

# FBA15<sup>Q&As</sup>

BCS Foundation Certificate in Business Analysis

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#### **QUESTION 1**

There is a requirement for an employee to enter time worked details into a computerised project reporting system. If this requirement was drawn on a use case diagram, which of the following would be correct?

- A. Employee would be the boundary, time details an actor.
- B. Project reporting system would be an actor, employee a use case.
- C. The computer system would be the boundary, the project reporting system a use case.
- D. Enter time details would be a use case, employee an actor.

Correct Answer: D

#### **QUESTION 2**

Style guides, manuals and job descriptions are examples of what type of knowledge?

- A. Explicit.
- B. Implicit.
- C. Tacit.
- D. Organisational.

Correct Answer: A

#### **QUESTION 3**

During a workshop, it is useful to ask participants to come up with ideas which are listed for later evaluation. What is this technique called?

- A. Round Robin.
- B. Brainstorming.
- C. Mind Mapping.
- D. Mess Finding.

Correct Answer: B

#### **QUESTION 4**

Which of the following BEST describes an ethnographic study?

A. A study which uses prototype graphical screens to demonstrate a user requirement.

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- B. A study of users in their workplace undertaking representative simulated scenarios.
- C. A study where the analyst spends an extended period of time in the target environment.
- D. A study which ensures that the needs of a wide range of ethnic groups are considered.

Correct Answer: C

#### **QUESTION 5**

Which category of activities should be identified first when developing a \'Business Activity Model\\' (BAM)?

- A. Enabling.
- B. Planning.
- C. Doing.
- D. Monitoring.

Correct Answer: C

#### **QUESTION 6**

Which of the following approaches is the variation of the Waterfall lifecycle that shows explicitly the link between the analysis stages and the testing stages?

- A. V model.
- B. Spiral model.
- C. Unified process.
- D. Workflow model.

Correct Answer: A

#### **QUESTION 7**

In a particular organisation it is common practice to call all managers by their first name. It is part of the culture of the organisation. Newcomers are quickly corrected if they do not follow this informal approach. What would knowing about this convention be classified as in Requirements Engineering?

- A. Explicit individual knowledge.
- B. Tacit individual knowledge.
- C. Explicit corporate knowledge.
- D. Tacit corporate knowledge.



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Correct Answer: D
QUESTION 8
Which of the following is NOT one of the perspectives considered by the \\'Balanced Business Scorecard\\'?
A. Competition.
B. Customer.
C. Learning and Growth.
D. Financial.
Correct Answer: A
QUESTION 9
An IT department needs to upgrade its hardware to run the new version of an established operating system. The cost of this required upgrade is \$2 million. As an alternative, the IT director has suggested that the company should change to completely different operating system. Although this will cost \$6 million, the change will bring many other benefits, including cheaper maintenance costs and increased security. What is the avoided cost in his proposal?
A. \$2 million.
B. \$4 million.
C. \$6 million.
D. \$8 million.
Correct Answer: A
QUESTION 10
Which of the following statement is TRUE about the process view of an organisation?
A. It focuses on the customer of the organisation.
B. It focuses solely on the internal view of the organisation.
C. It focuses on the functions of an organisation.
D. It focuses on the organisational structure.

#### **QUESTION 11**

Correct Answer: A



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A process model has been produced which includes diamond-shaped symbols. What does this diamond-shaped symbol represent in the model?

- A. A document.
- B. An event.
- C. A manual process.
- D. A decision.

Correct Answer: D

#### **QUESTION 12**

Which of the following would BEST be managed with the "keep satisfied" stakeholder management strategy?

- A. Those with high power/influence and no interest in the project.
- B. Those with high power/influence and some interest in the project.
- C. Those with some power/influence and high interest in the project.
- D. Those with some power/influence and some interest in the project.

Correct Answer: B

#### **QUESTION 13**

Which of the following statements is TRUE?

- A. The IRR of every project is based on it achieving a Net Present Value of zero.
- B. It is preferable for the calculated IRR of a project to be below bank interest rates,
- C. Discounted cash flows do not usually take into account the time value of money.
- D. When comparing two projects, the one with the lower NPV should be preferred.

Correct Answer: A

#### **QUESTION 14**

Why should requirements be SMART?

- A. To ensure that the requirement supports business objectives.
- B. To ensure that the requirement is intelligently expressed.
- C. To ensure that the requirement is well formed.



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D. To ensure that the requirement is graphically modelled.

Correct Answer: C

#### **QUESTION 15**

Who should be defined as the owner of a risk?

- A. The person who documented the risk in the risk register.
- B. The person who identified the risk in the initial requirements analysis.
- C. The person responsible for defining the probability of the risk.
- D. The person best placed to take the necessary counter-measures to the risk.

Correct Answer: D

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