



# MB-600<sup>Q&As</sup>

Microsoft Power Apps + Dynamics 365 Solution Architect

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**QUESTION 1**

DRAG DROP

You need to ensure that data security requirements are met.

Which security feature should you recommend? To answer, drag the appropriate features to the correct requirements. Each security feature may be used once, more than once, or not at all. You may need to drag the split bar between panes

or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

**Answer Area**

Security feature	Requirement	Security feature
Field-level security		
Security roles	Charges	
Office 365 Groups	Inmate's views	
Business Units		

Correct Answer:

**Answer Area**

Security feature	Requirement	Security feature
	Charges	Security roles
Office 365 Groups	Inmate's views	Field-level security
Business Units		

Explanation:



1.

The chiefs want stakeholders to be able to see reports without needing to log in to Dynamics 365

2.

Only the chiefs should be able to see the charges against the inmates.

3.

Inmates will not continue to upload homework to SharePoint, but the homework needs to be accessible within Dynamics 365.

4.

Inmates must see only the registration form when registering for a class.

5.

Chiefs should see all registration forms.

Charges: Security roles

A security role defines how different users, such as salespeople, access different types of records. To control access to data, you can modify existing security roles, create new security roles, or change which security roles are assigned to

each user. Each user can have multiple security roles.

Security role privileges are cumulative: having more than one security role gives a user every privilege available in every role.

Each security role consists of record-level privileges and task-based privileges.

Inmate's views: Field-level security

Field-level security is available for the default fields on most out-of-box entities, custom fields, and custom fields on custom entities. Field-level security is managed by the security profiles. To implement field-level security, a system

administrator performs the following tasks.

1.

Enable field security on one or more fields for a given entity.

2.

Associate one more existing security profiles, or create one or more new security profiles to grant the appropriate access to specific users or teams.

Reference: <https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges>

<https://docs.microsoft.com/en-us/power-platform/admin/field-level-security>

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## QUESTION 2

A company that is implementing Dynamics 365 Sales commonly experiences high turnover.



The company requests security roles that are optimized for adding and removing large numbers of users daily.

Large groups of users share common access privilege needs.

Complex entity access scenarios must be able to be added and removed in bulk.

You need to recommend a feature that will meet the needs of the company.

Which feature should you recommend?

- A. User access management
- B. Team privileges
- C. Hierarchy security
- D. Field-level security

Correct Answer: B

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### QUESTION 3

DRAG DROP

You are designing a customer self-service Power Apps portal for Dynamics 365 Sales.

The portal will contain thousands of image files that are associated with the customer order histories.

The portal must meet the following requirements:

All image files must be hosted in the portal.

The portal must use the URL <http://portal.tailspintoys.com/>.

Performance issues must be minimized when loading the portal page.

You need to recommend a process for the company.

Which four actions should you recommend be performed in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:



### Actions

Reference web files directly in the HTML of the appropriate pages.

Load the image files on demand when the page is accessed.

Use a blank template to create a webpage to host the image files with the URL `http://portal.tailspintoys.com/images`.

Restart the portal.

Change the parent page of the web files to `http://portal.tailspintoys.com/images/(web_file)`.

Navigate to the site settings page for portals

### Answer Area



Correct Answer:



### Actions

Load the image files on demand when the page is accessed.

Navigate to the site settings page for portals

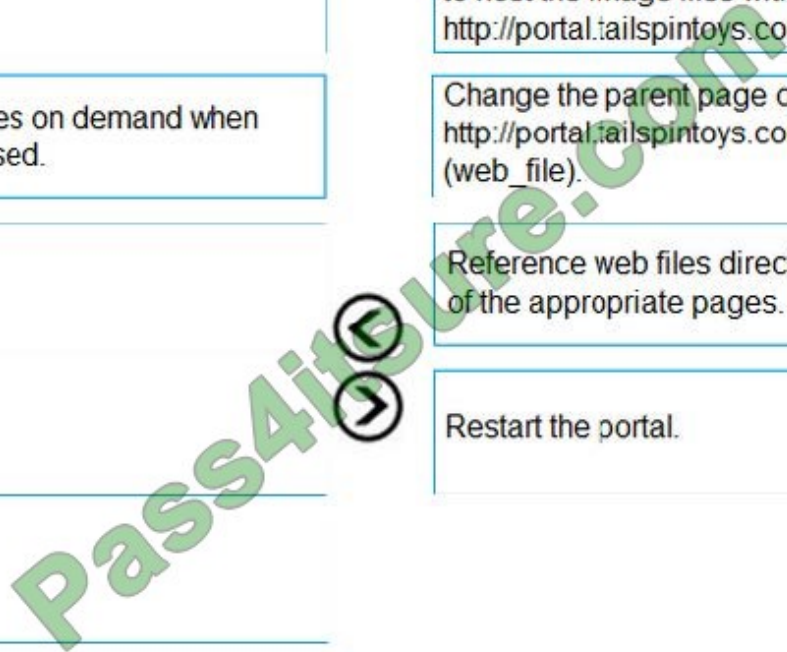
### Answer Area

Use a blank template to create a webpage to host the image files with the URL `http://portal.tailspintoys.com/images`.

