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Lean Six Sigma White Belt

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QUESTION 1
A change in the quality level from 3 to 4-sigma represents a 5-fold improvement
A. True
B. False
Correct Answer: B
QUESTION 2
The first stage sets the context within which the Six Sigma project is to be performed.
A. Stage 1
B. Measure
C. Control
D. Define
Correct Answer: D
QUESTION 3
Common problems with cultural adjustments include
A. Convincing senior management to implement Six Sigma
B. Sustaining positive changes
B. Gustaining positive changes
C. People seeing a need to change
C. People seeing a need to change
C. People seeing a need to change D. All of the above
C. People seeing a need to change D. All of the above
C. People seeing a need to change D. All of the above Correct Answer: D
C. People seeing a need to change D. All of the above Correct Answer: D QUESTION 4
C. People seeing a need to change D. All of the above Correct Answer: D QUESTION 4 Quality function deployment (QFD) was developed at Motorola as part of their Six Sigma methodology.
C. People seeing a need to change D. All of the above Correct Answer: D QUESTION 4 Quality function deployment (QFD) was developed at Motorola as part of their Six Sigma methodology. A. True

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QUESTION 5

When prioritizing Six Sigma projects within an organization:

- A. The project with the statistically lowest sigma level should always be prioritized
- B. The project with the highest potential cost savings should always be prioritized.
- C. The project with the highest potential customer satisfaction increase should always be prioritized.
- D. All of the above should be considered and statistically researched before choosing the best option for the organization at hand.

Correct Answer: D

QUESTION 6

Six Sigma should be focused on:

- A. Customer Satisfaction
- B. Government Satisfaction
- C. Employee Satisfaction
- D. Supplier Satisfaction

Correct Answer: A

QUESTION 7

Which of the following is NOT a common misconception of the Six Sigma Methodology?

- A. Six Sigma can fix anything.
- B. Six Sigma is too expensive.
- C. Six Sigma is concerned with metrics and ignores common sense.
- D. Six Sigma aims to reduce defects in hopes of increasing profitability.

Correct Answer: D

QUESTION 8

What does Cpk means in six sigma belt?

- A. The process Capability index.
- B. The process of calculating data of a process.

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C. It is a diagram, which shows the production capability of any process.
D. None of the above.
Correct Answer: A
QUESTION 9
The third stage reviews the metrics. Using a variety of tools one gains an understanding of the cause and effects within the system being looked at.
A. Measure
B. Control
C. Analyze
D. Value
Correct Answer: C
QUESTION 10
Six Sigma represents a quality level of 3.4 defects per thousand opportunities.
A. True
B. False
Correct Answer: B
QUESTION 11
What does DPMO stand for?
A. Defects Per Million Opportunities
Correct Answer: A
QUESTION 12
The Leadership level professionals who plans and oversees Six Sigma initiatives are called:
A. Yellow Belts
B. Green Belts
C. Champions



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D. Black Belts
Correct Answer: C
QUESTION 13
The Motorola company is credited with the origin of the Six Sigma Methodology.
A. True
B. False
Correct Answer: A
QUESTION 14
This final phase is about sustaining the changes made in the Improve phase to guarantee lasting results.
A. Improve
B. Control
C. Define
D. Last
Correct Answer: B
QUESTION 15
Which of the following is NOT a component of Six Sigma Yellow Belt Training?
A. Advanced Project and Team Management Skills
B. Data collection
C. Basic Quality Tools
D. Six Sigma Roles
Correct Answer: A
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