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**QUESTION 1**

Which of the following options can be configured on a trunk DN to enable Active Out-of- Service detection? (Choose 2 answers)

A. recovery-timeout\\'

B. oos-check\\'

C. \\'oos-force\\'

D. \\'priority\\'

Correct Answer: BC

QUESTION 2

Which protocol is SIP Server using in communication with Media Server?

A. CTI protocol

B. T-Lib

C. SIP

D. H.323

E. voice XML

Correct Answer: D

QUESTION 3

What is the meaning of the option \\'sip-port\\' in the Tserver" section in \\'options\\' tab of the SIP server?

A. It is the port used by SIP Server to communicate with other T-lib clients such as URS, StatServer, etc

B. It is the port used by SIP Server to communicate with other SIP devices such as Media Server, SIP Endpoints, Gateways etc. using SIP signaling only

C. It is the port used by SIP Server to communicate using SNMP protocol with a NMS software

D. It is the port used by SIP Server to communicate with other SIP devices such as Media Server, SIP Endpoints, gateways etc. using RTP/RTCP protocol

E. It is the port used by SIP Server to communicate with other SIP devices such as Media Server, SIP Endpoints,

F. Gateways etc. using both RTP/RTCP protocol and SIP signaling.

Correct Answer: A

**QUESTION 4**

When comparing the network bandwidth and performance (jitter, packet loss, latency) between G.711 and 6.729 codes, which one of the statements is true?

- A. G.729 and G.711 have the same bandwidth and network performance requirements
- B. G.729 requires less bandwidth than G.711, but G.711 requires better network performance
- C. G.729 requires less bandwidth than G.711, and there are no differences between G.711 and G.729 in there required network performance
- D. G.729 requires less bandwidth than G.711, but G.729 requires better network performance

Correct Answer: B

QUESTION 5

Which of the following are valid configurations for Open standard SIP architecture? Choose 2 answers

- A. 1 SIP Server, 1 Softswitch
- B. 5 SIP Server, 1 Network SIP Server
- C. 1 SIP Server, 1 T-Server
- D. 3 SIP Server, 5 T-Server, 1 Cisco call Manager

Correct Answer: AC

QUESTION 6

In a SIP direct call setup, what message does the originating UAC send to the UAS of the recipient?

- A. INVITE
- B. Ringing
- C. ACK
- D. OK

Correct Answer: A

QUESTION 7

If the option `\\'auto-logout-ready\\'` is set to true, in what state will the Agent be logged-out?



- A. from any state even if Agent is on call
- B. from any state except if Agent is on call
- C. only from not-ready state
- D. only from not-ready state except work-related modes such as Aftercallwork or LegalGuard

Correct Answer: A

QUESTION 8

For remote supervision what DN must be configured?

- A. gcti::supervisor
- B. gcti::park
- C. gctl::record
- D. No Additional DNs need to be configured

Correct Answer: A

QUESTION 9

If you need to choose a gateway at the same premise where the agent SIP endpoint is located to minimize network load for RTP traffic a? for VoIP media services, such as MCU, MOH or voice recording, which of the following is the best solution?

- A. Selection based on prefix match
- B. Selection based on best availability
- C. Selection based on geo-location
- D. Selection based on priority settings

Correct Answer: C

QUESTION 10

Which of the statements about gcti DNs is correct? (Choose 2 answers)

- A. GctiDN must have a name in the following format: \\'gcti: :XXX\\' where XXX is the type of functionality presented by this DN
- B. Gctl DN must have in a Annex tab \\TServer\\ Section an option service-type with following value: gcti::XXX\\' where XXX is the type of functionality presented by this DN
- C. Gctl DN must be a VoIP Service DN type only



- D. Gcti DN can be a VoIP Service DN type
- E. Gcti DN can be a Trunk

Correct Answer: BD

QUESTION 11

Which of the following methods does SIP Server use to create a new SIP dialog? (Choose 2 answers)

- A. INVITE
- B. re-INVITE
- C. REFER
- D. REGISTER

Correct Answer: AC

QUESTION 12

Which statements are correct? (Choose 2 answers)

- A. A third-party Softswitch must be integrated with sip server using a CTI link.
- B. If there are multiple outbound dialing rules configured within a single Class of Service (COS), and more than one rule matches the dialed number (containing a similar pattern). SIP Server will choose the outbound dialing rule with the most matched digits in it.
- C. When integrating SIP Server with an approved third-party Softswitch, all SIP endpoints must be registered with the particular Softswitch and not the SIP server.
- D. It is possible to configure Auto Agent Logout after a specific period of Agent inactivity on SIP Server 8.

Correct Answer: BD

QUESTION 13

Which of the following stays in the signaling path during the entire session? Choose 2 answers

- A. Registrar
- B. Stateless Proxy
- C. Stateful Proxy
- D. R B2BUA
- E. Redirect Server



Correct Answer: CE

QUESTION 14

Which of the following SIP Server features requires an MCU? (Choose 5 answers)

- A. 3 PCC conference - Single Step
- B. 3 PCC conference - Two Step
- C. Call Supervision
- D. Push video
- E. Emergency recording
- F. voicemail
- G. Email

Correct Answer: ABDFG

QUESTION 15

What does 3PCC mean?

- A. All call handling actions (answer, hold, initiate transfer, etc.) are performed on the SIP endpoint
- B. All call handling actions (answer, hold, initiate transfer, etc.) are performed on the multiple PCs (In this case 3 PCs)
- C. T-lib signaling takes over SIP signaling, so third party application such as Agent Desktop can transfer VoIP packets to SIP Server and back using T-lib
- D. A T-lib client such as Agent Desktop can control a call which is actually between other parties such as SIP endpoints

Correct Answer: D

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