



C2180-188^{Q&As}

IBM WebSphere Lombardi Edition V7.2 BPM Program Management

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**QUESTION 1**

The project team has completed the discovery and documentation of a process application for new hire onboarding. The project business sponsor and IT leadership have asked the BPM program manager to create a detailed project plan that identifies the estimated effort in hours and scheduled date of completion for each specific development task. In accordance with an agile BPM project, this request should be:

- A. deferred until the software requirements specification document is complete.
- B. delegated to the BPM Developer(s) since they have the most direct knowledge of the scope and nature of the development tasks.
- C. fulfilled by providing an iteration and release plan built with user story point estimate and a resource plan.
- D. fulfilled as quickly as possible since the full scope of the project is frozen and it is necessary to schedule and budget for the necessary resources.

Correct Answer: C

QUESTION 2

A program manager is helping an organization optimize their BPM development practices. After talking with the development leads of a number of projects, the program manager suspects that there is a lot of duplication of effort between the projects. What is the first thing the program manager should recommend to reduce this duplication of efforts?

- A. Create an enterprise model.
- B. Create a catalog of service interfaces.
- C. Create a common taxonomy of BPM projects.
- D. Create a centralized repository for all BPM artifacts.

Correct Answer: C

QUESTION 3

A one day workshop has been completed, producing an inventory of 2 top-level business processes, 10 lower-level business processes, and 4 integrations. Which categorization of complexity is appropriate and which estimation method should be used in this scenario?

- A. Small, Rough Order of Magnitude (ROM)
- B. Small, Budgetary Estimate
- C. High, Rough Order of Magnitude (ROM)
- D. High, Budgetary Estimate

Correct Answer: C



QUESTION 4

What are the three interfaces provided by the Process Designer?

- A. Designer, Optimizer, Inspector
- B. Designer, Optimizer, Coach Designer
- C. Process Portal, Optimizer, Inspector
- D. Process Portal, Optimizer, Coach Designer

Correct Answer: A

QUESTION 5

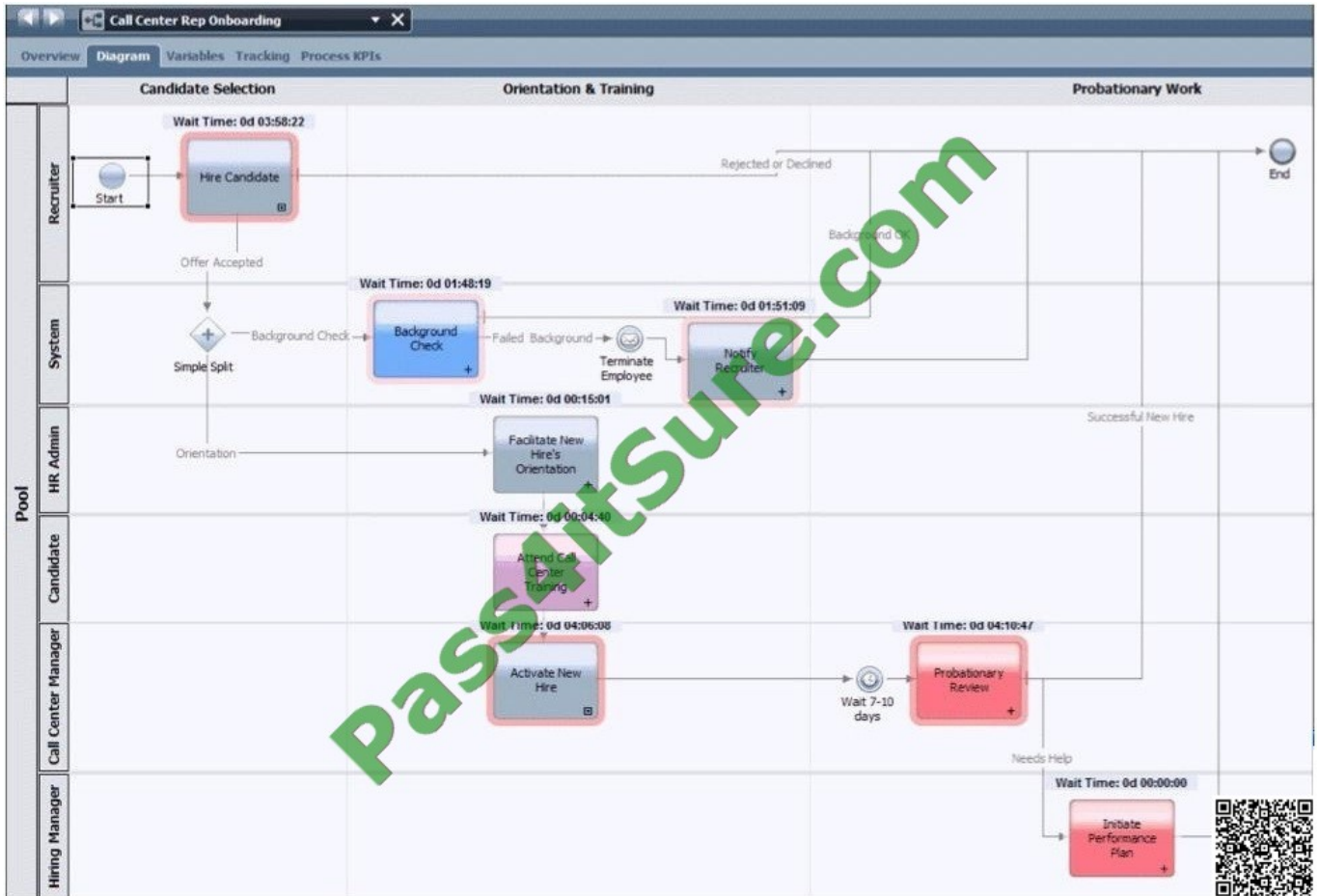
What serves as a repository for all project assets created in WebSphere Lombardi Edition Authoring Environment?

