



# C2070-982<sup>Q&As</sup>

IBM Case Foundation V5.2

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**QUESTION 1**

A solution package is a set of XML files and folders that are the artifacts of a solution. The package contains a Solution Definition File (SDF), a Process Engine (PE) Configuration File, a Workflow Definitions, and ages folder. What is the file that contains the application space, roster, event logs, queues, in-baskets, roles, and step processors?

- A. ages?folder
- B. PE Configuration File
- C. Solution Definition File
- D. Workflow Definition File

Correct Answer: B

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**QUESTION 2**

How can you model the directing of work to case workers? (Choose two)

- A. You associate roles with steps in the Step Editor
- B. You associate roles with Case Tasks in Case Builder
- C. You specify workgroups as a property of a Case Task
- D. You associate workgroups with steps in the Step Editor
- E. You can assign a specific user to a step in the Step Editor

Correct Answer: AD

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**QUESTION 3**

The FileNet Deployment Manager tool can be used to migrate a developed solution from a Case Manager Development environment to a production environment. Which two choices below are correct? (Choose two)

- A. The data migration is started when you Analyze converted objects
- B. The solution migration is performed between the design object stores in the development environment to the target object store in the production environment
- C. The solution migration is performed between the design object stores in the development environment to the design object store in the production environment
- D. If you have P8 assets used in the solution which resides in the target object store in the development environment you can migrate them at the same time as you migrate the solution package
- E. The high level steps for a solution package migration include:

1.



Set up the deployment configuration;

2.

Export the data from the source environment;

3.

Create lists of environment-specific data from each environment;

4.

Create the data maps needed to convert environment-specific data between environments;

5.

Convert and import the data set

Correct Answer: CE

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#### QUESTION 4

IBM Case Manager 5.0 is supported on the following directory servers? (Choose two)

- A. Novell eDirectory
- B. Oracle Directory Server
- C. IBM Tivoli Directory Server
- D. MS Active Directory Server
- E. SUN Java Directory Server

Correct Answer: CD

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#### QUESTION 5

Which of the following is the proper way to deploy a solution to production?

- A. Case Manager Administration Client (CMAC) task to Export UI Pages, CMAC task to copy solution package to production, CMAC task to deploy solution in production
- B. Mashup Center Space Manager to UI Export Pages, Workplace XT to copy solution package to production, FileNet Deployment Manager to deploy solution in production
- C. Case Manager Administration Client (CMAC) task to Export UI Pages, FileNet Deployment Manager to copy solution package to production, CMAC task to deploy solution in production
- D. Case Manager Administration Client (CMAC) task to copy solution package to production, CMAC task to deploy solution in production, Mashup Center Space Manager to Export UI Pages

Correct Answer: C

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**QUESTION 6**

How would you hide the create and manage spaces and catalog entries from the user interface on a Mashup Server in a production environment?

- A. In the Mashup Center Space Manager, select Hide Create and Manage spaces from the Actions function
- B. In Case Manager Administration Client, configure and run the Export Pages task with Read Only option selected
- C. In Case Manager Administration Client, configure and run the Deploy Case Manager Client task with Modify Pages setting unchecked
- D. In the WebSphere administration console, from the Resource environment providers > Mashup ConfigServices > Custom properties set com.ibm.mashups.lockeddown to True

Correct Answer: D

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**QUESTION 7**

When a solution is deployed for the first time in a development environment, three spaces - Solution space, Case pages space and Step pages space are created in the mashup environment. Which two statements are correct? (Choose two)

- A. Case workers process cases through Solution spaces
- B. Everyone can change the security settings for these spaces
- C. Case pages space and Step pages space are hidden spaces
- D. Everyone can modify the three spaces by adding, deleting or changing the existing pages
- E. You can add and register new pages in Solution space, Case pages space and Step pages space

Correct Answer: AC

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**QUESTION 8**

At a company, the more advanced workflow users are requesting the ability to monitor the progress of certain workflows that they recently launched. They would like to see which steps have been completed, when they were completed and which steps are currently active.

