



ADX-271^{Q&As}

Salesforce Certified Community Cloud Consultant

Pass Salesforce ADX-271 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.pass4itsure.com/adx-271.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Salesforce
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers



**QUESTION 1**

How can the Administrator meet this requirement?

Select one or more of the following:

- A. Enable Knowledge and Articles
- B. Enable Entitlement and Milestone
- C. Enable Case Escalation rules
- D. Enable question-to-case functionality

Correct Answer: A

QUESTION 2

orthern Trail Outfitters (NTO) is planning to acquire one of its competitors. NTO has identifies a group of Partners to collaborate with during the entire acquisition process. Which option should NTO use to ensure that only the selected group of partners have visibility to the acquisition? Select one or more of the following:

- A. Set Chatter group email setting for selected collaboration Partners to Limited
- B. ?ention only selected collaboration Partners
- C. Manually share records with selected collaboration Partners
- D. Create an Unlisted Chatter Group for selected collaboration Partners

Correct Answer: D

QUESTION 3

Universal Containers has a Community for their partners. They would like to add a new partner company and grant their users access to the Community. What is the first step the Salesforce Admin must complete to set up the partner users?

Select one or more of the following:

- A. Add partner contacts to the Community as members
- B. Create the account and enable it as a partner account
- C. Allow partner users to self-register and gain access
- D. Create a partner profile for the company

Correct Answer: D

**QUESTION 4**

Universal Containers rolled out a Community in the Customer Service Napili template for their employees. The CEO has the following requirements: • All employees can participate in discussions within the Community. • Create a Chatter group for corporate announcements where all employees can participate and comment. • The posts in this group should be visible in the feed of all employees. How should the Salesforce Admin accomplish this task? Choose one answer

- A. Create a Chatter group in the internal org and create a trigger to make the posts visible to everyone
- B. Create a Chatter group in the Community and include all employees
- C. Create a Chatter group in the internal Salesforce org and include all employees
- D. Create a post on a custom object, Announcements that all employees follow

Correct Answer: B

QUESTION 5

You have recently deployed a Partner Community leveraging the Napili Template however you are getting requests to share all cases within an Account with the CEO of each organization. You are aware of the limitations of the number of roles you can have within a Salesforce Org and want to avoid adding new community roles. What steps would you take to achieve this requirement?

- A. Create a Custom Sharing Rule
- B. Enable Super User Access
- C. Increase the number of roles within the Community Settings
- D. Create an APEX Custom Permission
- E. Create a Custom Sharing Set

Correct Answer: B

QUESTION 6

What two things should a Salesforce Admin do to accomplish this? Universal Containers needs to create a Support Community with the following requirements:• Customer and partner users will be members of this community and use the Customer Community and Partner Community License, respectively.• A customer user should be able to see all cases opened for their account, including cases opened by their colleagues.• Customer users must be able to collaborate with all Community users.

- A. Create a Sharing Set on the Case object.
- B. Enable Super User access for customer users.
- C. Select the Community User Visibility checkbox.
- D. Set up Delegated Admin access for customer users.



Correct Answer: BC

QUESTION 7

Universal Containers needs a Community for distributors who manage their sales with the following requirements:

- Each distributor has multiple users.
- Users within the same distributor should be able to talk with each other.
- Users should NOT be able to talk with users from other distributors.
- The Knowledge articles and other Community features should be the same for all distributors.

How should the Salesforce Admin meet these requirements?

- A. Create Sharing groups to share users within a distributor. Allow users to talk with each other, keeping the OWD for Users as private.
- B. Create a separate Community for each distributor. Allow members to talk within the Community and enable the Community user visibility.
- C. Enable the Portal user visibility and disable the Community user visibility under Sharing settings. Keep OWD for Users as private for external users.
- D. Create a Sharing set to share the users within a distributor in the Community. Allow users to talk with each other, keeping the OWD for Users as private.

