CRT-271^{Q&As}

CRT-271$^{Q\&As}$

Certification Preparation For Community Cloud Consultants

Pass Salesforce CRT-271 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.pass4itsure.com/crt-271.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Salesforce
Official Exam Center

⚙ **Instant Download** After Purchase

⚙ **100% Money Back** Guarantee

⚙ **365 Days** Free Update

⚙ **800,000+** Satisfied Customers

QUESTION 1

Universal Condiments want to recognize active and respected Community Members with special Community types post on the reputation points that they are acquiring through their interactions within the Community. What feature is a good fit for Universal Condiments requirement?

A. Reputation Types

B. Reputation Categories

C. Reputation Groups

D. Reputation Levels

E. Reputation Ranks

Correct Answer: D

QUESTION 2

When testing the Community, the Salesforce Admin notices that the Knowledge tab is NOT visible to all partner Community users. What should the Salesforce Admin do to fix this problem?

A. Add the Global Header permission set to all Community users

B. Edit the Partner Community profile so that the Knowledge tab is visible

C. Update the Admin profile so that the Knowledge tab is visible

D. Create a Knowledge article and make it visible to the appropriate channel

Correct Answer: D

QUESTION 3

A salesforce admin at Universal Containers notices that a large number of unauthenticated users are accessing Community pages built using Force.com sites. Their org is on the Salesforce Enterprise Edition. What is the maximum number of monthly page views allowed?

A. 500,000

B. 300,000

C. 1,000,000

D. 100,000

Correct Answer: A

QUESTION 4

Northern Trail Outfitters has a Customer Community for viewing discussions and Knowledge articles. The Customer Support team needs to add custom fields on articles for internal comments and additional references. What is the most efficient way for the Salesforce Admin to hide the custom fields from customers? Choose one answer

A. Create separate articles without these custom fields for the Customer channel and include in the Community

B. Update the customer profile by removing access to these custom fields on all article types

C. Override the article detail page with a custom Visualforce page and hide these custom fields for customers

D. Modify the article detail page with custom Lightning Components that hide these custom fields

Correct Answer: B

QUESTION 5

Universal Containers is launching a Community to provide a selfhelp channel to their customers and partners. Customers and partners will search for articles, participate in discussions, and raise cases. Partners will be able to raise cases for their customers, but will NOT need channel sales capabilities. Which license should a Salesforce Admin use for the partner users?

A. Customer Community Plus License

B. Support Community License

C. Partner Community Plus License

D. Service Cloud License

Correct Answer: B

QUESTION 6

What is the maximum number of keyword list criteria in Moderation Settings your Salesforce Org (not Community) can have?

A. 10

B. 20

C. 30

D. 50

E. 40

Correct Answer: C

QUESTION 7

Universal Containers has a community for their partners. They would like to add a new partner company and grant their users access to the Community. What is the first step the Salesforce Admin must complete to set up the partner users?

A. Create the account and enable it as a partner account

B. Allow partner users to selfregister and gain access

C. Create a partner profile for the company

D. Add partner contacts to the Community as members

Correct Answer: C

QUESTION 8

Regional Containers have recently launched their Employee Community which is based off Tabs + Visualforce. As the administrator you have been asked in the team meeting about the best way to access the Community using iOS and Android devices, what do you recommend?

A. Android users should download the Salesforce1 app and access the community through the Salesforce1 switcher. iOS users should navigate to the Community URL via the browser as this feature is not support in the Android version of Salesforce1

B. Navigate to the community URL in the browser and a mobile experience will be automatically rendered

C. All users should access a Visualforce + Tabs community via a Desktop browser only

D. Android and iOS users should download the Salesforce1 app and access the community through the Salesforce1 switcher

E. IOS users should download the Salesforce1 app and access the community through the Salesforce1 switcher. Android users should navigate to the Community URL via the browser as this feature is not support in the Android version of Salesforce1

Correct Answer: D

QUESTION 9

Universal Containers creates a Napili template based Community for their customers. Due to the company\\'s large knowledge base, the VP of Support is concerned about showing a long list of articles to members when they select a Topic. The list must only contain ten articles. Which standard functionality should a Community Manager use to accomplish this task?

A. Set the Number of Articles property inside the Page Editor

B. Update Knowledge Settings inside Setup

C. Make sure Top Articles for Topics is enabled in Community Management

D. Add the Top Articles component inside the Community Builder

Correct Answer: A

QUESTION 10

Universal Containers is setting up their moderation settings on their Community. They have developed 7585 keywords to monitor. What is the minimum number of keyword lists needed to accommodate all 7585 keywords?

A. 5

B. 2

C. 4

D. 33

Correct Answer: C

QUESTION 11

Northern Trail Outfitters is launching a Community with the following requirements:

Branding requirement is limited to the company logo.

Community should be available on desktop.

Mobile responsive is not needed.

Community users should have access to reports and dashboards.

Community users should be able to view their invoices, which are saved as external objects in Salesforce.

Which template should the Salesforce Admin use to build this Community?

A. Salesforce Tabs + Visualforce Template

B. Aloha Template

C. Kokua Template

D. Napili Template

Correct Answer: A

QUESTION 12

Universal Containers adds e commerce capability to its Community built on the Napili template. They track customer shipments in a Salesforce custom object. How should the Salesforce Admin expose customer shipment data in Community Builder?

A. Create an object page associated to the Shipment object

B. Create a standard page associated to the Shipment object

C. Clone an object page and associate it to the Shipment object

D. Clone a standard page and associate it he Shipment object

Correct Answer: B

QUESTION 13

Your company has provided you with a list of \\'Bad Words\\' that they would like community users prevented from posting in the community. What do you use to achieve this?

A. Enable Automatic Sensitive Word Filtering

B. Content Criteria and Rate Rules

C. Member Criteria and Rules

D. Moderation Rules

E. Content Criteria and Content Rules

F. Member Rules

Correct Answer: E

QUESTION 14

You are planning to launch a Customer community and many of your customers are active on Facebook

and Twitter.

What are the steps to enable Social Sign on in Salesforce Communities?

A. Go into the Community Manager >> Settings >> Login and select which social networks you wish to allow for authentication.

B. Select OpenID Connect from the Auth Provider Options in the Setup Menu and then go into Community Builder to enable them.

C. Select Facebook and Twitter from the prebuilt connectors under Auth Providers within the setup menu and then go into Community Manager to enable them.

D. Download the Social Signon Lightning Component for each social network and then configure them in the Community Builder.

E. Select Facebook and Twitter from the prebuilt connectors under Auth Providers within the setup menu and then go into Community Builder to enable them.

Correct Answer: C

QUESTION 15

Universal Containers needs to use capabilities in Salesforce Communities to enable Social Signon for their

customers.

What should the Salesforce Admin do to enable users to use their Social Signon?

A. Create a custom login page with Social Sign on capabilities, including authentication providers

B. Set up the authentication provider for Social sites and add the Social Sign on component to the login page

C. Enable Social Sign on in the Community management preferences menu

D. Configure Community Sign on at the social web site to make sure the user is authenticated and provided access

Correct Answer: B

[CRT-271 PDF Dumps](#)　　　　　[CRT-271 VCE Dumps](#)　　　　　[CRT-271 Practice Test](#)