.

Trigger expensive steps of the value chain by using a sales order or transfer order.

Create a prototype item based on specific requirements.

Manufacturing strategy

- Make-to-stock
- Make-to-order
- Engineer-to-order

Reference: <https://docs.microsoft.com/en-us/dynamics365/supply-chain/production-control/production-process-overview>

QUESTION 14

A company manufactures custom medications.

You need to recommend a Dynamics 365 app that allows the company to manage the concentration of specific active ingredients, provide traceability of ingredients from supplier to customer, and substitute ingredients based on compound

type.



What should you recommend?

- A. Dynamics 365 Supply Chain Management
- B. Dynamics 365 Product Insights
- C. Dynamics 365 Customer Service
- D. Dynamics 365 Asset Management

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/learn/modules/introduction-dynamics-365-supply-chain-management/9-manufacturing>

QUESTION 15

HOTSPOT

A company uses Dynamics 365 Supply Chain Management. The company wants to use SharePoint to manage documents from Supply Chain Management.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
You can integrate Dynamics 365 finance and operations apps with SharePoint Online and SharePoint on-premises.	<input type="radio"/>	<input type="radio"/>
The document management feature is only supported for SharePoint sites that use the modern experience.	<input type="radio"/>	<input type="radio"/>

Correct Answer:



Answer Area

Statements	Yes	No
You can integrate Dynamics 365 finance and operations apps with SharePoint Online and SharePoint on-premises.	<input checked="" type="radio"/>	<input type="radio"/>
The document management feature is only supported for SharePoint sites that use the modern experience.	<input type="radio"/>	<input checked="" type="radio"/>

Reference: <https://docs.microsoft.com/en-us/power-platform/admin/configure-server-based-authentication-sharepoint-on-premises>

<https://docs.microsoft.com/en-us/power-platform/admin/manage-documents-using-sharepoint>

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