



# MB-200<sup>Q&As</sup>

Microsoft Power Platform + Dynamics 365 Core

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### QUESTION 1

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

On a Contact record, a user creates a note that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the note.

You need to find the note.

Solution: Use Relevance Search to search for the word run.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: A

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### QUESTION 2

You are a Dynamics 365 for Customer Service system administrator. Sales team members work remotely disconnected from the internet at times.

Sales team members need to store documents in the cloud when they are online and share the documents with others with the appropriate permissions.

You need to configure Microsoft OneDrive for Business within Dynamics 365 to meet the requirements.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:



**Actions**

- Ensure server-based authentication with Microsoft SharePoint online is configured within Dynamics 365 online.
- Configure OneDrive for each individual user.
- Add security role with appropriate permissions to each users Dynamics 365 login
- Enable OneDrive for Business in Dynamics 365 within Document Management.
- Add security group to each users Active Directory login through Office 365 admin.
- Enable OneDrive for Business in Dynamics 365 within Business Management.

**Answer Area**


Correct Answer:

**Actions**

- Configure OneDrive for each individual user.
- Add security group to each users Active Directory login through Office 365 admin.
- Enable OneDrive for Business in Dynamics 365 within Business Management.

**Answer Area**

Ensure server-based authentication with Microsoft SharePoint online is configured within Dynamics 365 online.
Enable OneDrive for Business in Dynamics 365 within Document Management.
Add security role with appropriate permissions to each users Dynamics 365 login

References: <https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/enable-onedrive-for-business>

**QUESTION 3**

You are a Dynamics 365 for Customer Service consultant.

You need to configure classifications for different customer scenarios.

How should you create the classifications? To answer, drag the appropriate options to the correct scenarios. Each option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:



**Options**

- Lookup
- Option Set
- Global Option Set

**Answer Area**

**Scenario**

Salespeople must update classifications frequently.  
Classifications are static and must be used to classify both products and territories.  
Classifications are static and must be used to classify products only.

**Options**

- 
- 
- 

Correct Answer:

**Options**

- 
- 
- 

**Answer Area**

**Scenario**

Salespeople must update classifications frequently.  
Classifications are static and must be used to classify both products and territories.  
Classifications are static and must be used to classify products only.

**Options**

- Lookup
- Global Option Set
- Option Set

**QUESTION 4**

You provide add-on components for Dynamics 365. The deployment requirements for many add-ons are different.

You need to ensure that you meet the deployment requirements for add-ons.

Which solution types should you use? To answer, drag the appropriate solution types to the correct requirements. Each solution type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

**Solution types**

- Managed solution
- Unmanaged solution

**Answer Area**

**Requirement**

Clean removal of unwanted solutions.  
Stop others from editing intellectual property.  
Edit the solution directly.

**Solution type**

- 
- 
- 

Correct Answer:



**Solution types**

- Managed solution
- Unmanaged solution

**Answer Area**

Requirement	Solution type
Clean removal of unwanted solutions.	Managed solution
Stop others from editing intellectual property.	Managed solution
Edit the solution directly.	Unmanaged solution

**QUESTION 5**

A company sends a sales team to a conference. The sales team returns from the conference with contacts in multiple file formats.

You need to import all of the contacts.

For each file type, which actions should you perform first? To answer, drag the appropriate actions to the correct file types. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

**First actions**

- Select duplicate options in the Dynamics 365.
- Select a data map in the Dynamics 365 Import Data wizard.
- Select the delimiter type in the Dynamics 365 Import Data wizard.
- Convert to a supported file format.

**Answer Area**

File type	Action
XLSX	
TXT	
DOCX	
XML	

Correct Answer:



**First actions**

Select duplicate options in the Dynamics 365.

Select a data map in the Dynamics 365 Import Data wizard.

Select the delimiter type in the Dynamics 365 Import Data wizard.

Convert to a supported file format.

**Answer Area****File type**

XLSX

TXT

DOCX

XML

**Action**

Select the delimiter type in the Dynamics 365 Import Data wizard.

Select the delimiter type in the Dynamics 365 Import Data wizard.

Convert to a supported file format.

Select the delimiter type in the Dynamics 365 Import Data wizard.

Reference: <https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/basics/import-accounts-leads-other-data>

**QUESTION 6**

You are a Dynamics 365 for Customer Service system administrator. You integrate Microsoft OneDrive for Business with Dynamics 365.

Some users report that they cannot access OneDrive for Business from within Dynamics 365.

