C_FSUTIL_60^{Q&As}

SAP Certified Associate - Utilities with SAP ERP 6.0

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QUESTION 1

Customer service agents use the account display transaction (FPL9) to display information. How do you add an additional field to the display?

A. Define a new user selection variant that includes the additional field.

B. Define a new list type that includes the additional field.

C. Change the list type configuration to include the additional field.

D. Change the line layout variant to include the additional field.

Correct Answer: D

QUESTION 2

What is the main purpose of the reconciliation key?

A. To record totals records and pass them to the general ledger

B. To group summary records and pass them to the general ledger

C. To enable the processing of invoices and pass them to the general ledger

D. To group transactions created by one agent and pass them to the general ledger

Correct Answer: A

QUESTION 3

Within the document display transaction, you find a document with one item that has 12 repetition items.

Which documents can create this situation? (Choose three)

A. A budget billing document

B. A manual posting document

C. A consumption billing document

D. An installment plan document

E. A promise-to-pay document

Correct Answer: ABD

QUESTION 4

What information is contained in the general ledger items portion of the FI-CA document? (Choose three)

A. Posting date

B. Cost accounting information

C. Tax data

D. Receivables G/L account

E. Net due date

Correct Answer: ABC

QUESTION 5

When a device is replaced, which data of the old device is automatically transferred to the new device? (Choose three)

A. Rate data

B. Register group

C. Meter reading data

D. Register-related periodic consumption

E. Disconnection status

Correct Answer: ADE

QUESTION 6

Which master data object enables electronic data exchange between market participants?

A. Point of delivery

B. Contract account

C. Connection object

D. Supply contract

Correct Answer: A

QUESTION 7

Which of the following is a valid sequence for processing payment lots after they have been created?

A. 1. Post lot

2.

 Close lot

3.

 Change lot

B. 1. Change lot

2.

 Post lot

3.

 Close lot

C. 1. Post lot

2.

 Close lot

3.

 Postprocess lot

D. 1. Close lot

2.

 Post lot

3.

 Postprocess lot

Correct Answer: D

QUESTION 8

A contract account has multiple services including deregulated electricity, gas, water, and waste water.

The joint invoicing indicators are set on the contracts as follows:

-

Electric Distribution = 1 (must),

-

Electric Supply = 1 (must),

-Gas = 3 (must not),

-Water = 2 (can),

-Waste Water = 2 (can).

How many invoices are produced when you execute the invoice process if billing documents exist for the Electric Distribution, Gas, and Water services?

A. 3

B. 2

C. 1

D. 0

Correct Answer: B

QUESTION 9

Which of the following are valid relationships for technical master data creation? (Choose two)

A. The connection object and its associated functional location are created with sequential numbers.

B. The premise can be allocated to a device location.

C. The premise can be integrated into Logistics via the technical installation.

D. The service connection is allocated to an installation.

Correct Answer: BC

QUESTION 10

While reviewing a customer\\\'s interaction history within the Interaction Center you discover that some interactions are missing from the interaction history.

What may explain this?

A. An IS-U Customer Contact failed to replicate to SAP CRM.

B. An interaction record does not have the status "completed".

C. A previous interaction was not saved manually prior to ending the interaction.

D. A utility contract does not exist for the customer.

Correct Answer: A

QUESTION 11

Which of the following must exist before an agent can create an automatic billing document?

A. Validated meter reading result

B. Posted payment

C. Billable billing order

D. Active budget billing plan

Correct Answer: C

QUESTION 12

A company is mandated to provide a specific number of days before an invoice is considered past due. A customer contacts the company asking to receive friendly-reminder SMS text messages after the invoice becomes past due.

Which field value can you configure to enable this?

A. Payment Terms

B. Collection Strategy

C. Incoming Payment Method

D. Tolerance Group

Correct Answer: B

QUESTION 13

What is the required technical master data for the SAP IS-U move-in?

A.

Connection object

Installation

Premise

B.

Contract account

Installation

Premise

C.

Contract

Installation

Premise

D.

Connection object

Installation

Device

Correct Answer: A

QUESTION 14

Which transactions support the FI-CA integration with General Ledger Accounting? (Choose three)

A. Maintain the alternative posting date

B. Transfer the reconciliation key

C. Run the open item report

D. Transfer the items to an account

E. Close the reconciliation key

Correct Answer: ABE

QUESTION 15

Which factors can influence the returns process?

A.

Tolerance group

Returns history

Payment document

Returns category

B.

Creditworthiness

Returns amount

Returns reason

Clearing category

C.

Returns history

Creditworthiness

Tolerance group

Returns amount

D.

Returns reason

Returns amount

Returns category

Clearing category

Correct Answer: C

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