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Vendor: HP

Exam Code: HP0-M45

Exam Name: HP BSM Platform and End User
Management 9.x Software

Version: Demo

QUESTION: 1

The Health Indicator component displays details regarding the Health Indicators that are used to calculate and set the current status of a selected CI. Each Health Indicator's status and value are displayed. What are the categories into which Health Indicators displayed by the component are grouped?

- A. Health Indicators that are impacted by KPIs and Health Indicators that are not impacted by any KPI calculation
- B. Health Indicators that are used to calculate KPIs and Health Indicators that are not used in any KPI calculation
- C. Health Indicators that are used to calculate CIs and Health Indicators that are not used in any CI calculation
- D. Health Indicators that are used to calculate internal KPIs and Health Indicators that are used to calculate external KPIs

Answer: B

QUESTION: 2

The colors displayed for a CI icon in Service Health represent a summary of interim status values for a predefined duration. What is the default duration?

- A. 60 seconds
- B. 120 seconds
- C. 300 seconds
- D. 600 seconds

Answer: C

QUESTION: 3

Which statements are true about Service Level Management Reports? (Select two.)

- A. They show how well applications are behaving in comparison to the Service Health assigned KPIs.
- B. They are custom reports, which are stored as part of the overall Service Report framework.
- C. They show you how well actual service levels compare with business goals.
- D. They give you a high-level view of the business and also early warning on potential problems.
- E. They give you a high-level view of infrastructure performance only.

Answer: C, D

QUESTION: 4

How are Service Level Management Reports created?

- A. as offline reports running over aggregated data stored in the database
- B. as online reports based on real-time data flowing into the BSM platform
- C. as offline reports running over aggregated data stored in the database leveraging BPM and Real User Monitor data only
- D. as online reports based on real-time data flowing into the BSM platform from SiteScope, BPM and Real User Monitor data

Answer: A

QUESTION: 5

What information is stored in the BSM management database?

- A. BSM Server names
- B. changes of individual CIs
- C. CI history
- D. Business Process Insight information

Answer: A

QUESTION: 6

Which component runs the BSM applications and receives data samples from the data collector?

- A. Data Processing Server
- B. Diagnostic Server
- C. Real User Monitor
- D. Gateway Server

Answer: D

QUESTION: 7

In which ways can you run the BPM Setup? (Select two.)

- A. menu-driven
- B. silent
- C. scripted
- D. manual

Answer: B, D

QUESTION: 8

Which component aggregates data and manages the RTSM?

- A. Data Processing Server
- B. Aggregation Server
- C. Real User Monitor
- D. Gateway Server

Answer: A

QUESTION: 9

DRAG DROP

Click the Task button. Place the steps for creating a business application for BPM in the correct order. Note: Some sub-tasks are omitted.

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Steps	
1	(place task here) Create the application in EUM Admin
2	(place task here) Set monitoring schedule
3	(place task here) Create business transaction flow and add scripts
4	(place task here) Install BPM and configure locations
5	(place task here) Enable monitoring
6	(place task here) Set transaction thresholds

Done

Answer:

Place the steps for creating a business application for BPM in the correct order.
Note: Some sub-tasks are omitted.

Steps	
1	Create the application in EUM Admin
2	Set monitoring schedule
3	Create business transaction flow and add scripts
4	Install BPM and configure locations
5	Enable monitoring
6	Set transaction thresholds

Done

Explanation:

Create the application in EUM Admin

Set monitoring schedule

Create business transaction flow and add scripts

Install BPM and configure locations

Enable monitoring

Set transaction thresholds

QUESTION: 10

You want a BPM Virtual User Generator script to monitor performance, availability and produce alerts for transactions. What must you do to accomplish this?

- A. Enable transaction breakdown in the Run-time Settings.
- B. Always use correlation and fail the transaction if correlation fails.
- C. Insert comments in the script to mark the start and end of the specific business process.
- D. Ensure that each step of a script is contained within a transaction.

Answer: D

QUESTION: 11

Click the Exhibit button and view both exhibits.



Exhibit 2 shows the 'RUM Probe 9.01 - Sizing Calculator' interface. The 'Parameters' section includes:

- Protocol: HTTPS
- Text Pattern Event: 2
- Snap Shot on Event: 2 or more
- Machine Type: Linux 64bit, Dual CPU, Dual Core, 3GHz, 8GB RAM (selected)

 The 'Result' section shows:

- Max Capacity per Probe: 86 Mbps

 The 'Information' section includes the HP logo and text: 'RUM Probe Calculator V 08 - This version is compatible with RUM 9.01' and 'EUM QA Team © 2011'.

You receive the network traffic snapshot shown in Exhibit 1, provided by the Advantage Network Operations Center. Your customer wants you to recommend the number of RUM Probes that are needed, based on this traffic pattern of their Advantage On-Line Banking application for the Phoenix and Denver data centers. The traffic is HTTPS traffic at both locations. Using the RUM Probe 9.01 Sizing Calculator, you calculate the capacity per probe to be 86Mbps using the specifications shown in Exhibit 2. Based on this calculation, what is the recommended number of RUM Probes for each of the two data center locations? (Select two.)

- A. Phoenix data center, one probe
- B. Phoenix data center, two probes
- C. Phoenix data center, three probes
- D. Phoenix data center, four probes
- E. Denver data center, one probe
- F. Denver data center, two probes
- G. Denver data center, three probes
- H. Denver data center, four probes

Answer: D, G

QUESTION: 12

DRAG DROP

Click the Task button. Place the items in the hierarchical order they would appear in a service model.

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Place items in order.		Items
1	(place item here)	Business Application
2	(place item here)	Business Transaction
3	(place item here)	Line of Business
4	(place item here)	Business Transaction Flow

Answer:

Place the items in the hierarchical order they would appear in a service model.

Place items in order.		Items
1	Line of Business	Business Application
2	Business Application	Business Transaction
3	Business Transaction Flow	Line of Business
4	Business Transaction	Business Transaction Flow

Explanation:

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