C2050-219 Q&As

IBM Sterling Order Management V9.1 Deployment

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QUESTION 1

Which statement describes hang-off table in the IBM Sterling Selling and Fulfillment Suite?

A. It is an independent table with a one-to-one relationship with a standard application database table.

B. It is an independent table with a many-to-one relationship with a standard application database table.

C. It is an independent table and can be modeled as an extension to a standard application database table.

D. It is an independent table and cannot be modeled as an extension to a standard application database table.

Correct Answer: B

QUESTION 2

A customer places an order for a PC and chooses components such as RAM, monitor, and video card. Each of these items is maintained separately in inventory. Which Item Type does this PC represent in IBM Sterling Selling and Fulfillment Suite?

A. Bundle

B. Package

C. Physical Kit

D. Dynamic Physical Kit

Correct Answer: A

QUESTION 3

A developer has been asked to review a component in an existing implementation and suggest improvements in its design. Orders from the web site are being received via a JMS queue. An integration server picks up the message and creates the order. The Sales Order information is being sent to the data warehousing system on the on_success event of the createOrder API. The communication channel to the data warehousing system is secured web service. Which two are potential issues with this approach?

A. Integration with data warehousing systems must be done only after the order has been sourced, and not at the time of order creation.

B. If the data warehousing system does not respond in a timely fashion, it could have a cascading effect on the rate of order creation.

C. An alternative messaging mechanism like JMS or flat files must be used as secured web services is not supported by the product.

D. If the web service is not available resulting in an unhandled exception within the on_success event, the transaction will get rolled back and theorder will not get created.

E. Events are meant to invoke other APIs in succession, and should not be used for communicating with external systems. A customtime-triggered agent must be used for communicating with the web service.

Correct Answer: BD

QUESTION 4

An organization is implementing the IBM Sterling Order Management application to manage and fulfill special orders from store kiosks. The technology office wants to use Oracle RAC for a high performance, highly available solution for the database. Which statement is true about the capabilities of IBM Sterling Order Management?

A. IBM Sterling Order Management is independent of the database deployment, and can be installed with any configuration of Oracle RAC.

B. IBM Sterling Order Management can connect to only one instance and since Oracle RAC involves multiple database instances, it cannot be used.

C. While using Oracle RAC, IBM Sterling Order Management has been certified and tested for high performance only in a 2-node Oracle RAC configuration.

D. The technology office does not need to make this decision; a better solution for high availability is to deploy IBM Sterling Order Management in a multi-schema mode.

Correct Answer: C

QUESTION 5

A company wants to run the schedule agent in multiple environments each having different provider URL values for their JMS queues. However, they do not wish to modify the agent configuration on each environment to the corresponding provider URL value. How can this be achieved?

