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**QUESTION 1**

Universal Containers (UC) is a leading provider of management training globally, UC requested students course registration data generated from the Salesforce student community to be synced with the learning management system (LMS). Any update to the course registration data needs to be reflected in the LMS.

Which integration mechanism should be used to meet the requirement?

- A. Change Data Capture (CDC)
- B. Platform Event
- C. Streaming API
- D. Outbound Message

Correct Answer: C

QUESTION 2

An Architect is required to integrate with an External Data Source via a Named Credential with an Apex callout due to technical constraints. How is authentication achieved?

- A. Handle authentication with login flows.
- B. Handle authentication in the code.
- C. Connect via Salesforce Connect.
- D. Connect via Communities.

Correct Answer: A

https://help.salesforce.com/articleView?id=named_credentials_define.htm&type=5

QUESTION 3

Universal Containers (UC) is a large printing company that sells advertisement banners. The company works with third-party agents on banner initial design concepts. The design files are stored in an on-premise file store that can be

accessed by UC internal users and the third party agencies. UC would like to collaborate with the 3rd part agencies on the design files and allow them to be able to view the design files in the community.

The conceptual design files size is 2.5 GB.

Which solution should an integration architect recommend?

- A. Create a lightning component with a Request and Reply integration pattern to allow the community users to download the design files.
- B. Define an External Data Source and use Salesforce Connect to upload the files to an external object. Link the external



object using Indirect lookup.

C. Create a custom object to store the file location URL, when community user clicks on the file URL, redirect the user to the on-prem system file location.

D. Use Salesforce Files to link the files to Salesforce records and display the record and the files in the community.

Correct Answer: B

https://help.salesforce.com/articleView?id=collab_files_connect_share.htm&type=5

QUESTION 4

Sales representatives at Universal Containers (UC) use Salesforce Sales Cloud as their primary CRM. UC owns a legacy homegrown application that stores a copy of customer data as well. Sales representatives may edit or update Contact records in Salesforce if there is a change.

Both Salesforce and the homegrown application should be kept synchronized for consistency. UC has these requirements:

1.

When a Contact record in Salesforce is updated, the external homegrown application should be.

2.

The synchronization should be event driven.

3.

The integration should be asynchronous.

Which option should an architect recommend to satisfy the requirements?

A. Leverage Platform Events to publish a custom event message containing changes to the Contact object.

B. Leverage Change Data Capture to track changes to the Contact object and write a CometD subscriber on the homegrown application.

C. Write an Apex Trigger with the @future annotation.

D. Use an ETL tool to keep Salesforce and the homegrown application in sync on a regular cadence.

Correct Answer: B

QUESTION 5

An Integration Architect has designed a mobile application for Salesforce users to get data while on the road using a custom UI. The application is secured with OAuth and is currently functioning well. There is a new requirement where the



mobile application needs to obtain the GPS coordinates and store it on a custom geolocation field.

The geolocation field is secured with Field Level Security, so users can view the value without changing it.

What should be done to meet the requirement?

- A. The mobile device makes a SOAP API inbound call.
- B. The mobile device receives a REST Apex callout call.
- C. The mobile device makes a REST API inbound call.
- D. The mobile device makes a REST Apex inbound call.

Correct Answer: C

QUESTION 6

Which two requirements should the Salesforce Community Cloud support for self- registration and SSO? Choose 2 answers

- A. SAML SSO and Registration Handler
- B. OpenId Connect Authentication Provider and Registration Handler
- C. SAML SSO and just-in-time provisioning
- D. OpenId Connect Authentication Provider and just-in-time provisioning

Correct Answer: BC

QUESTION 7

A Salesforce customer is planning to roll out Salesforce for all their Sales and Service staff.

Senior Management has requested that monitoring is to be in place for Operations to notify any degradation in Salesforce performance.

How should an integration consultant implement monitoring?

- A. Use Salesforce limits API to capture current API usage and configure alerts for monitoring.
- B. Use APIEVENT to track all user initiated API calls through SOAP, REST or BULK APIs.
- C. Identify critical business processes and establish automation to monitor performance against established benchmarks.
- D. Request Salesforce to monitor the Salesforce instance and notify when there is degradation in performance.



Correct Answer: C

QUESTION 8

A large enterprise customer operating in a high regulated industry is planning to implement Salesforce for customer facing associates in both Sales and Service, and back office staff. The business processes that Salesforce supports are critical to the business.

Salesforce will be integrated to multiple back office systems to provide a single interface for associates. Reliability and monitoring of these integrations is required as associates support customers.

Which integration solution should the architect consider when planning the implementation?

