



GCP-GC-IMP^{Q&As}

Genesys Cloud Certified Professional - Implementation

Pass Genesys GCP-GC-IMP Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.pass4itsure.com/gcp-gc-imp.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Genesys Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers



**QUESTION 1**

What type of trunk would you configure to connect to AudioCodes phones?

- A. WebRTC phone trunk
- B. Phone trunk
- C. External trunk
- D. Network interface trunk

Correct Answer: A

Reference: <https://help.mypurecloud.com/articles/configure-the-genesys-cloud-edge-standard-v3/>

QUESTION 2

Where should the WAN interface of the Edge appliance connect?

- A. A network segment that is not accessible to the public Internet.
- B. A network segment that has access to your internal LAN.
- C. A network segment connected directly to Customer Care.
- D. A network segment that has outbound access to the public Internet.

Correct Answer: D

Reference: <https://help.mypurecloud.com/articles/configure-network-interface-edge/#:~:text=In%20a%20single%20interface%20deployment,to%20configure%20a%20static%20route.>

QUESTION 3

What type of trunk would you create to connect to an AudioCodes Mediant gateway?

- A. External trunk
- B. Network interface trunk
- C. WebRTC phone trunk
- D. SIP phone trunk

Correct Answer: D

QUESTION 4



How many types of groups are there by default?

- A. 5
- B. 3
- C. 4
- D. 2

Correct Answer: C

QUESTION 5

Which platform component manage account configuration, directory search, user membership. phone call routing, agent assignment?

- A. Public Interface Services
- B. Core Services
- C. Communication Services
- D. Application Services

Correct Answer: B

Reference: <https://help.mypurecloud.com/articles/about-the-genesys-cloud-platform/>

QUESTION 6

Calling Name and Address can be overridden.

- A. True
- B. False

Correct Answer: A

Reference: <https://community.genesys.com/digestviewer29/viewthread?GroupId=19andMessageKey=7adf4f5b-d3a9-4559-b380-41ef347dbd25andCommunityKey=bab95e9c-6bbe4a13-8ade-8ec0faf733d4andtab=digestviewer>

QUESTION 7

What are the operating systems available for Genesys Cloud mobile applications? (Choose two.)

- A. Blackberry OS
- B. IOS
- C. Windows 10 mobile



D. EOS

E. Android

Correct Answer: BE

Reference: <https://help.mypurecloud.com/articles/download-mobile-apps-2/>

QUESTION 8

What should you do when a user leaves your organization to maintain high levels of security in the Genesys Cloud product suite?

- A. Reset the user's password.
- B. Rename the user account.
- C. Set the user to Inactive for 30 days, then delete the user account.
- D. Create a role for former users and add the user to that role.

Correct Answer: A

QUESTION 9

What are the ways that you can place a call through Genesys Cloud? (Choose two.)

- A. Use the built-in Dialpad.
- B. Use the Make Call button.
- C. Use the Call History.
- D. Use the .NET Client.

Correct Answer: AC

QUESTION 10

You have just added a new document to Genesys Cloud so that everyone within the organization can access it when needed. What must you do to ensure that users can find the document when they want to access it?

- A. Add meaningful tags to the document.
- B. Add a priority of "high" to this document.
- C. Make sure you name the document in a way that is easy to search for.
- D. Number the documents in such a way that this one appears at the top of the list.

Correct Answer: A



VCE & PDF

Pass4itSure.com

<https://www.pass4itsure.com/gcp-gc-imp.html>

2024 Latest pass4itsure GCP-GC-IMP PDF and VCE dumps Download

[GCP-GC-IMP PDF Dumps](#)

[GCP-GC-IMP Practice Test](#)

[GCP-GC-IMP Exam
Questions](#)