



# C8010-250<sup>Q&As</sup>

IBM Sterling Order Management V9.4, Implementation

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**QUESTION 1**

Two organizations of a company have the same item identifier for two different physical items and the company does not have a common item ID for the two items.

How should the implementation professional define the Catalog Organization?

- A. Defined at the highest level in the organization hierarchy
- B. Defined at the lower level in the organization hierarchy
- C. Defined to inherit properties from pricing organization
- D. Defined to be able to modify configuration groups at inventory level

Correct Answer: B

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**QUESTION 2**

Which of the following is NOT an advantage of implementing the Promising Server?

- A. Multiple order servers can access the same Promising Server
- B. Businesses are allowed to coordinate multiple servers for inventory and promising
- C. Inventory and promising is housed in one system for all participant channels and organizations
- D. Inventory can be shared across enterprises and nodes that belong to different colonies on the Order server

Correct Answer: B

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**QUESTION 3**

An order has been created with three payment methods: Credit Card 1, Credit Card 2 and Cheque. The orderPayment Status is in "Await Authorization". The charge sequence for the seller is specified as follows:

0 for CREDIT\_CARD

1 for OTHER

The payment methods use the following charge sequence:

Charge Sequence for Credit Card 1 is "2"

Charge Sequence for Credit Card 2 is "1"

Charge Sequence for Cheque is "1"

In which sequence will the running request Collection agent create the authorization requests?

- A. 1. Cheque
- 2.



CreditCard2

3.

CreditCard1

B. 1. CreditCard2

2.

CreditCard1

3.

Cheque

C. 1. CreditCard1

2.

CreditCard2

3.

Cheque

D. 1. CreditCard2

2.

Cheque

3.

CreditCard1

Correct Answer: B

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#### QUESTION 4

To complete an order document's lifecycle, each document has a set of different processes that it can go through.

What are these processes called?

A. Pipeline determination

B. Process types

C. Order Validation

D. Instruction types

Correct Answer: B

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**QUESTION 5**

An enterprise wants to make sure that its biggest customer gets their orders shipped out first in order to ensure that customer's satisfaction.

How can this be best accomplished?

- A. Configure a hold on be put on orders from other customers
- B. Configure Item-Based Allocation (IBA) to run more often for that customer
- C. Configure Real-Time Availability Monitor (RTAM) to run more often for that customer
- D. Configure a user-configured Item-Based Allocation (IBA) rule with that customer as the criteria

Correct Answer: D

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**QUESTION 6**

An online retailer implements IBM Sterling Sensitive Data Capture Server(SSDCS) with IBM Sterling Order Management (OMS) to tokenize customer credit card information to conform to the PCI PA-DSS strategy.

Which statement about the order capture process is INCORRECT?

- A. The customer submits the order with token to OMS for further processing.
- B. SSDCS calls the corporate credit card vault with the customer's Primary Account Number (PAN) and returns the resulting token to the order capture browser screen.
- C. SSDCS sends the customer's Primary Account Number (PAN) and a security token to OMS to ensure that the tokenization request is valid
- D. The customer enters Primary Account Number (PAN) on the order capture browser screen that is sent to SSDCS for tokenization.

Correct Answer: A

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**QUESTION 7**

A business wants to make sure that when an item within an order is not available at local store or regional distribution centers, the item should be sourced from a central warehouse.

How can this be accomplished?

- A. Enable the "Fulfill from all ship nodes" configuration in the Applications Manager
- B. Ensure that the central warehouse belongs to a central region created in the Applications Manager
- C. Ensure that the central warehouse is configured in a distribution group in the Applications Manager
- D. Make use of the backorder against the highest priority ship node rule in the document- specific fulfillment rule

Correct Answer: C

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**QUESTION 8**

An implementation professional runs a test of a web service in an IBM Sterling Order Management solution deployed in IBM WebSphere Application Server. The web service crashes with no error details nor relevant information in the log files. The implement needs to re-run the test modifying the log level to obtain more details and fix this issue.

How can the log level be modified without restarting the application?

- A. Change the log level for the service in the Application Management Console
- B. Update the Trace Components List available on the System Management Console under Tools > Trace components
- C. Invoke the modifyLogLevel API with the server name and log level required in the API Tester
- D. Set thelog4j.config.xmlproperties file to change the log level to VERBOSE for this specific component

Correct Answer: D

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**QUESTION 9**

During a Silent installation of the application, if a user does NOT want to perform any of the database operations, which setting needs to be configured?

- A. DB\_DATA
- B. REINIT\_DB
- C. LOAD\_DEFAULTS
- D. NO\_DBVERIFY

Correct Answer: B

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**QUESTION 10**

Which three of the following can be configured to be used to compute the landed cost used for cost-based optimization? (Select three.)

- A. Transportation Cost
- B. Margin Cost
- C. Material Cost Do Handling Cost
- D. Item Cost
- E. Manufacture Cost

Correct Answer: ADE

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