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QUESTION 1

Which of the following is representative of a class C address type?

- A. 10.15.1.4
- B. 169.254.125.15
- C. 172.20.15.5
- D. 192.168.1.15

Correct Answer: D

QUESTION 2

Which of the following is the MAXIMUM transfer speed of USB 2.0?

- A. 100 Mbps
- B. 400 Mbps
- C. 420 Mbps
- D. 480 Mbps

Correct Answer: D

QUESTION 3

Basic Internet web traffic generally travels on which of the following ports?

- A. 25 and 53
- B. 53 and 8080
- C. 80 and 443
- D. 110 and 53

Correct Answer: C

QUESTION 4

A user is suspected of engaging in prohibited activity on their workstation.

Which of the following should be done FIRST?

- A. Inform a supervisor or management.



- B. Disable network access for the user.
- C. Search the workstation for evidence.
- D. Call the authorities to question the user.

Correct Answer: A

QUESTION 5

A technician is asked to recommend hardware for a new computer for a graphic artist company that regularly uses 3-D animation software.

Which of the following components should be chosen to BEST meet the customer's needs?

- A. Specialized video card
- B. Multi-core processor
- C. TV tuner/recorder
- D. Tape backup drive

Correct Answer: A

QUESTION 6

Which of the following connector types is used on a CAT5 cable?

- A. RJ-45
- B. DB-9
- C. RJ-11
- D. RS-232

Correct Answer: A

QUESTION 7

Which of the following is typically installed by connecting multiple DVI and USB cables to it?

- A. Touch screen
- B. LCD panel



C. Webcam

D. KVM

Correct Answer: D

QUESTION 8

Which of the following printers is required when carbon paper is used?

A. Inkjet

B. Thermal

C. Laser

D. Impact

Correct Answer: D

QUESTION 9

A technician must replace a 10/100 NIC in a Windows XP PC. The failed NIC is no longer available and a substitute 1 GB NIC will be used.

Which of the following MUST be performed to accomplish the task?

A. The drivers for the new 1 GB NIC must be installed.

B. The NIC speed cannot exceed 10/100 and the PC must support digitally signed drivers.

C. The PC must be rated to support the 1 GB NIC speed.

D. The network cable must also be upgraded.

Correct Answer: A

QUESTION 10

Which of the following should a technician check FIRST on the laptop if the system's battery is not being charged?

A. CMOS battery

B. DC-in jack

C. AC-in jack

D. Breaker for the wall jack



Correct Answer: B

QUESTION 11

A client wants a technician to install more RAM on their graphics workstation. The client has provided a 4 GB SODIMM and had problems installing it.

Which of the following is the probable reason for this?

- A. Graphic workstations require flash memory
- B. The memory is incompatible for the workstation
- C. Graphic workstations require solid state memory
- D. The workstation has no available memory slots

Correct Answer: B

QUESTION 12

Which of the following is the MAIN purpose of cleaning the printer during the imaging process?

- A. It prolongs the toner cartridge's lifecycle
- B. It takes off any residual toner left after development
- C. It keeps the printer clean and prolongs its usable life
- D. It increases the speed of the print process

Correct Answer: B

QUESTION 13

A user is trying to setup a small office home office (SOHO) wireless network and does not want any neighbors to be able to discover the network.

Which of the following parameters would MOST likely be configured?

- A. Configure a proxy server address
- B. Enable WEP encryption
- C. Disable SSID broadcast
- D. Configure DMZ settings

Correct Answer: C



QUESTION 14

The process of voltage control to limit the volume of liquid delivered is used in:

- A. laser printers.
- B. thermal printers.
- C. impact printers.
- D. inkjet printers.

Correct Answer: D

QUESTION 15

When unable to get an IP address from a server, which of the following represents an APIPA address that a PC might receive?

- A. 10.0.1.111
- B. 65.71.1.111
- C. 169.254.1.111
- D. 192.168.1.111

Correct Answer: C

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