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QUESTION 1

An analyst investigating a sales system wishes to ask questions about how a customer order form is completed in the current system. What investigation technique is the analyst using?

- A. Activity sampling.
- B. Protocol analysis.
- C. Document analysis
- D. Structured observation.

Correct Answer: C

QUESTION 2

When are the acceptance criteria for user acceptance testing defined?

- A. When the deliverables of the system design have been agreed.
- B. When the deliverables of the requirements analysis have been agreed.
- C. When the software has been completed and has passed system testing.
- D. When the users have had the opportunity to use the software for a period of time.

Correct Answer: B

QUESTION 3

On a class diagram, what do the multiplicities represent?

- A. The number of attributes held within each class.
- B. The minimum and maximum number of operations in each class.
- C. The minimum and maximum number of objects in each class.
- D. The business rules for an association between two classes.

Correct Answer: D

QUESTION 4

What is the first stage of the waterfall systems development lifecycle?

- A. Plan.



- B. Analysis.
- C. Feasibility Study.
- D. Strategic Vision.

Correct Answer: C

QUESTION 5

What stage of the V model provides the test criteria for user acceptance testing?

- A. The business needs.
- B. The requirements.
- C. The designed solution.
- D. The developed solution.

Correct Answer: B

QUESTION 6

Which of the following diagrams helps the business analyst to document a range of issues that have been uncovered about a business situation?

- A. The rich picture.
- B. The 'to be' process model.
- C. The business activity model.
- D. The use case diagram.

Correct Answer: A

QUESTION 7

A use case Place Order must always invoke a related use case Check Credit. How is the association between the two use cases shown?

- A. By a solid line with no arrowhead or stereotype.
- B. By a broken, arrowed line stereotyped with the word .
- C. By a broken, arrowed line stereotyped with the word >.
- D. By a broken, arrowed line stereotyped with the word .

Correct Answer: D



QUESTION 8

A stakeholder has been classified as 'some' on both the power/influence and interest axes of a power/interest grid. Which of the following would be an appropriate way of managing this stakeholder?

- A. Keep on side.
- B. Keep watching.
- C. Keep informed.
- D. Keep satisfied.

Correct Answer: A

QUESTION 9

There is a requirement for an employee to enter time worked details into a computerised project reporting system. If this requirement was drawn on a use case diagram, which of the following would be correct?

- A. Employee would be the boundary, time details an actor.
- B. Project reporting system would be an actor, employee a use case.
- C. The computer system would be the boundary, the project reporting system a use case.
- D. Enter time details would be a use case, employee an actor.

Correct Answer: D

QUESTION 10

During which stage of the Business Analysis Process Model would a gap analysis be carried out?

- A. Define requirements.
- B. Analyse needs.
- C. Evaluate the options.
- D. Investigate situation.

Correct Answer: B

QUESTION 11

The Internal Rate of Return has been calculated for an option in a Business Case. Which ONE of the following statements is true?



- A. The Net Present Value is not known.
- B. The DCF Rate is not known.
- C. The Net Present Value is Zero.
- D. The DCF Rate is Zero.

Correct Answer: C

QUESTION 12

Why should requirements be SMART?

- A. To ensure that the requirement supports business objectives.
- B. To ensure that the requirement is intelligently expressed.
- C. To ensure that the requirement is well formed.
- D. To ensure that the requirement is graphically modelled.

Correct Answer: C

QUESTION 13

Linking a piece of delivered software functionality with a requirement is known as which of the following?

- A. Requirements validation.
- B. Requirements verification.
- C. Requirements testing.
- D. Requirements traceability.

Correct Answer: D

QUESTION 14

What does the O\ stand for in the CATVVOE analysis?

- A. The objectives of the business system under review.
- B. The opportunities for change in the business system under review.
- C. The organisation of the business system under review.
- D. The owner of the business system under review.

Correct Answer: D



QUESTION 15

Which of the following is an advantage to the host organisation of using an internal consultant to conduct a business analysis project?

- A. They will have a broad business perspective.
- B. They will be familiar with the host organisation.
- C. They will only be paid when they are needed.
- D. They will have a dispassionate view of the host organisation.

Correct Answer: B

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