



C9560-505^{Q&As}

IBM SmartCloud Control Desk V7.5.1 IT Asset Management
Implementation

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QUESTION 1

By default which queuing mechanism is used by the Software Catalog cron task?

- A. Error
- B. Sequential
- C. Continuous
- D. Crazy Eight

Correct Answer: C

<http://www.xcentricway.ca/tutorials/tutorial02/Maximo%207.1%20Integration%20Framework%20Configuration%20Basics.pdf>

QUESTION 2

Premium Pay Hours can be configured In which application?

- A. Labor
- B. Crafts
- C. People
- D. Qualifications

Correct Answer: A

http://pic.dhe.ibm.com/infocenter/tivihelp/v50r1/index.jsp?topic=%2Fcom.ibm.tusc.doc%2Fadministering_tamit%2Fc_assets_overview.html (see the table)

QUESTION 3

Which two primary data fields are required when creating a desktop requisition? (Choose two)

- A. Priority
- B. Shipper
- C. Tax Type
- D. Item Number
- E. Requisition Number

Correct Answer: AE

Reference: <http://pic.dhe.ibm.com/infocenter/tivihelp/v50r1/index.jsp>

**QUESTION 4**

Where are new tax types added in IBM SmartCloud Control Desk?

- A. Organizations > Tax Types > Add/Modify Tax Types
- B. Database Configuration > Cost > Add/Modify Tax Types
- C. Database Configuration > Tax Types > Add/Modify Tax Types
- D. Database Configuration > Organizations > Add/Modify Tax Types

Correct Answer: C

http://pic.dhe.ibm.com/infocenter/tivihelp/v50r1/index.jsp?topic=%2Fcom.ibm.sccd.doc%2Fimport_asset%2Fc_crontask_params_swkbt.html

QUESTION 5

Which application is used to access the information about discrepancies between Assets and Deployed Assets?

- A. Link Results
- B. Asset Results
- C. Reconciliation Results
- D. Deployed Asset Results

Correct Answer: B

QUESTION 6

What is a restriction for returning assets to vendors?

- A. A direct issue item cannot be returned.
- B. A service can be returned after received.
- C. An asset must be located in the same storeroom where it was received.
- D. The inventory cost for the asset is greater than the cost of the line item being reversed.

Correct Answer: D

QUESTION 7

How is data for deployed assets collected?



- A. with discovery tools
- B. with Maximo Base Services
- C. with IBM SmartCloud Control Desk
- D. by filtering the deployed assets in the Assets application

Correct Answer: C

QUESTION 8

The common causes of problems and their remedies can be defined in which application?

- A. Incidents
- B. Job Plans
- C. Failure Codes
- D. Service Requests

Correct Answer: A

QUESTION 9

What is true about an item in Active status?

- A. The item can be selected and used.
- B. The item can only be used on approved work orders.
- C. The item can only be used in the Item Master and Inventory applications.
- D. The item can be referenced in work order plans, purchase orders, and purchase requisitions, but it cannot have financial transactions created against it.

Correct Answer: D

QUESTION 10

The license must be in which status to add a row to the Associated Products section of the license?

- A. HOLD
- B. DRAFT
- C. ACTIVE
- D. EDITABLE



Correct Answer: D

QUESTION 11

Which two data sets can be reconciled? (Choose two)

- A. Items and Inventory
- B. Deployed Assets and Items
- C. Assets and Deployed Assets
- D. Assets and Non-Configuration Items

Correct Answer: BC

QUESTION 12

A user can associate qualifications in which application?

- A. Labor
- B. Crafts
- C. People
- D. Person Groups

Correct Answer: C

QUESTION 13

Vendors are created using which application?

- A. Vendor
- B. Company
- C. Vendor Master
- D. Company Master

Correct Answer: A

QUESTION 14

If hostname and IP address of an asset discovery solution changed, which IBM Tivoli Integration Composer component needs to be updated the?



- A. Schema
- B. Mapping
- C. Data Source
- D. Data Destination

Correct Answer: C

QUESTION 15

What is a valid class field on a Ticket Template?

- A. Asset
- B. Ticket
- C. Incident
- D. Work Order

Correct Answer: B

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