



HEALTH-CLOUD-ACCREDITED- PROFESSIONAL^{Q&As}

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QUESTION 1

Dr. Jill Mikel at Tahoe Hospital would like to improve the management of patient visits. Which steps should the salesforce Administrator complete to setup a patient visit Process? (Choose two)

- A. Create a Task and add task to an action plan template.
- B. Create flow for the business process.
- C. Create a task and add the task to visit creation.
- D. Create an action plan template add flow and published the template.

Correct Answer: BD

Reference and details below.

Set Up Your Action Plan Templates

Your users can use the action plan templates you define to create different types of visits. An action plan template adds a set of assessment tasks to a visit that your sales rep completes before ending the visit.

Before you create an action plan template, make sure you have the business flows that your sales reps need for their assessment tasks. You can either build your own flows using the Flow Builder, or you can use the Patient Registration and Order Authorization flows provided with Intelligent Sales. If you create a flow, make sure that this flow accepts `VisitId` and `AssessmentTaskId` as input.

2. Add task flows in an action plan template and publish it.

- a. In the Items tab of your action plan template, click **Add Flow**.

 **Warning:** Only add task flows to your template. Intelligent Sales doesn't support assessment task definitions.

Consent can take place with the participant providing consent in person, using a tablet or mobile device. Patients and members who aren't physically present can log into their Experience Cloud site, then view and provide consent for documents related to the program.

QUESTION 2

Which of the following is a valid Life Science Program Management data object ? (Choose three)

- A. Care Program Problem
- B. Care Program Team Member
- C. Care Program Provider
- D. Care Program Enrollee Product
- E. Care Program Enrollee Campaign

Correct Answer: BCD

Reference and details below.



Care Program

Care Program Campaign

Care Program Eligibility Rule

Care Program Enrollee

Care Program Enrollee Product

Care Program Enrollment Card

Care Program Goal

Care Program Healthcare Provider

Care Program Plan Template

Care Program Product

Care Program Provider

Care Program Team Member

QUESTION 3

How does an administrator display device information on a patient card?

- A. Create a custom field on the EHR_Patient object with a formula that returns the information to display on patient card
- B. Create a custom field on the EHR_DeviceRequest with a formula that returns the information to display on patient card
- C. Create a custom field on the FilterCondit?n_c with a formula that returns the information to display on patient card
- D. Create an Asset record and create a Care Registered Device record that looks up to the Asset record and then looks up to the Account record for the Patient
- E. Create a custom field on the EHR_MedicalDevices with a formula that returns the information to display on patient card

Correct Answer: D

QUESTION 4

How Can you restrict access to an entire patient / member list or to specific columns of that list? (Choose two)

- A. Permission Sets
- B. Sharing setting



- C. List View Permissions
- D. Field Level Security

Correct Answer: BD

Reference and details below.

Control Access to Patient or Member Lists

Use **sharing settings** to control access to patient or member lists.

By default, any patient or member list created in your org is available to all users with access to the Health Cloud console.

Field-level and object-level security can also restrict access to an entire patient or member list or to columns in the list.

QUESTION 5

How would a Health Cloud administrator indicate which tab should appear when a patient record is opened in the Patient Console?

- A. In the CardView dropdown custom setting for that tab, enter Default for Category Name.
- B. In the CardView dropdown custom setting for that tab, select Subtab for Tab Type.
- C. Edit the Patient Card configuration for the tab and enable Default Subtab
- D. In the CardView dropdown custom setting for that tab, enable Default subtab.

Correct Answer: D

QUESTION 6

Which Intelligent Appointment Management, What products or feature can be leveraged to supplement? (Choose two)

- A. Salesforce Field Service
- B. Tableau CRM
- C. Salesforce Scheduler
- D. External Scheduling Systems

Correct Answer: CD

QUESTION 7

A sales Representative wants to request a Rep-to-Rep Transfer. What two paths are available to request the transfer? (Choose two)



- A. Under visit, choose to navigate to visit Products.
- B. The transfer can be requested while creating an Order Authorization for a Visit.
- C. To Request the transfer, navigate to product, then choose the specific inventory location against which to request the transfer.
- D. During Visit creation you can request the transfer while selecting products required for a visit.