Change the parent page of the web files to `http://portal.tailspintoys.com/images/` (web\_file).

Reference web files directly in the HTML of the appropriate pages.

Restart the portal.



Reference: <https://docs.microsoft.com/en-us/powerapps/maker/portals/faq>

#### QUESTION 4

You are designing forms for a company that has a new Dynamics 365 Sales implementation.

Three departments need specific fields on the main form so they do not have to fill out multiple forms.

Each person should see only the fields they need.

Role	Requirements
Inside sales	<ul style="list-style-type: none"> <li>Use only a browser-based app</li> <li>Include fields for contact name, phone number, products, order date, and total amount owed.</li> </ul>
Fulfillment	<ul style="list-style-type: none"> <li>Use either a mobile or browser-based app.</li> <li>Include fields for contact name, product, and order date.</li> </ul>
Field sales	<ul style="list-style-type: none"> <li>Use only a mobile app.</li> <li>Include fields for contact name, address, phone number, and product.</li> </ul>

You need to ensure that the forms open correctly, display only the fields needed, and that data can be entered quickly. How should you design the form?



- A. Create three forms for all departments. Add all the fields. Add field-level security to fields not needed for each group.
- B. Create one form for each department. Add all fields needed for all departments. Use business rules to hide fields.
- C. Edit an out-of-the box form. Add extra fields. Give all departments security roles for that form.
- D. Create one form for each department. Add only fields needed on the form for each department. Assign the appropriate security role to each form.

Correct Answer: D

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## QUESTION 5

### HOTSPOT

A company uses Dynamics 365 Sales and Power BI.

Sales managers must be able to keep track of changes to their pipeline in the following ways:

1.

Notify the sales managers when an Opportunity changes sales stage.

2.

Notify the sales managers when the pipeline drops below 2.5M USD.

3.

When reviewing the pipeline in Power BI, a sales executive must be able to add a Playbook to an Opportunity.

You need to recommend a solution that meets the company requirements.

Which solution combination should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



### Answer Area

Requirement	Technology
Notify the sales manager when an Opportunity changes sales stage.	<ul style="list-style-type: none"> <li>Microsoft Power Automate, CDS connector, and Microsoft Office 365 Outlook connector</li> <li>Microsoft Power Automate, CDS connector, and Microsoft Office 365 users</li> <li>Microsoft Power Automate, data alerts, and Microsoft Office 365 connector</li> </ul>
Notify the sales managers when the pipeline drops below 2.5M USD.	<ul style="list-style-type: none"> <li>Microsoft Power Automate, CDS connector, and Microsoft Office 365 Outlook connector</li> <li>Data alerts, Microsoft Power Automate, CDS connector, and Microsoft Office 365 users</li> <li>Data alerts, Microsoft Power Automate, and Microsoft Office 365 connector</li> <li>Power BI, Power Apps, Microsoft Power Automate, and CDS connector</li> </ul>
When reviewing the pipeline in Power BI, a sales executive must be able to add a Playbook to an Opportunity.	<ul style="list-style-type: none"> <li>Power BI, Power Apps, CDS connector, and Microsoft Office 365 Outlook connection</li> <li>Data alerts, Microsoft Power Automate, CDS connector, and Microsoft Office 365 users</li> <li>Data alerts, Microsoft Power Automate, and Microsoft Office 365 connector</li> <li>Power BI, Power Apps, Microsoft Power Automate, and CDS connector</li> </ul>

Correct Answer:

### Answer Area

Requirement	Technology
Notify the sales manager when an Opportunity changes sales stage.	<ul style="list-style-type: none"> <li>Microsoft Power Automate, CDS connector, and Microsoft Office 365 Outlook connector</li> <li>Microsoft Power Automate, CDS connector, and Microsoft Office 365 users</li> <li>Microsoft Power Automate, data alerts, and Microsoft Office 365 connector</li> </ul>
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### QUESTION 6

#### DRAG DROP

Your company is implementing Dynamics 365 Customer Service. You are part of the project team that meets weekly to review implementation progress and troubleshoot.

During the weekly project management meeting, you receive the following updates from developers:

- 1.





Versions of exported solution.zip files are being stored in source control.

2.

Solution segmentation is not being practiced with first-party solution integrations.

3.

Each independent solution is using a unique publisher.

4.

Solution versions are not being updated.

You need to identify the common risk for each item.

Which common risk is represented? To answer, drag the appropriate risks to the correct developer updates. Each risk may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

### Answer Area

Risks	Developer update	Risk
Lack of good solution version control practices	Versions of exported solution.zip files are being stored in source control	
Incompatible components compatible across solutions	Solution segmentation is not being practiced with first-party solution integrations.	
Solution dependency version mismatch between environments	Each independent solution is using a unique publisher.	

