AXS-C01^{Q&As}

AWS Certified Alexa Skill Builder - Specialty (AXS-C01)

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QUESTION 1

An Alexa Skill Builder is developing a custom skill and needs to verify that the correct slot values are being passed into the AWS Lambda function.

According to best practices, what is the MOST efficient way to capture this information?

A. Add a logging statement to write the event request to Amazon CloudWatch Logs.

B. Add an API call to write the environment variables to an Amazon S3 bucket when the function is invoked.

C. Add an API call to read the event information from AWS Cloud Trail logs and add a PutObject API call to write to an Amazon S3 bucket.

D. Add a statement to parse the JSON request and save to the local disk for the Lambda function

Correct Answer: D

Reference: https://developer.amazon.com/en-US/docs/alexa/custom-skills/validate-slot-values.html

QUESTION 2

During testing of a new Amazon Alexa skill, the skill is repeatedly failing and invoking the function defined in the addErrorHandler method specified on the SkillBuilder object. Upon inspection of Amazon CloudWatch Logs, the Alexa Skill Builder establishes that the failure is occurring whenever AMAZON.HelpIntent is being received.

How should this error be corrected?

A. AMAZON.HelpIntent should be handled by the SDK. The Builder should raise a support ticket with Amazon.

B. The Builder should ensure that the intent handler is coded so that it tests for AMAZON.HelpIntent in its canHandle method, and when detected, returns true.

C. The Builder should add logic to provide help instructions to the function defined in the addErrorHandler method specified on the SkillBuilder object.

D. The Builder should add an AMAZON.HelpIntent entry to the interaction model to ensure the request for help is recognized by the skill.

Correct Answer: B

QUESTION 3

An Alexa Skill Builder wants to add a short audio clip to a skill with SSML. The Builder records a 6-second audio clip using a high-end microphone and recording application and exports the file with a bitrate of 48 kbps. The file is then uploaded to a public Amazon S3 bucket.

The Builder then updates the SSML to return:

```
<speak>
    <audio src= "https://my.skill.files.s3.amazonaws.com/my-welcome.wav" />
    What can I help you with?
</speak>
```

When testing the skill, Amazon Alexa responds with "There was a problem with the requested skill\\'s response" every time.

How should the Builder resolve this error?

A. Record a shorter audio clip.

B. Re-export the audio file with a smaller bitrate.

C. Re-export the audio file to .mp3 instead of .wav

D. Update the interaction model to enable the AudioPlayer interface

Correct Answer: B

QUESTION 4

On Amazon Alexa enabled devices with a screen, which of the following standard built-in intents are handled by Alexa on the skill\\'s behalf and are not forwarded to the skill? (Choose three.)

A. AMAZON.NextIntent

B. AMAZON.MoreIntent

C. AMAZON.ScrollDownIntent

D. AMAZON.PreviousIntent

E. AMAZON.StartOverIntent

F. AMAZON.NavigateHomeIntent

Correct Answer: CEF

Reference: https://developer.amazon.com/en-US/docs/alexa/custom-skills/standard-built-in-intents.html

QUESTION 5

According to Amazon Alexa best practices, how should an Alexa Skill Builder prevent unintentional requests against a skill\\'s backend when using AWS Lambda?

A. Ensure that the session ID provided by the request to Lambda is not already in use.

B. Rotate the Lambda ARN regularly to prevent others from using the service.

C. Retrieve the Application ID property from the request JSON and validate it against the Lambda environment variables.

D. Provide the Lambda trigger with the Application ID so that it validates on the ask trigger.

Correct Answer: C

QUESTION 6

An Alexa Skill Builder is developing a complex skill to help users purchase items. The Builder has implemented the default AMAZON.HelpIntent, but when users ask for help they always reach the same unhelpful result.

How should the Builder enhance the experience to guide the users toward the end goal?

A. Check the state of the user conversation when AMAZON.HelpIntent is received to give contextual responses.

B. Implement AMAZON.FallbackIntent to give a response when an utterance is not understood.

C. Extend the default AMAZON.HelpIntent with more sample utterances.

D. Implement a custom intent users can request when they need help.

Correct Answer: A

QUESTION 7

Which of the following occur when a beta test of a live skill times out? (Choose two.)

A. The beta tester will lose access to the beta skill and will need to reenable the live skill

B. The beta tester will receive an email saying the beta test has ended

C. The administrator will receive an email confirming that the beta tester has been removed

D. The beta tester will lose access to the beta skill but will maintain access to the live skill

E. The beta skill history in the Amazon Alexa app will disappear once the beta test has ended

Correct Answer: AB

QUESTION 8

An Alexa Skill Builder would like to improve a skill\'s help experience. To do this, the Builder plans to leverage the user\'s activity leading up to the help request to contextualize the help response.

Where should the skill obtain the necessary context?

A. Load the user\'s recent activity from the Intent Request History API, then use this to provide context to the AMAZON.HelpIntent request.

