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QUESTION 1

What is the overall score range that a business application could have?

- A. 1 through 100
- B. 1 through 10
- C. 1 through 10000
- D. 1 through 1000

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/concept/application-score-profile.html>

QUESTION 2

What customer stakeholder group would be interested in knowing the business value and health of applications?

- A. ITSM Manager
- B. Application Owners
- C. IT Operations
- D. Enterprise Architects

Correct Answer: B

QUESTION 3

What relationship type is used to describe a relationship between a business capability and a business application?

- A. Used: Used by
- B. Depends on: Used by
- C. Provides: Provided by
- D. Runs on: Runs

Correct Answer: C

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/task/establish-CI-relationship.html>

QUESTION 4



When you approve a retire a Business Application request, which system property determines whether a project or a demand is created?

- A. sn_apm.retireBusinessApplication
- B. sn_apm.retireBusinessApplicationTaskType
- C. sn_apm.businessApplication
- D. sn_apm.retire

Correct Answer: C

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/task/manage-business-appln.html>

QUESTION 5

APM interfaces with Software Asset Management to pull this application data: (Choose three.)

- A. Product Classification
- B. Software Model Data
- C. Hardware Asset Lifecycle
- D. Lifecycle Data
- E. Vendor Procurement

Correct Answer: ACD

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