Correct Answer:

### Answer Area

Risks	Developer update	Risk
	Versions of exported solution.zip files are being stored in source control	Lack of good solution version control practices
	Solution segmentation is not being practiced with first-party solution integrations.	Solution dependency version mismatch between environments
	Each independent solution is using a unique publisher.	Incompatible components compatible across solutions



Reference: <https://novacontext.com/solution-lifecycle-management-for-dynamics-365/>

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### QUESTION 7

Note: This question is part of series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You want to integrate Microsoft Teams with Dynamics 365 Customer Service.

You install both apps, but Teams is not working when in Dynamics 365 Customer Service.

You need to troubleshoot the situation.

Solution: Change the options to Yes in the System settings of Dynamics 365 Customer Service.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: A

Reference: <https://msdynamicsworld.com/story/integrate-dynamics-365-customer-engagement-apps-microsoft-teams>

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### QUESTION 8

You need to recommend a solution that provides a seamless customer experience. What should you recommend?

A. Business Process Flows

B. Power Automate

C. workflows

D. task flows

Correct Answer: A

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### QUESTION 9

You are architecting a Dynamics 365 Customer Service instance for a company call center. The company has an SLA with a primary customer that requires monitoring by using KPIs. The SLA states the following:



1.

Support must be provided 24 hours per day, seven days a week.

2.

Issues must be resolved within four hours of case creation.

You need to recommend tools that will assist the client with tracking these requirements.

Which two tools should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. enhanced SLAs with Timer Control

B. First Response by KPI

C. enhanced SLA upgrade

D. Resolve by KPI

Correct Answer: AD

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## QUESTION 10

### HOTSPOT

A client is implementing Dynamics 365 Sales. As part of the implementation, an older system with a large amount of transactions is becoming obsolete, though the data continues to be valuable.

You need to recommend solutions that have the least impact on the database size and entity count in Dynamics 365 based on precise requirements.

Which solutions should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



### Answer Area

Scenario	Suggested solutions
Legacy data is for reference only. Data needs to display on Dynamics 365 forms. No interaction with the records is needed.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">                     Microsoft Azure SQL for storage. Power BI for reporting                      All legacy data imported to Dynamics 365                      Power Apps dataflows for integration                 </div> </div>
Users need to interact with the data and relate it to new records.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">                     Microsoft Azure SQL for storage: Power BI for reporting                      Microsoft Azure SQL for storage: virtual entities for interaction                      All legacy data imported to Dynamics 365                 </div> </div>
Data needs to be retained for executive reporting purposes only.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">                     Microsoft Azure SQL for storage: Power BI for reporting                      Microsoft Azure SQL for storage: virtual entities for interaction                      All legacy data imported to Dynamics 365                      Power Apps dataflows for integration                 </div> </div>

Correct Answer:

### Answer Area

Scenario	Suggested solutions
Legacy data is for reference only. Data needs to display on Dynamics 365 forms. No interaction with the records is needed.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">                     Microsoft Azure SQL for storage. Power BI for reporting                      All legacy data imported to Dynamics 365  <span style="background-color: #d9ead3; padding: 2px;">Power Apps dataflows for integration</span> </div> </div>
Users need to interact with the data and relate it to new records.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">                     Microsoft Azure SQL for storage: Power BI for reporting                      Microsoft Azure SQL for storage: virtual entities for interaction  <span style="background-color: #d9ead3; padding: 2px;">All legacy data imported to Dynamics 365</span> </div> </div>
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### QUESTION 11

A client is preparing to go live with a Dynamics 365 Sales implementation that uses Microsoft Azure Active Directory (Azure AD) group to manage security. The chief compliance officer (CCO) requires that all solutions meet the following requirements:

1. Undergo security testing to verify they are secure.



2.

Address the needs of users with disabilities.

You need to recommend additional tests to be performed.

Which tests should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Perform bounds testing by using a user account assigned to the custom security role directly.
- B. Perform accessibility testing in the same model-driven apps the users will be using.
- C. Perform penetration testing on the Azure AD tenant.
- D. Perform user acceptance tests for all security user stories.

Correct Answer: BC

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#### QUESTION 12

A company asks you to migrate more than 5,000 records from Dynamics 365 Customer Engagement (on-premises) to the online version of Dynamics 365 Sales.

You used a third-party utility to migrate the data. The city and state are displayed in the field that should show the street address.

You must get the data migrated properly in the next 24 hours but have no one to help with this task. You have no other add-ins and do not want any more customization.

You need to resolve the issues to migrate the data.

What should you do?

- A. Remove data, ensure that field mappings of city and state are correct, and then migrate the data.
- B. Create a custom connector in the Common Data Service, and then migrate the data.
- C. Export the street address field, make changes, and then import the changes.
- D. Manually edit the street address, state, and city field, and then enter appropriate data.

Correct Answer: A

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