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QUESTION 1

In which three ways can production data be moved into a sandbox for testing purpose?

A. Refresh a Full Sandbox.

B. Use the metadata API.

C. Request a Snapshot from Support

D. Refresh a Copy Sandbox.

E. use the Apex Data Loader.

Correct Answer: ADE

QUESTION 2

Universal Container needs to integrate Salesforcewith several home-grown systems. These systems require custom code to be written in order to integrate with them, and the CIO argues that if custom code needs to be written, then there is no reason to invest in middleware

Which three considerations should an Architect bring up to the CIO?

Choose 3 answers

A. Performance

B. Error Handling

C. Bulkification

D. Orchestration

E. Logging

Correct Answer: BDE

QUESTION 3

Universal Containers wishes to validate street addresses in Salesforce against their legacy Accounting system,Which is the system of record. Retrieving an Account record in this system takes 7-12 seconds per query, and the address must be validated as quickly as possible to ensure proper order processing.

What integration pattern should an Architect suggest?

A. Remote Invocation initiated by Middleware

B. @Future method with an Apex callout.

C. Nightly batch validating records modified the previous day.

D. Outbound Message with a Callback.

Correct Answer: D

QUESTION 4

When an opportunity is closed in Salesforce, an order should be created in the back-office SAP system. At the end of the day, Universal Containers allows customers to call back and cancel an order within 24 hours. To cancel an order, the Sales Rep has to set the opportunity status to Open from Closed. The Sales Manager wants all opportunities that changed from Closed to Open to be sent over to the SAP system for order cancellation on nightly basis. Salesforce has a total of 20M opportunities.

What is the recommended way to achieve this?

A. An ETL job to leverage Bulk API to extract modified opportunities.

B. An ETL job to leverage REST API to extract all opportunities.

C. An ETL job to leverage SOAP API to extract modified opportunities.

D. An ETL job to leverage SOAP API to extract all opportunities.

Correct Answer: C

QUESTION 5

Universal Containers (UC) uses Salesforce to track the following customer data:

1.

Leads,

2.

Contacts

3.

Accounts

4.

Cases Salesforce is considered to be the system of record for the customer. In addition to Salesforce, customer data exists in an Enterprise Resource Planning (ERP) system, ticketing system, and enterprise data lake. Each of these additional systems have their own unique identifier. UC plans on using middleware to integrate Salesforce with the external systems. UC has a requirement to update the proper external system with record changes in Salesforce and vice versa.

Which two solutions should an Integration Architect recommend to handle this requirement? Choose 2 answers

A. Locally cache external ID\\'S at the middleware layer and design business logic to map updates between systems.

B. Store unique identifiers in an External ID field in Salesforce and use this to update the proper records across

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systems.

C. Use Change Data Capture to update downstream systems accordingly when a record changes.

D. Design an MDM solution that maps external ID\\'s to the Salesforce record ID.

Correct Answer: CD

QUESTION 6

Universal Containers\\' Customer Service Managers wants to be automatically notified when a Customer Service Representative successfully closes a case

What is the recommended approach for the Service Manager to be notified in the Salesforce user interface without having to refresh the screen?

A. Have the user refresh the standard Visaulforce page to see closed case updates by setting up the refresh interval on the browser.

B. Use a standard Visualforce page and embed JavaScript in the standard Visualforce page to refresh the porting of the standard page layout.

C. Create a custom Visaulforce page, subscribe to the "closed cases" push topic, and display alerts onscreen.

D. Create a custom Visualforce page with a custom polling mechanism to poll for closed cases and display alerts on the Visualforce page.

Correct Answer: C

QUESTION 7

Northern Trail Outfitters (NTO) leverages Sales Cloud for tracking and managing leads, accounts, contacts, and opportunities- Orders and order fulfillment is taken care of by an Order Management System (OMS) in the back-office. When an opportunity has changed it\\'s status to "Closed/Won" and there are products attached, the details should be passed to the OMS for fulfillment operations. The callout from Salesforce to the OMS should be synchronous.

What should an Integration Architect do to satisfy these requirements?