Correct Answer: C

QUESTION 8

You have heard that one way to maximize your Community Engagement level is to leverage Community Reputation. After having a coffee and a biscuit you think this is a brilliant idea for your community and want to enable it right away, where do you navigate to?

- A. Setup >> Community Settings > Enable Setup and Display of Reputation Levels
- B. Setup >> All Communities > Builder > Administration > Preferences > Enable Setup and Display of Reputation Levels
- C. Setup >> All Communities > Builder > Reputation > Enable Setup and Display of Reputation Levels
- D. Setup >> All Communities > Manage > Administration > Preferences > Enable Setup and Display of Reputation Levels

Correct Answer: D

QUESTION 9

Universal Containers creates a Napili template -based Community for their customers. Due to the company's large knowledge base, the VP of Support is concerned about showing a long list of articles to members when they select a Topic. The list must only contain ten articles. Which standard functionality should a Community Manager use to accomplish this task?

- A. Set the Number of Articles property inside the Page Editor.
- B. Add the Top Articles component inside the Community Builder.



- C. Update Knowledge Settings inside Setup.
- D. Make sure Top Articles for Topics is enabled in Community Management.

Correct Answer: D

QUESTION 10

Northern Trail Outfitters launches a Partner Community using Salesforce tabs and Visualforce. Opportunities needs to be the selected tab for the Community user.

What should Salesforce Admin do to fulfill this request?

- A. Set the Opportunity tab as the first tab in the selected tabs in Community Management.
- B. Configure Opportunity as the default landing page in Community Settings in Setup.
- C. Enable the Opportunity page as the landing page on the Community user guide.

Correct Answer: A

QUESTION 11

A Salesforce admin needs to build a self-service Community. Which three steps should the Salesforce admin take before building the Community in Salesforce? Choose 3 answers Select one or more of the following:

- A. Create email templates for the community to be used in the Community
- B. Add discussions on topics that can be published in the Community
- C. Enable the Service Cloud features to be used in the Community, including knowledge and case
- D. Configure a search for articles and discussions in the Community
- E. Gather branding assets, including images and logo for the Community

Correct Answer: ACE

QUESTION 12

Regional Containers have been developing their Partner Community, they have created all the required pages, content and have created all the Community users and relevant profiles they activated the Community 10 minutes ago, when were the Partner Users notified of their community login credentials?

- A. During Development when the contacts were created as Community Users
- B. After development when the community was activated
- C. During development when the profile was added to the Community Configuration
- D. Users are not notified until the Invite Members checkbox is selected within the Community Manager



Correct Answer: B

QUESTION 13

Universal Containers sets up and publishes a Community. What three things should a Salesforce Admin do to log into the Community and validate the Community features? Choose 3 answers

- A. Select a Customer user record and select the Login option.
- B. Choose Login to the Community as a user from the contact record in Salesforce.
- C. Select the Community from the App Launcher as an internal user.
- D. Log in as a customer to the Community with a Test customer login.
- E. Preview the Community as a specific Community user in the preview mode of the Community builder.

Correct Answer: BCD

QUESTION 14

Which three Lightning Components are available in Builder when customizing a home page? Choose 3 answers

- A. Related Topics List
- B. Feed Publisher
- C. Headline
- D. Search Results
- E. Home Page Tabs

Correct Answer: ABD

QUESTION 15

What are the two most efficient ways for the Salesforce Admin to fulfill the following requirements? Universal Containers plans to build a large-scale Community and expose Leads and Opportunities to their resellers. Universal Containers has the following requirements for their partner account: 120,00 partner accounts Minimize the number of partner account roles Partner account is made up of sales employees and sales managers Sales employees only have access to their data Sales managers have access to all sales employees data

- A. Set up partner accounts with two roles.
- B. Set up partner accounts with one role.
- C. Use sharing rules to grant sales managers access to sales employees data.
- D. Make the sales manager the Super User on the partner account.



Correct Answer: AD

[ADX-271 PDF Dumps](#)

[ADX-271 Study Guide](#)

[ADX-271 Exam Questions](#)