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**QUESTION 1**

The purpose of the _____ is to define the work activities that will accomplish the business objectives.

- A. Management Plan
- B. Business Plan
- C. Quality Plan
- D. Work Plan

Correct Answer: B

QUESTION 2

Branch testing technique is included in which of the following test data categories?

- A. Functional
- B. Structural
- C. Error Oriented

Correct Answer: B

QUESTION 3

Which of the criteria should be followed to select a process model such as CMMI or ISO?

- A. Applicability of the model to the organization's goals and objectives
- B. Management commitment
- C. Need for baseline assessments
- D. Need for measurable goals and objectives
- E. All of the above

Correct Answer: E

QUESTION 4

A process that is effected by an organization's board of directors, management, and other personnel, designed to provide reasonable assurance regarding the achievement of operations, reliability and financial reporting and compliance with applicable law and regulations is called:

- A. Corporate Governance



B. System of Internal Control

C. Code of Ethics

D. Software Security

E. Risk Analysis

Correct Answer: B

QUESTION 5

You have observed a high failure rate in production due to defects in the computer programs. If you follow good quality practices, the approach you would take to reduce the incidence of failure is to:

A. Initiate code inspections to identify defects in code

B. Increase the type and extent of testing to remove defects before production

C. Classify and count the defects so that you can identify and eliminate the root cause

D. Encourage the programmers to try harder to make fewer defects

E. Include individual defect rates in the performance appraisal system

Correct Answer: C

QUESTION 6

A test case tested data values at 0, 9, 10, 11, 49, 50, 51, 100. Which black-box technique was most likely used to generate these data points.

A. Error Guessing

B. Boundary Analysis

C. Equivalence Partitioning

D. Data Sampling

Correct Answer: B

QUESTION 7

Within ISO 9001, Resource Management includes:

A. Only Human Resources

B. Only Work Environment

C. Human and Infrastructure Resources



D. Human, Infrastructure, Work Environment, and Facilities

Correct Answer: D

QUESTION 8

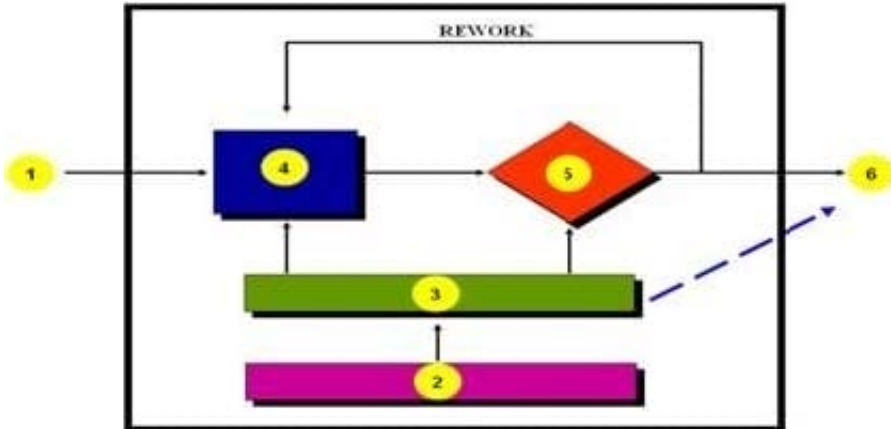
One way to minimize risk is to:

- A. Install Controls
- B. Decrease Acceptance Testing
- C. Increase the Probability Factor
- D. None of the above
- E. All of the above

Correct Answer: A

QUESTION 9

-- Exhibit



-- Exhibit -In the diagram of the tester's work bench, the box labeled (2) is the:

- A. Input(s)
- B. Standard(s)
- C. Policy
- D. Check Procedures
- E. Do Procedures

Correct Answer: C



QUESTION 10

Statistical Process Control is used to measure:

- A. Productivity
- B. Variance in Processing
- C. Compliance to Standards
- D. Defect Rates

Correct Answer: B

QUESTION 11

In the context of the PDCA cycle, Work Processes represent the _____ component and the Check Processes represent the _____ component.

- A. Do | Check
- B. Plan | Do
- C. Act | Check
- D. Do | Act

Correct Answer: A

QUESTION 12

QFD can be used to provide forward and backward traceability of value in the software development life cycle.

- A. True
- B. False

Correct Answer: A

QUESTION 13

When maturing the management process, movement will be from:

- A. Product Focus to Process Focus
- B. Process Focus to Product Focus



C. Team Focus to Product Focus

Correct Answer: A

QUESTION 14

Which of the following is not included in 'Failure Cost' under 'Cost of Quality'?

- A. Rework Cost
- B. Complaints
- C. Inspection Cost
- D. Damage Claims

Correct Answer: C

QUESTION 15

Prior to TQM, the distinction between "little-Q" and "big-Q" was given by:

- A. Philip Crosby
- B. Edwards Deming
- C. Motorola
- D. Joseph Juran

Correct Answer: D

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