B. Retrieve the recent activity from the context object passed with the AMAZON.HelpIntent request.

C. Use a session attribute to store the intent name for each request, then use this to provide context to the AMAZON.HelpIntent request.

D. Retrieve the recent activity from the slot values passed with the AMAZON.HelpIntent request.

Correct Answer: D

Reference: https://developer.amazon.com/en-US/docs/alexa/custom-skills/implement-the-built-inintents.html

QUESTION 9

An Alexa Skill Builder is developing a skill that enables users to purchase train tickets. The Builder wants to give users the ability to modify the departure time if they are misunderstood, before the skill proceeds to purchase the tickets.

Which option should be used to implement this functionality within the session?

A. Implement AMAZON.FallbackIntent so the user can stop the execution when they have been

misunderstood.

B. Implement AMAZON.StopIntent so the user can stop the execution and implement reprompt with a new invocation of the skill.

C. Implement AMAZON.CancelIntent so the user can cancel the order, then set shouldEndSession to false, and prompt the user for the next action.

D. Implement the welcome message, providing clear instructions to the user describing how to format an order.

Correct Answer: C

QUESTION 10

Before beginning the development of a skill, an Alexa Skill Builder wants to hear how a statement will be pronounced by Amazon Alexa in another locale.

How should the Builder test the pronounciation of the statement?

A. Use the Alexa Simulator tab in the developer console to interact with the skill using the selected locale.

B. Create a developer account for the specific locale, and use a device to interact with the skill.

C. Use Voice and Tone tab in the developer console to play the statement using the selected locale.

D. Use the Manual JSON tab in the developer console to create a sample JSON response

Correct Answer: C

Reference: https://developer.amazon.com/en-US/docs/alexa/devconsole/test-your-skill.html

QUESTION 11

An Alexa Skill Builder is interested in gathering information about returning users.

What analytics tool in the developer console would provide the Builder with this information?

A. Customers

B. Interaction Path

C. Sessions

D. Retention

Correct Answer: D

Reference: https://developer.amazon.com/en-US/docs/alexa/devconsole/measure-skill-usage.html

QUESTION 12

A skill contains a PlanMyTrip intent configured to require slots fromCity and toCity. It contains the following

interaction:

Alexa: What city are you leaving from?

User: I\\'m leaving from Seattle.

Alexa: You want to fly out of Seattle Tacoma International Airport, right?

User: Yes

Which of the following should the Builder use to confirm the value of the fromCity slot only? (Choose two.)

A. Use the Dialog.ConfirmSlot directive, including the full airport name in the outputSpeech object.

B. Use the Dialog.ConfirmIntent directive, including the full airport name in the updatedIntent object.

C. Use the Dialog.Delegate directive, including the full airport name in the updatedIntent object.

D. Use the Dialog.Delegate directive, including the full airport name in the outputSpeech object.

E. Use the Dialog.ElicitSlot directive, including the full airport name in the updatedIntent object.

Correct Answer: BD

QUESTION 13

An Alexa Builder is working on a skill for music streaming. When a user says, "Alexa, stop" the skill needs to know
where the user was in the song, so that when returning to the skill in a new session, the song can pick up where it left
off.

Which section of the following JSON contains the data indicating where the song left off?

```
{
    "version": "1.0",
    "session": {
        "new": false,
        "sessionId": "…",
        "application" : {…},
        "attributes": {…},
        "user": {…}
    },
    "context": {
      "System": {
        "device": {
          "supportedInterfaces": {
              "AudioPlayer": {…}


         }
      },
      "user": {…},
     "AudioPlayer": {…}
  },
  "request": {…}
}
```

A. session.attributes

B. Context.AudioPlayer

C. session.user

D. context.System.device.supportedInterfaces.AudioPlayer

Correct Answer: C

QUESTION 14

A travel booking skill has slot elicitation for fromCity, toCity, and travelDate inside of a dialog. After going live, the skill is getting negative reviews stating that the skill does not understand the city names when customers try to book travel.

The Alexa Skill Builder adds AMAZON.FallbackIntent to the interaction model with the goal of providing better messaging for out-of-domain utterances.

Why will the addition of AMAZON.FallbackIntent fail to resolve the customer issue?

A. AMAZON.FallbackIntent will not be triggered in the middle of a dialog.

B. A handler cannot be added to a Live skill.

C. AMAZON.FallbackIntent will cause the slot values to be incorrectly mapped.

D. AMAZON.FallbackIntent cannot be present in a skill with a Dialog directive.

Correct Answer: A

QUESTION 15

An Alexa Skill Builder needs to change the invocation name of a new skill.

What status should the skill be in to make this change?

A. In Development

B. Build

C. In Certification

D. Edit

Correct Answer: D

Reference: https://developer.amazon.com/en-US/docs/alexa/custom-skills/choose-the-invocation-namefor-a-custom-skill.html

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