- A. Architect Services in back office systems to support callouts from Salesforce and build reliability, monitoring and reporting capabilities.
- B. Decouple back office system callouts into separate distinct services that have inbuilt error logging and monitoring frameworks.
- C. Build a custom integration gateway to support back office system integrations and ensure reliability and monitoring capabilities.
- D. Leverage Middleware for all back office system integrations ensuring real time alerting, monitoring and reporting capabilities.

Correct Answer: D

QUESTION 9

Universal Containers (UC) currently owns a middleware tool and they have developed an API-led integration architecture with three API tiers. The first tier interfaces directly with the systems of engagement, the second tier implements

business logic and aggregates data, while the third tier interfaces directly with systems of record. Some of the systems of engagement will be a mobile application, a web application, and Salesforce.

UC has a business requirement to return data to the systems of engagement in different formats while also enforcing different security protocols.

What should an Integration Architect recommend to meet these requirements?

- A. Enforce separate security protocols and return formats at the first tier of the API-led architecture.
- B. Implement an API gateway that all systems of engagement must interface with first.
- C. Enforce separate security protocols and return formats at the second tier of the API-led architecture.
- D. Leverage an Identity Provider solution that communicates with the API tiers via SAML

Correct Answer: B



QUESTION 10

NorthernTrail Outfitters needs to send order and line items directly to an existing finance application webservice when an order is fulfilled. It is critical that each order reach the finance application exactly once for accurate invoicing. What solution should an architect propose?

- A. Trigger invokes Queueable Apex method, with custom error handling process.
- B. Trigger makes @future Apex method, with custom error handling process.
- C. Button press invokes synchronous callout, with user handling retries in case of error
- D. Outbound Messaging, which will automatically handle error retries to the service.

Correct Answer: A

QUESTION 11

Northern Trail Outfitters has had an increase in requests from other business units to integrate opportunity information with other systems from Salesforce. The developers have started writing asynchronous @future callouts directly into the target systems. The CIO is concerned about the viability of this approach scaling for future growth and has requested a solution recommendation.

What should be done to mitigate the concerns that the CIO has?

- A. Implement an ETL tool and perform nightly batch data loads to reduce network traffic using last modified dates on the opportunity object to extract the right records.
- B. Develop a comprehensive catalog of Apex classes to eliminate the need for redundant code and use custom metadata to hold the endpoint information for each integration.
- C. Refactor the existing @future methods to use Enhanced External Services, import Open API 2.0 schemas and update flows to use services instead of Apex.
- D. Implement an Enterprise Service Bus for service orchestration, mediation, routing and decouple dependencies across systems.

Correct Answer: C

QUESTION 12

Northern Trail Outfitters wants to improve the quality of call-outs from Salesforce to their REST APIs. For this purpose, they will require all API clients/consumers to adhere to REST API Markup Language (RAML) specifications that include field-level definition of every API request and response payload. RAML specs serve as interface contracts that Apex REST API Clients can rely on.

Which two design specifications should the Integration Architect include in the integration architecture to ensure that



ApexREST API Clients unit tests confirm adherence to the RAML specs? Choose 2 answers

- A. Call the Apex REST API Clients in a test context to get the mock response.
- B. Require the Apex REST API Clients to implement the HttpCalloutMock.
- C. Call the HttpCalloutMock implementation from the Apex REST API Clients.
- D. Implement HttpCalloutMock to return responses per RAML specification.

Correct Answer: AD

QUESTION 13

Salesforce users need to read data from an external system via HTTPS request.

Which two security methods should an integration architect leverage within Salesforce to secure the integration?
Choose 2 answers

- A. Connected App
- B. Named Credentials
- C. Authorization Provider
- D. Two way SSL

Correct Answer: BD

QUESTION 14

Northern Trail Outfitters has a registration system that is used for workshops offered at its conferences. Attendees use a Salesforce community to register for workshops, but the scheduling system manages workshop availability based on room capacity. It is expected that there will be a big surge of requests for workshop reservations when the conference schedule goes live.

Which integration pattern should be used to manage the influx in registrations?

- A. Remote Process Invocation-Request and Reply
- B. Remote Process Invocation-Fire and Forget
- C. Batch Data Synchronization
- D. RemoteCall-In

Correct Answer: C

**QUESTION 15**

The URL for an external service has been changed without prior notice. The service provides up to date money exchange rates that is accessed several times from Salesforce and is a business critical function for end users. Which two solutions should an Integration Architect recommend be implemented to minimize potential downtime for users in this situation? Choose 2 answers

- A. Named Credentials
- B. Remote Site Settings
- C. Content Security Policies
- D. Enterprise ESB

Correct Answer: AD

Explanation: https://help.salesforce.com/articleView?id=collab_files_overview.htm&type=5

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