A. Set the provider_url value in the sandbox.cfg file on each environment correctly.

B. Set the value of the yfs.agent.override.providerurl property in the jms.properties file.

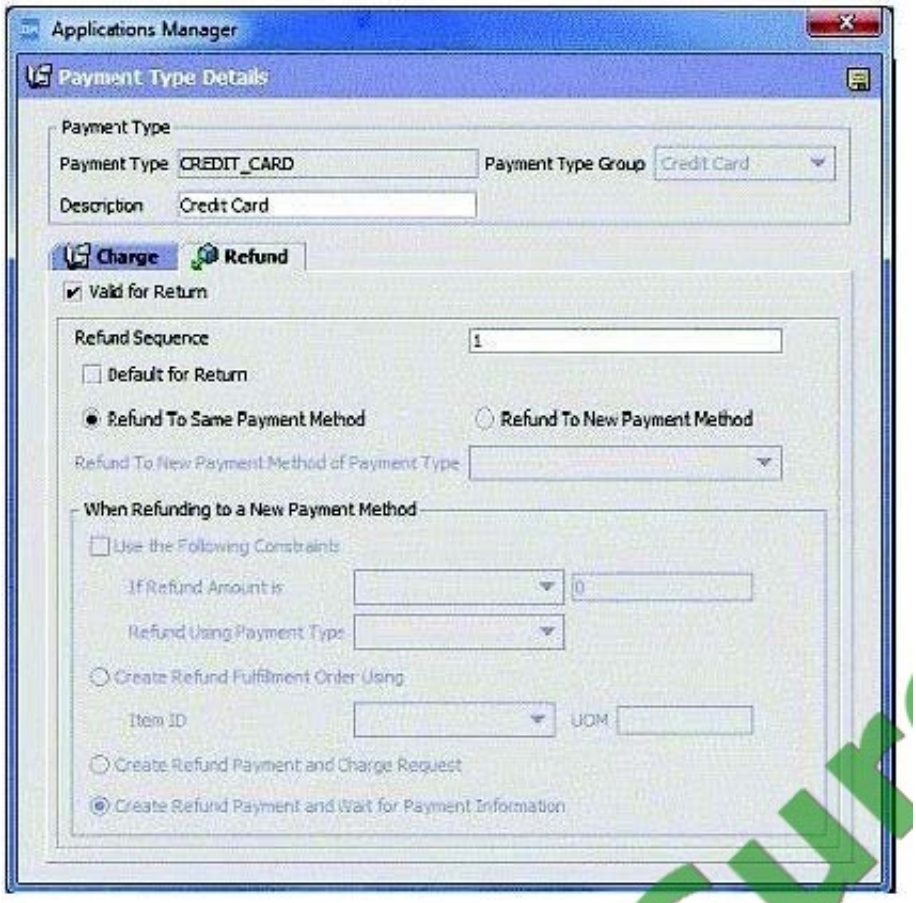
C. Set the value of the yfs.agent.override.providerurl property in the servers.properties file.

D. Override the value of the yfs.yfs.agent.override.providerurl property in the customer_overrides.properties file.

Correct Answer: D

QUESTION 6

A customer pays for an order for $100 with $50 being charged to a credit card and the remaining paid by cash. Later a refund of $60 has to be issued to the customer. The payment type configurations are setup as shown below.



Pass4itSure

How would the refunds be issued by the IBM Sterling Selling and Fulfillment Suite?

A. $60 dollars will be refunded to the customer credit card.

B. $50 will be refunded to the customer credit card and $10 will be refunded as cash.

C. $50 will be refunded to the customer credit card and $10 will be refunded through check.

D. $50 will be refunded to the customer as cash and $10 will be refunded to the customer credit card.

Correct Answer: C

QUESTION 7

A return order has been released and the return items are ready to be received. What is the first step that needs to be taken on the Return Order in the Application Console to initiate the receiving process?

A. Start Receipt

B. Record Receipt

C. Receive Receipt

D. Report/Record Receipt

Correct Answer: A

QUESTION 8

What are the three valid statuses that can be used in a Value-Added Services (VAS) pipeline?