A. Write a trigger that invokes an Apex proxy class to make a REST callout to the Order Management System.

B. Use Process Builder to call an Apex proxy class to make a REST callout to the Order Management System.

C. Develop a batch Apex job that aggregates Closed Opportunities and makes a REST callout to the Order Management System hourly.

D. Build a Lightning Component that makes a synchronous Apex REST callout to the Order Management System when a button is clicked.

Correct Answer: B

QUESTION 8

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Northern Trail Outfitters requires an integration to be set up between one of their Salesforce orgs and an external data source us Salesforce Connect. The external data source supports Open Data Protocol. Which three configurations should an Integration Architect recommend be implemented in order to secure requests coming from Salesforce? Choose 3 answers

A. Configure Identity Type for OData connection.

B. Configure a Certificate for OData connection.

C. Configure Special Compatibility for OData connection,

D. Configure CSRF Protection for OData connection.

E. Configure CSRF Protection on External Data Source.

Correct Answer: ABD

QUESTION 9

Service Agents at Northern Trail Outfitters uses Salesforce to manage cases and B2C Commerce for ordering.

Which integration solution should an architect recommend in order for the service agents to see order history from a B2C Commerce system?

A. Salesforce B2C Commerce to Service Cloud Connector

B. A REST API offered by Commerce Platform

C. Mulesoft Anypoint Platform

D. REST API offered by Salesforce Platform

Correct Answer: A

QUESTION 10

Universal Containers would like to use a hard-coded username/password/security token of a user with a

System Administrator profile to integrate its back-end system to Salesforce for inbound API calls.

Which two security issues are associated with this approach.

A. All back-end systems get uncontrolled access to any data within the Salesforce environment.

B. Unintended password resets will cause the integration to stop working and disrupt business processes.

C. Apex web services can executive with system privileges with such Salesforce credentials.

D. Unsecure storage of the credentials may result in hackers gaining unauthorized access to Salesforce.

Correct Answer: AD

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QUESTION 11

Northern Trail Outfitters uses a custom Java application to display code coverage and test results for all of their enterprise applications and is planning to include Salesforce as well.

Which Salesforce API should an Integration Architect use to meet the requirement?

A. SOAP API

B. Analytics REST API

C. Metadata API

D. Tooling API

Correct Answer: D

QUESTION 12

A company is planning on sending orders from Salesforce to a fulfillment system. The integration architect has been asked to plan for the integration. Which two questions should the integration architect consider? Choose 2 answers

A. Can the fulfillment system create new addresses within the Order Create service?

B. Can the fulfillment system make a callback into Salesforce?

C. Can the fulfillment system implement a contract-first Outbound Messaging interface?

D. Is the product catalog data identical at all times in both systems?

Correct Answer: BC

QUESTION 13

Northern Trail Outfitters (NTO) uses a custom mobile app to interact with their customers. One of the features of the app are Salesforce Chatter Feeds. NTO wants to automatically post a Chatter item to Twitter whenever the post includes the #thanksNTO hashtag.

Which API should an Integration Architect use to meet this requirement?

A. Connect REST API

B. REST API

C. Streaming API

D. Apex REST

Correct Answer: A

QUESTION 14

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Universal containers is hearing complaints from users that recently released changes while they meet the functional requirements are not actually usable and/or do not meet their expectations for user experience for example, a Visualforce page that takes too long to display the first page of data.

Which two types of testing should a technical Architect implement to reduce or eliminate the complaint?

Choose 2 answers

A. user Acceptance Testing

B. Unit Testing

C. Regression Testing

D. Performance testing

Correct Answer: AD

QUESTION 15

Only authorized users are allowed access to the EBS and the Enterprise DMS. Customers call Customer Support when they need clarification on their bills. Customer Support needs seamless access to customer billing information from the E and view generated bills from the DMS.

Which three authorization and authentication needs should an integration consultant consider while integrating the DMS and ESB with Salesforce? Choose 3 answers

A. Users should be authorized to view information specific to the customer they are servicing without a need to search for customer.

B. Identify options to maintain DMS and EBS authentication and authorization details in Salesforce.

C. Consider Enterprise security needs for access to DMS and EBS.

D. Consider options to migrate DMS and EBS into Salesforce.

E. Users should be authenticated into DMS and EBS without having to enter username and password.

Correct Answer: BDE

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