Correct Answer: CD

QUESTION 8

Which add-on license enhances Health Cloud to allow you to highlight times when a patient is most likely to attend an appointment ?

- A. Einstein Vision
- B. Einstein Analytics Predictions
- C. Einstein Bots
- D. Einstein Activity Capture

Correct Answer: B

QUESTION 9

In which three ways does Health Cloud meet compliance and regulatory requirements? (Choose three.)

- A. Health Cloud helps HIS organization achieve HIPAA compliance
- B. Health Cloud is HIPPA certified
- C. Health Cloud is HL7 compliant
- D. Health Cloud is HITRUST certified
- E. Health Cloud is GDPR certified

Correct Answer: ABC

QUESTION 10

Which three options are standard objects available for Insurance Management? (choose 3)

- A. Insurance Benefit
- B. PurchaserPlan
- C. MemberPlan



- D. Coverage Benefit
- E. Insurance Coverage

Correct Answer: BCD

QUESTION 11

In which three ways does Health cloud meet compliance and regulatory requirements? (Choose three.)

- A. Health Cloud helps HLS organization achieve HIPAA Compliance
- B. Health cloud is HIPAA certified
- C. Health cloud is HITRUST certified
- D. Health cloud is GDPR certified
- E. Health cloud is HL-7 Compliant

Correct Answer: ABE

QUESTION 12

Which two use cases can be enabled using the Remote Patient Monitoring feature in Health Cloud? (Choose two.)

- A. Monitor the location of the patient using the GPS on their mobile device.
- B. Use a meaningful subset of the data generated by connected devices to drive patient engagement and intervention.
- C. Connect the patient's social media accounts to the patient profile and use information contained in social media feeds to monitor the patient's health.
- D. Bring in all the device generated data for the entire patient population to create a device data lake within Health Cloud.
- E. Use the data generated by connected devices used by patient to monitor the patient's health.

Correct Answer: BE

QUESTION 13

An Health Cloud administrator has a requirement to display a custom field from the HealthCondition object that categorizes High Risk Conditions on the Patient Card. Which two are steps required to achieve this? (Choose two.)

- A. Add the newly created custom formula field on the Patient Card referencing the HealthCondition object.
- B. Create a custom formula the Account object.
- C. Create a custom formula field on the Custom HealthCondition object.



D. Create an APEX Trigger to categorize the High Risk Conditions.

Correct Answer: AC

QUESTION 14

A service cloud organization migrating to HC uses Contacts to represent patients, physicians and non-clinical staff.

Which of these groups of contacts should be modeled as Person Accounts post-migration?

A. Patients should be modeled as Person Accounts.Providers and non-clinical staff can be modeled as Person Accounts or Contacts

B. Patients, physicians and non-clinical staff should be modeled as Person Accounts.

C. None By using individual data model,the use of person account can be avoided

D. Patients should be modeled as Person Accounts.Providers and non-clinical staff should be modeled as Contacts

Correct Answer: D

QUESTION 15

Which two actions should be completed by health cloud admin in order to leverage the health cloud utilization management capabilities?

A. Install the heath cloud unmanaged package extension

B. Install the health cloud managed package

C. Install the health cloud care request extensions managed package.

D. Assign the health cloud social determinants permission set

E. Assign the health cloud foundation permission set

Correct Answer: BC

Reference and details below.

Prepare to Set Up Utilization Management

Before you get started, install and configure Health Cloud.

- Install the Health Cloud Care Request Extensions unmanaged package.
 - Assign the Health Cloud Permission Set License and the Health Cloud Platform permission set license to yourself and your users.
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