- A. Process Portal
- B. Process Center
- C. Process Designer
- D. Process AdminConsole

Correct Answer: B

QUESTION 6

A company needs to speed up its hiring process. A proposal to accomplish this goal is modeled in the following BPD diagram and run against historical data with the Optimizer. The proposed process no longer waits for the background check to complete before putting the new hire into orientation and training.



What is the Service Level Agreement (SLA) that is key to optimizing this process?

- A. Wait time on "Background Check".
- B. Total time on "Facilitate New Hire's Orientation".
- C. Percentage of new hires that fail "Background Check".
- D. Percentage of new hires that pass "Probationary Review".

Correct Answer: C

QUESTION 7

The business requirements for the BPM platform dictate that the runtime environment supports up to 10,000 unique users with up to 2,000 concurrent users during an 18 hour daily usage window with response times for user actions of less than 6 seconds in 95% of cases and no more than 10 seconds in any case. Who is responsible for ensuring that this expectation is met?

- A. BPM Analyst
- B. BPM Developer
- C. BPM Administrator



D. BPM Program Manager

Correct Answer: C

QUESTION 8

The following is an example of a user story: s a hiring manager, I need a web form to enter results of my interview with the candidate. If I decided not to hire the candidate, I need to email the? s a hiring manager, I need a web form to enter results of my interview with the candidate. If I decided not to hire the candidate, I need to email the recruiter so that he/she can call the candidate. If I decided to hire the candidate, I need to open an MS Word template and draft an offer for employment? What feedback should the program manager give on the user story?

- A. It is a poorly written user story because it specifies implementation details.
- B. It is poorly written user story because it documents what the user needs to do.
- C. It is a good user story because it leaves out all implementation details as to how the work will actually get done.
- D. It is a good user story because it maintains a clear definition of what the hiring manager needs to accomplish and why.

Correct Answer: A

QUESTION 9

One week prior to the start of Iteration 5, which is planned for a two week duration, the BPM Program Manager has asked developers to review the proposed user stories assigned to the iteration, define implementation tasks and provide estimates in hours. During the commitment meeting prior to iteration start, one of the user stories has a single implementation task with an estimate of 80 hours. What should the BPM Program Manager recommend?

- A. Break down the user story into child stories because it is an epic.
- B. Break down the implementation work into tasks that can be described in 8 hours or less.
- C. Pad the task with 20% more hours because developers typically under-estimate their required effort.
- D. Cancel the user story and move it to a future iteration because 80 hours too large to fit into a two-week iteration with confidence.

Correct Answer: B

QUESTION 10

The BPM Program Manager revises the project plan after Playback 0. The team has completed further analysis and definition of user stories with point estimates that were validated by both BPM Solution Architect and the user story owners. What is an appropriate level of confidence in the accuracy of this revised estimate at this stage in the project life cycle?

- A. 40% or less
- B. 55% - 65%



C. 60% - 80%

D. 80% or more

Correct Answer: C

QUESTION 11

A company establishes a BPM Governance Model with an Executive Review Committee and a BPM Project Review Committee. Once the project is initiated it is built out with resources from the Center of Excellence (COE) that design and develop the solution. In the course of working with the BPM Platform and SOA team, the program manager realizes that the project integration costs are greatly increased over the amount of the initial estimate. What should the program manager do?

A. Press the SOA team to reduce their estimates.

B. Negotiate a cheaper integration approach with the Executive Steering Committee.

C. Present the cost over-run to the COE so that additional funds can be allocated.

D. Present the cost over-run to the BPM Project Review Committee so that the integrations can be prioritized and placed into at development phase.

Correct Answer: D

QUESTION 12

The BPM analyst, Process Owner and BPM program manager have created a list of user stories with point estimates. What do user story points measure?

A. The value of the user story.

B. The priority of the user story.

C. The time in hours required to implement the user stories.

D. An approximate, relative measurement of the development effort.

Correct Answer: D

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