



C_C4H410_21^{Q&As}

SAP Certified Application Associate - SAP Sales Cloud 2111

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**QUESTION 1**

You want to create a sales order in SAP S/4HANA from a sales quote in SAP Sales Cloud. Which of the following steps are prerequisites for triggering sales order creation? Note: There are 2 correct Answers to this question.

- A. Create an ERP sales quote.
- B. Request external pricing.
- C. Add a product from a past quote.
- D. Create an external follow-up document.

Correct Answer: BD

QUESTION 2

Which data is synchronized bi-directionally between SAP Hybris Cloud for Customer and SAP CRM on premise? There are 2 correct answers to this question.

- A. Territory Management data
- B. Opportunities
- C. Product master data
- D. Account Master Data

Correct Answer: BD

QUESTION 3

You need to configure sales phases during fine-tuning, but the activity is in read-only mode. What is the reason for this?

- A. The fine-tuning activity is NOT assigned to the user.
- B. The fine-tuning activity is NOT added to the project.
- C. The fine-tuning activity is NOT open for configuration.
- D. The fine-tuning activity has already been configured.

Correct Answer: B

QUESTION 4

How can you create a business user in SAP Sales Cloud? Note: There are 2 correct Answers to this question.



- A. Manually create an employee.
- B. Change the fine-tuning activity.
- C. Import using a migration template.
- D. Replicate accounts from SAP CRM.

Correct Answer: AC

QUESTION 5

What is the first step that an administrator would take to enable the integration of SAP Sales Cloud with SAP S/4HANA?

- A. Set up conditions in the Data Protection and Privacy work center.
- B. Define integration fields in the Data Workbench work center.
- C. Define iFlows in the Administrator work center.
- D. Define settings in the Business Configuration work center.

Correct Answer: D

QUESTION 6

For which of the following systems does SAP Sales Cloud provide standard integration content for registered products?

- A. SAP Commerce
- B. SAP Marketing
- C. SAP CRM
- D. SAP ERP

Correct Answer: D

QUESTION 7

Which of the following activities can you perform with the SAP add-in for Microsoft Excel? There are 2 correct answers to this question.

- A. Insert SAP Cloud for Customer reports into Microsoft Excel spreadsheet
- B. Upload Microsoft Excel workbooks to SAP Cloud for Customer
- C. Share SAP Cloud for Customer report data using Object Linking and Embedding (OLE)
- D. Publish Microsoft Excel workbooks to Microsoft Sharepoint from SAP Cloud for Customer



Correct Answer: AB

QUESTION 8

You want to launch the SAP ERP customer cockpit from an SAP Sales Cloud account to view transactions in SAP ERP. Which of the following integration approaches support this requirement?

- A. REST A2X service
- B. SAPUI5 widget
- C. SOAP A2X service
- D. Mashup

Correct Answer: D

QUESTION 9

Which activities must you perform to enable retrieval of messages from a social media channel? Note: There are 2 correct Answers to this question.

- A. Create and schedule a social media import run.
- B. Import social media user profiles.
- C. Invite accounts to connect.
- D. Set up access to your social media account.

Correct Answer: AD

QUESTION 10

What account attributes can be used to define rules and calculate territory assignment on an account? Note: There are 2 correct Answers to this question.

- A. ABC Classification
- B. ERP Sales Area
- C. Competitors
- D. Product

Correct Answer: AB

QUESTION 11



What is returned when you execute Request External Pricing in the sales quote? Note: There are 3 correct Answers to this question.

- A. Sales order
- B. Availability to promise
- C. Bill of materials
- D. Configurable products
- E. Credit check

Correct Answer: BCE

QUESTION 12

How do you do mass upload routing rules for visits? Note; There are 2 correct Answers to this question.

- A. Upload an Excel file manually.
- B. Use asynchronous Web services.
- C. Use an OData service.
- D. Use scoping.

Correct Answer: AC

QUESTION 13

What is the purpose of Data Workbench? Note: There are 3 correct Answers to this question.

- A. Update
- B. Simulate
- C. Extract
- D. Export
- E. Import

Correct Answer: ADE

QUESTION 14

When do you implement the Approval process in SAP Hybris Cloud for Customer? There are 3 correct answers to this question.



- A. You want different reviewers for a business object based on different conditions.
- B. You want another user to review a business object before it can be processed further.
- C. You want to define multiple review processes for the same business object.
- D. You want the direct approver of a business object to be the reporting line manager.
- E. You want to define multiple review steps for the same business object.

Correct Answer: ABE

QUESTION 15

What can you do with extension fields? Note: There are 2 correct Answers to this question.

- A. Add the field to a data source.
- B. Add the field to a form template.
- C. Add the field to the access sequence price lists.
- D. Add the field to a sales planning dimension.

Correct Answer: AB

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