



FC0-U21^{Q&As}

Fundamentals of Technology

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QUESTION 1

Drag and drop the steps in the correct order to troubleshoot the problem effectively

Select and Place:

Five Steps to Troubleshoot Effectively	Steps
Step 1 Step 1	Talk to the Customer
Step 2 Step 2	Document your work
Step 3 Step 3	Continue to gather information
Step 4 Step 4	Eliminate possibilities to find the problem
Step 5 Step 5	Test your results

Correct Answer:



Five Steps to Troubleshoot Effectively	Steps
Talk to the Customer	
Continue to gather information	
Eliminate possibilities to find the problem	
Test your results	
Document your work	

QUESTION 2

Which of the following defines power management for various types of computers and peripherals?

- A. PCI
- B. HDMI
- C. ACPI
- D. PCIe

Correct Answer: C

QUESTION 3

Which of the following parts of the printer should you avoid touching because it is hot?

- A. High voltage power supply
- B. Fuser
- C. Primary corona
- D. Toner cartridge

Correct Answer: B



QUESTION 4

Which of the following memory types is a volatile memory?

- A. Flash
- B. Virtual memory
- C. RAM
- D. ROM

Correct Answer: C

QUESTION 5

Which of the following devices is used for accessing the data on Secure Digital (SD) card, MMC card, and Compact Flash (CF)?

- A. E-book reader
- B. Barcode reader
- C. Memory card reader
- D. Smart card reader

Correct Answer: C

QUESTION 6

What is the maximum data transfer rate supported by IEEE 1394b port?

- A. 256 Kbps
- B. 800 Mbps
- C. 256 Mbps
- D. 400 Mbps

Correct Answer: B

QUESTION 7

Which of the following statements about I/O address is true?

- A. An I/O address is a method of transferring information directly from a disk drive to a memory location.



- B. An I/O address is an event, which requires processor's attention.
- C. An I/O address is the display adapter address on the CPU.
- D. An I/O address is a communication port between a device and the CPU.

Correct Answer: D

QUESTION 8

Which of the following is the maximum cable length supported by FireWire?

- A. 100 meters
- B. 10 meters
- C. 4.5 meters
- D. 6 meters

Correct Answer: C

QUESTION 9

Which of the following buses has a maximum data transfer rate of 2400 Mbps?

- A. USB 1.1
- B. USB 2.0
- C. FireWire 800
- D. eSATA

Correct Answer: D

QUESTION 10

Which of the following materials is used in a Coaxial cable for the insulation and the cable jacket?

- A. Plenum
- B. PVC
- C. Cotton ribbon
- D. Fiber

Correct Answer: B



QUESTION 11

Which of the following refers to the number of times a computer CRT monitor screen image is renewed in a minute?

- A. Resolution
- B. Transmission rate
- C. Refresh rate
- D. Dot-per-inch

Correct Answer: C

QUESTION 12

Which of the following is not a valid option for driver signing in Windows XP?

- A. Block
- B. Warn
- C. Ignore
- D. Quarantine

Correct Answer: D

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