How can this capability be provided?

- A. Provide those users with access rights to the Process Tracker application so they can monitor their workflows
- B. Provide those users with access to the Process Administrator tool so they can search the Roster and open the work item to check the status
- C. Use Process Designer to edit the workflow map. Open the Workflow Properties and under WorkflowGroups tab, assign those users to the F\_Trackers workflow group, then save the workflow map.
- D. Using Process Administrator, use Edit search mode to search for the work items or workflows that meet the criteria



then while selecting one or morerows in the result pane, click on Tasks menu, selectTrackers and add those users.

Correct Answer: D

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#### QUESTION 9

Your case management solution requires case workers to have a view of information managed in a system external to IBM Case Manager and P8. How do you integrate such a view into the IBM Case Manager case worker's environment?

- A. Use an IBM Forms Widget
- B. Use the Case Data Widget
- C. Extend the Case Information Widget
- D. Integrate a mashup widget that displays the external system information

Correct Answer: D

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#### QUESTION 10

By default, IBM Case Manager automatically assigns a unique case ID to a case type by using the case type unique identifier plus a 12-character number sequence. Can that case type unique identifier be changed after deployment, and if so, how?

- A. The default case type unique identifier cannot be changed after deployment
- B. The default case type unique identifier can be changed after deployment by changing the CmAcmlCaseIdentifier in the case type folder
- C. The default case type unique identifier can be changed after deployment by changing the value of the case identifier prefix in the case type folder
- D. The default case type unique identifier can be changed after deployment by changing the value of the case identifier mask in the case type folder

Correct Answer: C

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#### QUESTION 11

What is the Case Manager Builder?

- A. A tool that deploys solutions into a production environment
- B. A tool for case workers to complete their work for each case
- C. A tool to configure the Case Manager Client
- D. A tool for business analysts to design a solution and the artifacts that makes up cases in that solution



Correct Answer: D

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#### QUESTION 12

Which two widgets can be used to add a task for a case? (Choose two)

- A. Toolbar widget
- B. Case List widget
- C. Case toolbar widget
- D. Case Information widget
- E. Work Item Toolbar widget

Correct Answer: CD

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#### QUESTION 13

Which of the following is NOT a difference between a development and production Case Manager environment?

- A. Solutions may be modified in the development environment and should not be modified in the production environment
- B. Production Case Manager environments can take advantage of P8 distributed deployment and domain partitioning configuration options while development cannot
- C. In a development environment there must be a design object store and a target object store, in a production environment only one or more target object stores is required
- D. In a development environment, Case Manager Builder is used to deploy solutions. In a production environment, Case Manager Administration Client is used to deploy solutions

Correct Answer: C

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#### QUESTION 14

A P8 administrator has been requested to move existing isolated regions, into the samedatabase as the related Content Platform Engine (CPE) object stores, to better organize the data.

Which of the following scenarios is supported when moving isolated regions?

- A. Moving one or more isolated regions where the source and destination CPE database are of different type or version
- B. Moving a single isolated region from the database and schema of one workflow system to an CPE database and schema that already contains an isolated region
- C. Moving one or more isolated regions from one database into either another CPE database or databases, or into different schemas within the same or a new CPE database



D. Moving a single isolated region where the workflow system installation is at the different releaselevel,e.g. from either IBM Business Process Manager V5.0,IBM Business Process Manager V5.1 to ContentPlatform Engine V5.2

Correct Answer: C

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#### QUESTION 15

An organization has IBM Case Manager deployed to manage credit card applications and theirbusiness users have requested a weekly report and chart to be generated which includes taskcompletion times for their platinum customers.

Which one of the following components would be usedto assist in the generation of the report?

- A. IBM System Dashboard
- B. IBM FileNet Case Analyzer
- C. IBM FileNet Case Monitor
- D. IBM FileNet Process Simulator

Correct Answer: B

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