You need to troubleshoot the access issue.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Review Microsoft Office 365 Groups configuration.
- B. Instruct users to confirm that they can access OneDrive for Business by using a web browser.
- C. Review Microsoft account access configuration.
- D. Confirm OneDrive for Business privilege settings.

Correct Answer: BC

Make sure their Microsoft accounts are licensed and enabled for OneDrive for Business. Confirm they can access OneDrive for Business by using a web browser.

**QUESTION 7**

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.



You are a Dynamics 365 for Customer Service system administrator. You use the Data Performance tool. There are 14 items in the All Data Performance Logs view. Some log items detail positive operational impact percentages while others detail negative operational percentages.

Users report that the system is less responsive than in the past.

You need to improve system performance.

Solution: Select optimize for log items to remove Microsoft SQL Server indexes which may not be used and that slow performance.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B

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#### QUESTION 8

You are a Dynamics 365 for Customer Service developer.

You need to configure a new solution.

What should you configure in the new solution?

A. Prefix "new\_"

B. Package type

C. Publisher

D. Installed date

Correct Answer: C

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#### QUESTION 9

You manage a Dynamics 365 environment for a company.

You must prevent users from launching and using Microsoft Flow.

You need to hide the Flows button on the user interface.

Which configuration setting should you change?

A. the Customizations section of System Settings

B. the SiteMap

C. the Buttons tab of Flow



D. the Entity component of the default solution

Correct Answer: A

Reference: <https://www.inogic.com/blog/2018/10/show-or-hide-microsoft-flow-button-in-dynamics-365/>

### QUESTION 10

You manage a Dynamics 365 environment. You create a global option set for a custom solution.

You observe the following issues with the global option set:

The default prefix is incorrect.

The option set value is too long.

You need to change the option set value and ensure the correct prefix is used.

Which actions should you perform? To answer, drag the appropriate actions to the correct options. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Actions	Answer Area	Action
Modify the publisher of the custom solution.	Option	
Modify the global option set of the custom.	Default prefix	
Modify the publisher of the default solution.	Option set value	
Modify the global option set of the default.		

Correct Answer:

Actions	Answer Area	Action
Modify the publisher of the custom solution.	Option	
Modify the global option set of the custom.	Default prefix	Modify the publisher of the default solution.
Modify the publisher of the default solution.	Option set value	Modify the publisher of the default solution.
Modify the global option set of the default.		

References: <https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/change-solution-publisher-prefix>





**QUESTION 11**

You are a Dynamics 365 Customer Engagement administrator.

A compliance audit identifies two fields in violation of the corporate information security policy.

You need to control access to high business impact fields to meet information security policies.

What should you use? To answer, drag the appropriate security methods to the correct teams. Each security method may be used once, more than once.

NOTE: Each correct selection is worth one point.

Select and Place:

**Answer Area**

Solutions	Answer Area Policy	Solution
Apply a field security profile.	Restrict read access to the email field on the Contact entity.	
Assign a security role.		
Assign to a security team.	Restrict editing the unique identifier by team members.	
Use a business rule.		

Correct Answer:

**Answer Area**

Solutions	Answer Area Policy	Solution
Apply a field security profile.	Restrict read access to the email field on the Contact entity.	Apply a field security profile.
Assign a security role.		
Assign to a security team.	Restrict editing the unique identifier by team members.	Apply a field security profile.
Use a business rule.		

References: <https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/security-concepts>

**QUESTION 12**

You manage Dynamics 365 for Customer Service Development, Test, and Production instances. You use an unmanaged solution to develop customizations and deploy the customizations to a Production instance.

Several deployed customizations do not meet legal standards. You delete the unmanaged solution and the customizations remain.



You need to remove the customizations.

What should you do?

- A. Change the publisher settings.
- B. Install the previous solution.
- C. Manually remove each customization.
- D. Change the version number on the unmanaged solution to the previous version.

Correct Answer: C

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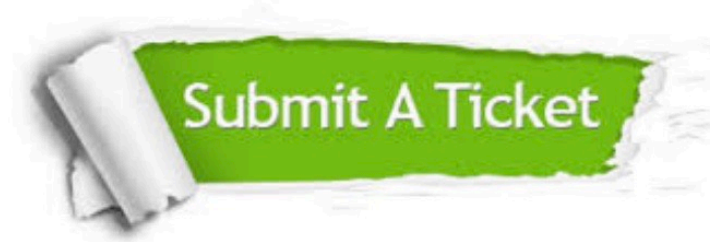
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