



C2070-586^{Q&As}

IBM Case Manager V5.1

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QUESTION 1

Which two products must be installed if you are using IBM FileNet Case Monitor? (Choose two.)

- A. IBM Content Analyzer
- B. IBM Content Collector
- C. FileNet Case Analyzer
- D. WebSphere ILOG JRules
- E. Cognos Real-time Monitoring

Correct Answer: CE

QUESTION 2

Which two statements are correct about a target object store? (Choose two.)

- A. It cannot have more than one target object store in production.
- B. It contains the run-time cases objects when users create cases.
- C. It must be associated with its own Process Engine connection point.
- D. It is used to organize and manage the solution packages and artifacts.
- E. It is used by business analysts to modify a solution design that has been deployed.

Correct Answer: BC

QUESTION 3

A custom widget or Javascript adapter will use the logged in username as a filter value to be applied on the Inbasket in the Work page. To get the current logged in user (username) in the Case Client, which API should be used?

- A. CE_Operations
- B. Process Engine REST API (P8BPMREST)
- C. IBM Case Manager REST API (CASEREST)
- D. IBM Content Management Interoperability Services (CMIS) for FileNet Content Engine

Correct Answer: B

QUESTION 4



IBM Case Manager is best suited for which type of process?

- A. An informal process which is modeled and partially tracked by the system.
- B. A formal process where each step and business goal is fully controlled by the system.
- C. An informal process which is not modeled and cannot be easily tracked by the system.
- D. A combination of formal and informal processes where a balance of control and flexibility is achieved.

Correct Answer: D

QUESTION 5

A solution designer creates a custom Case page in the Case Client. However, when adding this page, the analyst does not duplicate the default Case page in the solution space. The analyst enhances the page by adding the out of the box Case List widget, a Case Search widget, and a website widget from the catalog. Which action must the analyst perform to make the custom page functional?

- A. Add the Case Information Widget from the catalog.
- B. Add a script adapter widget and wire it to the Case List and Case Search widgets.
- C. Add the Command widget which automatically wires to the Case List and Case Search widgets.
- D. Add the Command widget and manually wire this widget to the Case List and Case Search widgets.

Correct Answer: C

QUESTION 6

Business Analyst John Smith has a user ID and valid password configured with IBM Case Manager but has not been assigned to a project area. Which statement is true?

- A. John Smith cannot login to Case Manager Builder.
- B. John Smith can only work in the default project area.
- C. John Smith can login to Case Manager Builder, but cannot create a solution.
- D. John Smith can login to Case Manager Builder, but cannot deploy a solution.

Correct Answer: C

QUESTION 7

Within the scope of ICM databases created, which statement is true?

- A. The Process Engine database can only run on DB2.
- B. The Business Space database can only run on DB2.



- C. The Case Analyzer database can co-exist with the CE database.
- D. The Process Engine database can co-exist with the CE database.

Correct Answer: D

QUESTION 8

Using IBM Case Manager Administration Client, solution Sol1 is removed from a non-default project area. What happens to the solution?

- A. The solution is deleted.
- B. The solution is renamed as Hidden_Sol1.
- C. The solution cannot be removed from a project area.
- D. The solution is moved to default project area, dev_env_connection_definition

Correct Answer: D

QUESTION 9

The four views available in the Case Information Widget by default are summary, documents, tasks, and what other view?

- A. Step
- B. History
- C. Toolbar
- D. Add Case

Correct Answer: B

QUESTION 10

Typically, in a production environment, you do not give users permission to create and manage spaces and catalog entries in Business Space. What function is used to hide these features of the client user interface?

- A. Set the Business Space configuration setting com.ibm.mashups.lockeddown to true.
- B. Set the Business Space configuration setting com.ibm.mashups.manageSpaces to false.
- C. Use FileNet Enterprise Manager to set LDAP security on the all users who should not have access.
- D. Use the IBM Case Manager Administration Client to configure the security settings for Production groups and users.

Correct Answer: A

**QUESTION 11**

If you want to display information about a single data point in relation to a series of data points, you should use which type of dashboard object?

- A. Table
- B. Chart
- C. Indicator
- D. Navigation Bar

Correct Answer: C

QUESTION 12

While designing tasks within a given case, you need to determine how best to organize them. You have discovered through requirements that a number of these tasks are related. This relationship is that only one of these can be executed within a case. What option within Case Builder shows this relationship?

- A. All Inclusive Set
- B. Mutually-Exclusive Set
- C. Manual task with pre-conditions
- D. Required task with pre-conditions

Correct Answer: B

QUESTION 13

Where does IBM FileNet Case Analyzer read data from?

- A. Content Engine event logs only.
- B. Process Engine event logs only.
- C. Both Process Engine and Content Engine event logs.
- D. Both Case Analyzer OLAP database and Content Engine event logs.

Correct Answer: C

QUESTION 14

Which API is NOT a component of the Case Manager API?



- A. Content Engine REST API (P8CEREST)
- B. Process Engine REST API (P8BPMREST)
- C. IBM Case Manager REST API (CASEREST)
- D. IBM Content Management Interoperability Services (CMIS) for FileNet Content Engine

Correct Answer: A

QUESTION 15

Which application is used to modify the Case Monitor data stream objects when exposing a case property to a Cognos Real-time Monitoring dashboard?

- A. Case Manager Builder
- B. Process Configuration Console
- C. Cognos Real-time Monitoring Dashboard
- D. Cognos Real-time Monitoring Workbench

Correct Answer: D

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