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**QUESTION 1**

Universal Containers (UC) has five Salesforce orgs (UC1, UC2, UC3, UC4, UC5). Every user that is in UC2, UC3, UC4, and UC5 is also in UC1, however not all users have access to every org. Universal Containers would like to simplify the authentication process such that all Salesforce users need to remember one set of credentials. UC would like to achieve this with the least impact to cost and maintenance. What approach should an Architect recommend to UC?

- A. Purchase a third-party Identity Provider for all five Salesforce orgs to use and set up JIT user provisioning on all other orgs.
- B. Purchase a third-party Identity Provider for all five Salesforce orgs to use, but don't set up JIT user provisioning for other orgs.
- C. Configure UC1 as the Identity Provider to the other four Salesforce orgs and set up JIT user provisioning on all other orgs.
- D. Configure UC1 as the Identity Provider to the other four Salesforce orgs, but don't set up JIT user provisioning for other orgs.

Correct Answer: B

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**QUESTION 2**

Universal Containers (UC) has an Experience Cloud site (Customer Community) where customers can authenticate and place orders, view the status of orders, etc. UC allows guest checkout.

How can a guest register using data previously collected during order placement?

- A. Enable Security Assertion Markup Language Sign-On and use a login flow to collect only order details to retrieve customer data.
- B. Enable Facebook as an authentication provider and use a registration handler to collect only order details to retrieve customer data.
- C. Use a Connected App Handler Apex Plugin class to collect only order details to retrieve customer data.
- D. Enable self-registration and customize a self-registration page to collect only order details to retrieve customer data.

Correct Answer: D

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**QUESTION 3**

Northern Trail Outfitters would like to automatically create new employee users in Salesforce with an appropriate profile that maps to its Active Directory Department.

How should an identity architect implement this requirement?

- A. Use the createUser method in the Just-in-Time (JIT) provisioning registration handler to assign the appropriate profile.



- B. Use the updateUser method in the Just-in-Time (JIT) provisioning registration handler to assign the appropriate profile.
- C. Use a login flow to collect Security Assertion Markup Language attributes and assign the appropriate profile during Just-In-Time (JIT) provisioning.
- D. Make a callout during the login flow to query department from Active Directory to assign the appropriate profile.

Correct Answer: B

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#### QUESTION 4

Northern Trail Outfitters recently acquired a company. Each company will retain its Identity Provider (IdP). Both companies rely extensively on Salesforce processes that send emails to users to take specific actions in Salesforce.

How should the combined company's employees collaborate in a single Salesforce org, yet authenticate to the appropriate IdP?

- A. Configure unique MyDomains for each company and have generated links use the appropriate MyDomain in the URL.
- B. Have generated links append a querystring parameter indicating the IdP. The login service will redirect to the appropriate IdP.
- C. Have generated links be prefixed with the appropriate IdP URL to invoke an IdP-initiated Security Assertion Markup Language flow when clicked.
- D. Enable each IdP as a login option in the MyDomain Authentication Service settings. Users will then click on the appropriate IdP button.

Correct Answer: D

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#### QUESTION 5

Universal Containers (UC) has implemented SAML SSO to enable seamless access across multiple applications. UC has regional Salesforce orgs and wants its users to be able to access them from their main Salesforce org seamlessly. Which action should an architect recommend?

- A. Configure the main Salesforce org as an Authentication provider.
- B. Configure the main Salesforce org as the Identity provider.
- C. Configure the regional Salesforce orgs as Identity Providers.
- D. Configure the main Salesforce org as a service provider.

Correct Answer: B

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#### QUESTION 6

Universal Containers (UC) has multiple Salesforce orgs and would like to use a single identity provider to access all of



their orgs. How should UC\\S architect enable this behavior?

- A. Ensure that users have the same email value in their user records in all of UC\\s salesforce orgs.
- B. Ensure the same username is allowed in multiple orgs by contacting salesforce support.
- C. Ensure that users have the same Federation ID value in their user records in all of UC\\s salesforce orgs.
- D. Ensure that users have the same alias value in their user records in all of UC\\s salesforce orgs.

Correct Answer: C

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#### QUESTION 7

Universal containers uses an Employee portal for their employees to collaborate. employees access the portal from their company\\s internal website via SSO. It is set up to work with Active Directory. What is the role of Active Directory in this scenario?

- A. Identity store
- B. Authentication store
- C. Identity provider
- D. Service provider

Correct Answer: C

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#### QUESTION 8

A global company\\s Salesforce Identity Architect is reviewing its Salesforce production org login history and is seeing some intermittent Security Assertion Markup Language (SAML SSO) \\Replay Detected and Assertion Invalid\\ login errors.

Which two issues would cause these errors?

