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Vendor: Exin

Exam Code: EX0-112

Exam Name: Business Information Management

Foundation

Version: Demo

#### **QUESTION 1**

Which activity belongs to the process End user support?

- A. dealing with calls about errors in the functionality
- B. monitoring the usage of the information systems
- C. adding new end users to a table

**Correct Answer:** A

#### **QUESTION 2**

What is not an activity of Contract management?

- A. agreeing on how the information manager is to communicate with the IT director
- B. changing the time of delivery of a change
- C. monitoring whether the supplied IT-services correspond to the agreed services

**Correct Answer:** B

#### **QUESTION 3**

The cluster Use management provides information about the reliability of the business data. For which process is this input?

- A. Business data management
- B. Demand management
- C. Contract management

Correct Answer: B

#### **QUESTION 4**

Which process produces an end user training for a new release of an application?

- A. Transition
- B. Prepare transition
- C. Design non-automated information systems

**Correct Answer:** B

#### **QUESTION 5**

What do frameworks like BiSL contribute to the implementation of effective business information management?

- A. structured activities of business information management
- B. much improved quality of the IT-services
- C. a uniformly implemented business information management for each organization

Correct Answer: A

#### **QUESTION 6**

Which process deals with defining interfaces in the area of information provisioning between various organizations?

- A. Information coordination
- B. Information lifecycle management
- C. Information portfolio management
- D. Strategic information partner management

#### **Correct Answer:** D

#### **QUESTION 7**

The process cluster Use management signals disruptions to the information provisioning, which are experienced in the business process. Which process cluster will be the first to act on these signals?

- A. Functionality management cluster
- B. Information strategy cluster
- C. Connecting processes (operational)

#### **Correct Answer: C**

#### **QUESTION 8**

Which role does business information management play regarding the realization of the information provisioning?

- A. the role of vendor of IT-services
- B. the role of purchaser of IT-services
- C. the role of supplier of IT-services

#### Correct Answer: B

#### **QUESTION 9**

Which monitoring activity belongs to Business data management?

- A. monitoring of the integrity of customer data
- B. monitoring whether the acceptance test data are correct
- C. monitoring the accuracy of reports provided by the IT service provider

#### **Correct Answer:** A

#### **QUESTION 10**

Two reports that have been produced in the nightly batch processing have been damaged during printing. This has been noticed by Operational supplier management. In which process will the end users be informed that the reports have been damaged?

- A. Business data management
- B. End user support
- C. Operational supplier management

#### Correct Answer: B

#### **QUESTION 11**

Which activities are not in a transition plan?

- A. the activities that are required for a successful preparation of the implementation
- B. the generic activities that have to be performed at all locations where the system is implemented
- C. the specific activities that have to be performed at a specific location during transition

#### Correct Answer: A

#### **QUESTION 12**

What is a key message of BiSL?

- A. After outsourcing of IT-activities, professional business information management becomes less important.
- B. The importance of having good business information management increases in proportion to the importance of the information provisioning for the organization.
- C. Integration and alignment of the operational IT-management processes with the policy is a

consequence of an effective and efficient information provisioning.

Correct Answer: B

#### **QUESTION 13**

Which process determines which information provisioning is required, including the priorities?

- A. Demand management
- B. End user support
- C. Information lifecycle management

**Correct Answer:** A

#### **QUESTION 14**

What is a result of the process Specify information requirement?

- A. a functional design
- B. a list of functional and non-functional demands
- C. an approved test strategy

Correct Answer: B

#### **QUESTION 15**

Which responsibility belongs to the process Demand management?

- A. determining the necessary capacity for change
- B. periodic consultation of the end users
- C. identification of information requirements within the business process

**Correct Answer: C** 

#### **QUESTION 16**

Which process determines whether an implementation plan is complete and correct?

- A. Review and testing
- B. Prepare transition
- C. Design non-automated information systems

**Correct Answer:** A

#### **QUESTION 17**

What is a result of the process cluster Functionality management?

- A. a changed information provisioning, ready for implementation
- B. a changed, tested and approved information provisioning that is being used

Correct Answer: A

#### **QUESTION 18**

What is an objective of the process Change management?

- A. making the correct decisions on the implementation of changes to the information provisioning
- B. detailed monitoring of the progress of the changes
- C. managing the implementation of the changes

Correct Answer: A

**QUESTION 19** 

Which activity belongs to the process Specify information requirements?

- A. defining the global impact of a suggested change to the information provisioning
- B. defining the impact of the suggested IT solution on the end user organization
- C. defining how the IT solution interacts with the non-automated processes

Correct Answer: B

#### **QUESTION 20**

What is an example of a change in terms of business information management?

- A. installing Microsoft Word on a PC
- B. entering a new user in an information system
- C. adding a new data-item to a form as a result of a reorganization

**Correct Answer:** C

#### **QUESTION 21**

Is information management part of the business information management domain?

A. yes

B. no

Correct Answer: A

#### **QUESTION 22**

In which process is an implementation plan made?

- A. Planning and resource management
- B. Prepare transition
- C. Design non-automated information systems

Correct Answer: B

#### **QUESTION 23**

According to the customer database of a wholesaler, a customer is entitled to 15% discount on the invoice total. After negotiation, the customer gets a discount of 20%. Who is responsible for modifying the discount percentage for this customer in the customer database?

- A. the business information manager
- B. the end user organization
- C. the technical infrastructure manager

Correct Answer: B

#### **QUESTION 24**

Which process is part of a process cluster that focuses on the design of the information provisioning?

- A. Business data management
- B. Establish business process developments
- C. Change management

Correct Answer: B

#### **QUESTION 25**

Which activity belongs to the process End user support?

A. making a planning for a new release

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