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**QUESTION 1**

Which of the following MOST effectively prevents an IT system from becoming technologically obsolete before its planned return on investment (ROI)?

- A. Requesting periodic third-party assessments of the system throughout its life
- B. Obtaining long-term support commitments from the system platform vendors)
- C. Obtaining independent assurance that the system will conform to future business requirements
- D. Ensuring that the system is maintained in compliance with enterprise architecture (EA) standards

Correct Answer: D

QUESTION 2

When developing effective metrics for the measurement of solution delivery, it is MOST important to:

- A. establish project controls and monitoring objectives.
- B. perform an objective analysis of the project roadmap.
- C. establish the objectives and expected benefits.
- D. specify quantitative measures for solution delivery.

Correct Answer: A

QUESTION 3

A CEO is concerned that IT costs have significantly exceeded budget without resulting benefits. The root causes are an overlap of IT projects and a lack of alignment with business demands. Which of the following would BEST enable remediation of this situation?

- A. Require IT business cases be approved by the board of directors.
- B. Assign a set of key risk indicators (KRIs) to each new IT project.
- C. Conduct a performance assessment of IT projects.
- D. Implement an IT portfolio management policy.

Correct Answer: A

QUESTION 4

A CIO is concerned with the potential of vendor system failures that could cause a large amount of unintended system downtime. To determine how to prepare for this concern, what is MOST important for the CIO to review?



- A. IT balanced scorecard
- B. Service-level metrics
- C. IT procurement policy
- D. Business impact analysis (BIA)

Correct Answer: D

QUESTION 5

A business is considering a policy to anonymize personal data in enterprise systems. Before making a decision, which of the following is MOST important for the IT steering committee to consider?

- A. Business impact analysis (BIA) results
- B. Regulatory requirements
- C. Sustainability costs to the enterprise
- D. Potential implementation barriers

Correct Answer: B

QUESTION 6

An IT steering committee is concerned that enterprise technologies have grown stagnant and are outdated. Which of the following is the BEST strategy to invest in modern technology?

- A. Decrease spending on steady state and increase spending on modernization and enhancements.
- B. Redefine the target architecture to define new technologies that can be incorporated into the infrastructure.
- C. Create a new investment category for innovation that becomes a new way for tracking investment decisions.
- D. Update the IT human resource management plan to require training and development for emerging technologies.

Correct Answer: B

QUESTION 7

The MOST important aspect of an IT governance framework to ensure that IT supports repeatable business processes is:

- A. earned value management.
- B. quality management,.
- C. resource management.



D. risk management

Correct Answer: A

QUESTION 8

An enterprise has decided to utilize a cloud vendor for the first time to provide email as a service, eliminating in-house email capabilities. Which of the following IT strategic actions should be triggered by this decision?

- A. Develop a data protection awareness education training program.
- B. Monitor outgoing email traffic for malware.
- C. Implement a data classification and storage management tool.
- D. Update and communicate data storage and transmission policies.

Correct Answer: A

QUESTION 9

An IT director is negotiating a contract with a vendor for application management services. There is concern by other departments that the outsourced services may not be delivered successfully. Which of the following is the BEST way for the IT director to address this concern?

- A. Implement a communication management plan.
- B. Develop a comprehensive vendor management plan.
- C. Review the IT service risk management plan.
- D. Establish a policy on operational level agreements with vendors.

Correct Answer: D

QUESTION 10

Which of the following should be the PRIMARY input when developing IT strategy?

- A. Vision statement
- B. Process and capability maturity
- C. Governance objectives
- D. Balanced scorecard

Correct Answer: C



QUESTION 11

The board of directors of an enterprise has approved a three-year IT strategic program to centralize the core business processes of its global entities into one core system. Which of the following should be the CIO's NEXT step?

- A. Engage a team to perform a business impact analysis (BIA).
- B. Require the development of a risk management plan.
- C. Determine resource requirements for program implementation.
- D. Require the development of a program roadmap.

Correct Answer: D

QUESTION 12

Choose and re-order the steps of IT governance program.

Select and Place:

Correct Answer Your Answer

Seven-steps of IT governance program

Steps of IT governance program

- Measure results
- Define the target areas.
- Understand and define the risks.
- Develop improvement strategies.
- Align IT strategies with business goals
- Manage third party services
- Analyze current capability and identify gaps.
- Set up a governance organizational framework with clear c
- Map business goals to IT processes

Correct Answer:

Correct Answer Your Answer

Seven-steps of IT governance program

Steps of IT governance program

- Set up a governance organizational framework with clear c
- Align IT strategies with business goals
- Understand and define the risks.
- Define the target areas.
- Analyze current capability and identify gaps.
- Develop improvement strategies.
- Measure results

- Manage third party services
- Map business goals to IT processes

**QUESTION 13**

The board of directors has mandated the use of geolocation software to track mobile assets assigned to employees who travel outside of their home country. To comply with this mandate, the IT steering committee should FIRST request

- A. the inclusion of mandatory training for remote device users.
- B. an architectural review to determine appropriate solution design.
- C. an assessment to determine if data privacy protection is addressed.
- D. an update to the acceptable use policy.

Correct Answer: C

QUESTION 14

An IT steering committee wants the enterprise's mobile workforce to use cloud-based file storage to save non-sensitive corporate data, removing the need for remote access to that information. Before this change is implemented, what should be included in the data management policy?

- A. A mandate for periodic employee training on how to classify corporate data files
- B. A mandate for the encryption of all corporate data files at rest that contain sensitive data
- C. A process for blocking access to cloud-based apps if inappropriate content is discovered
- D. A requirement to scan approved cloud-based apps for inappropriate content

Correct Answer: A

QUESTION 15

A CIO believes that a recent mission-critical IT decision by the board of directors is not in the best financial interest of all stakeholders. Which of the following is the MOST ethical course of action?

- A. Share concerns with the legal department.
- B. Request a meeting with the board.
- C. Engage an independent cost-benefit analysis.
- D. Request an internal audit review of the board's decision.

Correct Answer: B