Choose 2 answers

- A. The subject element is missing from the assertion sent to salesforce.
- B. The certificate loaded into SSO configuration does not match the certificate used by the IdP.
- C. The current time setting of the company\\s identity provider (IdP) and Salesforce platform is out of sync by more than eight minutes.
- D. The assertion sent to 5salesforce contains an assertion ID previously used.

Correct Answer: AD

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#### QUESTION 9



Universal Containers (UC) would like to enable self-registration for their Salesforce Partner Community Users. UC wants to capture some custom data elements from the partner user, and based on these data elements, wants to assign the appropriate Profile and Account values.

Which two actions should the Architect recommend to UC1

Choose 2 answers

- A. Configure Registration for Communities to use a custom Visualforce Page.
- B. Modify the SelfRegistration trigger to assign Profile and Account.
- C. Modify the CommunitiesSelfRegController to assign the Profile and Account.
- D. Configure Registration for Communities to use a custom Apex Controller.

Correct Answer: AC

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#### QUESTION 10

Northern Trail Outfitters (NTO) utilizes a third-party cloud solution for an employee portal. NTO also owns Salesforce Service Cloud and would like employees to be able to login to Salesforce with their third-party portal credentials for a seamless experience. The third-party employee portal only supports OAuth.

What should an identity architect recommend to enable single sign-on (SSO) between the portal and Salesforce?

- A. Configure SSO to use the third party portal as an identity provider.
- B. Create a custom external authentication provider.
- C. Add the third-party portal as a connected app.
- D. Configure Salesforce for Delegated Authentication.

Correct Answer: A

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#### QUESTION 11

Universal Containers (UC) has a mobile application for its employees that uses data from Salesforce as well as uses Salesforce for Authentication purposes. UC wants its mobile users to only enter their credentials the first time they run the app. The application has been live for a little over 6 months, and all of the users who were part of the initial launch are complaining that they have to re-authenticate. UC has also recently changed the URI Scheme associated with the mobile app. What should the Architect at UC first investigate?

- A. Check the Refresh Token policy defined in the Salesforce Connected App.
- B. Validate that the users are checking the box to remember their passwords.
- C. Verify that the Callback URL is correctly pointing to the new URI Scheme.
- D. Confirm that the access Token's Time-To-Live policy has been set appropriately.

Correct Answer: A

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**QUESTION 12**

Universal Containers (UC) is considering a Customer 360 initiative to gain a single source of the truth for its customer data across disparate systems and services. UC wants to understand the primary benefits of Customer 360 Identity and how it contributes to a successful Customer 360 Truth project.

What are two key benefits of Customer 360 Identity as it relates to Customer 360?

Choose 2 answers

- A. Customer 360 Identity automatically integrates with Customer 360 Data Manager and Customer 360 Audiences to seamlessly populate all user data.
- B. Customer 360 Identity enables an organization to build a single login for each of its customers, giving the organization an understanding of the user's login activity across all its digital properties and applications.
- C. Customer 360 Identity supports multiple brands so you can deliver centralized identity services and correlation of user activity, even if it spans multiple corporate brands and user experiences.
- D. Customer 360 Identity not only provides a unified sign up and sign in experience, but also tracks anonymous user activity prior to signing up so organizations can understand user activity before and after the users identify themselves.

Correct Answer: BC

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**QUESTION 13**

A financial enterprise is planning to set up a user authentication mechanism to login to the Salesforce system. Due to regulatory requirements, the CIO of the company wants user administration, including passwords and authentication requests, to be managed by an external system that is only accessible via a SOAP webservice.

Which authentication mechanism should an identity architect recommend to meet the requirements?

- A. OAuth Web-Server Flow
- B. Identity Connect
- C. Delegated Authentication
- D. Just-in-Time Provisioning

Correct Answer: C

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**QUESTION 14**

Universal Containers (UC) has decided to replace the homegrown customer portal with Salesforce Experience Cloud. UC will continue to use its third-party single sign-on (SSO) solution that stores all of its customer and partner credentials.

The first time a customer logs in to the Experience Cloud site through SSO, a user record needs to be created automatically.



Which solution should an identity architect recommend in order to automatically provision users in Salesforce upon login?

- A. Just-in-Time (JIT) provisioning
- B. Custom middleware and web services
- C. Custom login flow and Apex handler
- D. Third-party AppExchange solution

Correct Answer: A

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### QUESTION 15

A manufacturer wants to provide registration for an Internet of Things (IoT) device with limited display input or capabilities.

Which Salesforce OAuth authorization flow should be used?

- A. OAuth 2.0 JWT Bearer How
- B. OAuth 2.0 Device Flow
- C. OAuth 2.0 User-Agent Flow
- D. OAuth 2.0 Asset Token Flow

Correct Answer: B

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