A. Created

B. Included

C. Released

D. Cancelled

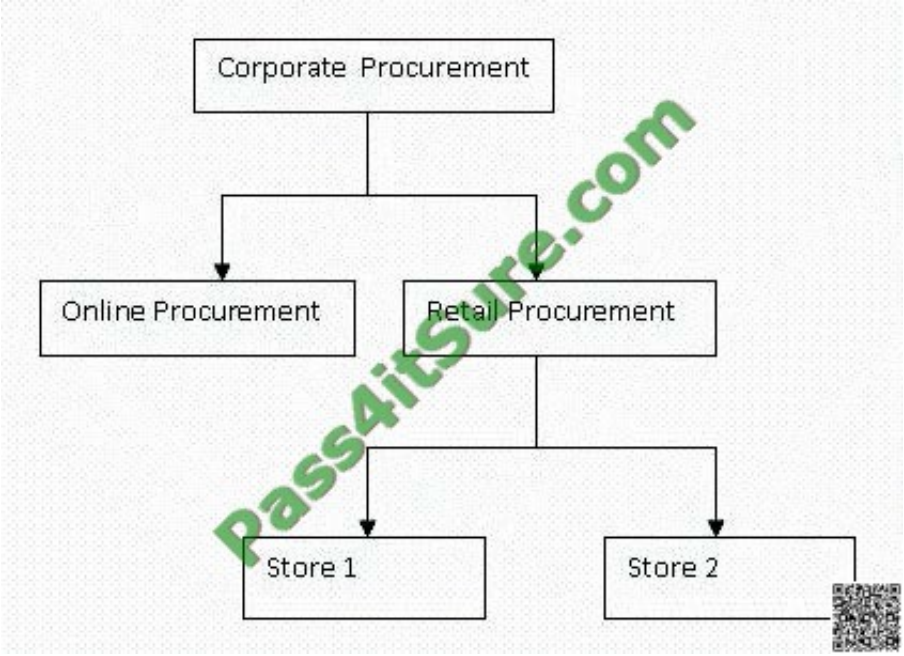
E. Completed

F. Scheduled

Correct Answer: ADE

QUESTION 9

The customer hierarchy is defined as shown.



Which statement is true if a price list is assigned to Corporate Procurement and marked as sharable?

A. The price list is only assigned to Corporate Procurement.

B. The price list is automatically assigned to all the customers in the hierarchy.

C. The price list is automatically assigned to Corporate, Retail and Online Procurement.

D. The price list is automatically assigned to Online Procurement and Retail Procurement. D.The price list is automatically assigned to Online Procurement and Retail Procurement.

Correct Answer: B

QUESTION 10

In IBM Sterling Selling and Fulfillment Suite Resource Hierarchy, how is the default search view determined when there are many search views for an entity?

A. the search view that was created first

B. the search view that was created last

C. the search view with the lowest resource sequence number

D. the search view with the highest resource sequence number

Correct Answer: C

QUESTION 11

The current implementation of IBM Sterling Selling and Fulfillment Suite is interfaced with an external system using web services on ESB Server. The external system will send requests to create sales order. The request XML will be put on a JMS Queue and processed by an Integration Server to create sales order. After the order is created, an acknowledgement message will be posted to the JMS Queue and the Integration Server will send the acknowledgement back to the external system. The external system application administrator restarted the ESB server in the middle of acknowledgment processing. The following error is displayed in the Integration Server log. javax.xml.ws.WebServiceException: java.net.SocketTimeoutException: Socket operation timed out before it could be completed At the time of this failure, there are 100 orders in the JMS Queue and they are not consumed because of this failure. What should the administrator do to efficiently process those 100 pending orders?

A. Restart the JMS Server.

B. Restart the Integration Server.

C. Restart the Application Server.

D. Restart the JMS, Application and Integration Servers.

E. No action is needed. When the external system sends another message (order creation request XML), all the pending messages will beconsumed.

Correct Answer: B

QUESTION 12

In IBM Sterling Selling and Fulfillment Suite, which printer preference takes the highest precedence?

A. Default printer preference for user

B. Default printer preference for node

C. Default printer preference for station

D. Default printer preference for Enterprise

E. Default printer preference for user group

Correct Answer: C

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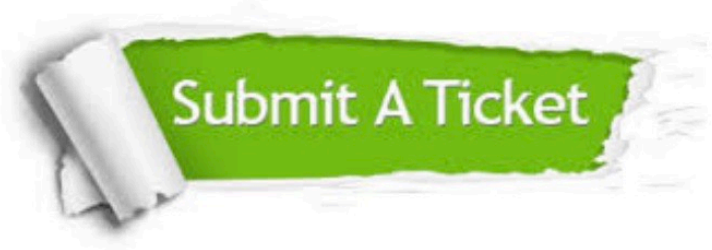

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