



ACP-100^{Q&As}

Jira Administrator

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QUESTION 1

A medical clinic has decided to use Jira. Their project will allow patients to file medical complaints.

The requirements for the project are as follows:

Members of the group (jira-patients) must be able to see only their own complaints. Members of the group (medical-board) must be able to see all complaints.

Based only on these two requirements, which two configurations used together will satisfy them? (Choose two.)

- A. Implement an issue security scheme with three levels: (#1) Group (jira-patients), (#2) Reporter, and (#3) Group (medical-board).
- B. Implement an issue security scheme with two levels: (#1) Reporter and (#2) Group (medical-board).
- C. In the permission scheme, add Reporter and Group (anonymous) to Browse Projects and Create Issues.
- D. In the permission scheme, add Group (jira-patients) and Group (medical-board) to Browse Projects and Create Issues permissions.
- E. Implement an issue security scheme with one level: Reporter and Group (medical-board).

Correct Answer: BD

QUESTION 2

Tom has asked you why the numbers returned by his searches are not right. He shows you three JQL queries:

JQL	Number of Results
✔ project = "Cake baking"	42
✔ project = "Cake baking" and fixVersion = 1.1.0	6
✔ project = "Cake baking" and fixVersion != 1.1.0	22

How can you fix this?

- A. Change the query to project = "Cake Baking" and fixVersion ~ 1.1.0.
- B. Change the query to project = "Cake Baking" and (fixVersion is empty or fixVersion != 1.1.0).
- C. Rename the versions so they do not contain periods.
- D. Identify the missing issues and change the permissions so that everyone can see them.
- E. Change the query to project = "Cake Baking" and fixVersion not in (1.1.0).



Correct Answer: D

QUESTION 3

A project manager wants to stay aware of the support requests that are being raised in his project.

He wants to know if:

the team is able to handle the number of issues that are being raised in the project

there are team members who work on more than 2 issues at any given time there are sets of issues that need significantly more time to resolve when compared to others over time Which three gadgets will show him the information he needs? (Choose three.)

- A. Activity Stream
- B. Created vs. Resolved Chart
- C. Two Dimensional Filter Statistics
- D. Resolution Time
- E. Labels

Correct Answer: ACE

QUESTION 4

You have a project with several issue types, associated unique workflows, and a number of components.

The decision has been made to have all new issues assigned automatically.

To that end, you've set default assignee(s) for the project lead, component leads, and removed the

Assignee field from the screens associated with the Create Issue operation.

One of the issue types is still being created without an Assignee.

What is the most likely cause of the problem?

- A. The issue type's field configuration for Component/s is not set to Required.
- B. The default assignee for the issues' component is still set to Unassigned.
- C. The post function Assign to Lead Developer is missing in the create transition.
- D. Users creating this issue type do not have the Assign Issue permission.
- E. The assignee is being set to Unassigned in the first post-function of the create transition.

Correct Answer: E

**QUESTION 5**

A team requests updates to the behavior of some fields in the project. The project uses three issue types: Problem, Incident, and Change.

The desired configuration is shown below:

Issue Type	Severity (custom field)	Impact (custom field)	Priority (system field)
Problem	Required	Required	Hidden
Incident	Required	Required	Shown and optional
Change	Hidden	Hidden	Required

Which configuration update will meet the requirements?

- A. Configure individual screens for each issue type and update the priority scheme.
- B. Configure individual field configuration for each custom field and update the priority scheme.
- C. Create unique field contexts for each issue type for the desired fields.
- D. Configure individual field configurations for each issue type.
- E. Configure individual field contexts for each custom field and update the priority scheme.
- F. Configure individual screens for any combination of issue operation and issue type.

Correct Answer: E

QUESTION 6

After a recent upgrade to your Jira system, one of the apps your organization depends on is not working reliably.

Which two methods can you use to debug and resolve this issue? (Choose two.)

- A. Ask the System Administrator for catalina.out logs and inspect for stack traces.
- B. Ask the System Administrator to enable the SQL log.
- C. Ask the System Administrator to set package com.atlassian to Trace logging level.
- D. Ask the System Administrator to add the app to the logger.
- E. Ask the System Administrator to set the logging level to FATAL on all package names, Under Logging and Profiling.

Correct Answer: CE

Reference: <https://confluence.atlassian.com/adminjiraserver/logging-and-profiling-938847671.html>

<https://confluence.atlassian.com/crowd/logging-and-profiling-24248601.html>



QUESTION 7

You are setting up a new Jira instance and three new projects with shared configuration.

There are many managers at the company and you need to structure their permissions accordingly.

Which requirement can only be met with a Managers project role?

- A. Different managers need to delete issues in different projects.
- B. Only some managers must be selectable from a custom field, depending on the project.
- C. Managers need to be able to create shared dashboards.
- D. Only managers who are project leads can see the restricted security level in their own projects.
- E. Any manager should be able to view the development tools in any project.

Correct Answer: D

QUESTION 8

The operations team currently uses the OPS project to track their tasks. They have a new requirement to begin handling change requests. Inspect the partial summary of the current OPS project configuration:

Issue Types
Keep track of different types of issues, such as bugs or tasks. Each issue type can be configured differently.
Schema:
[SIM: Simple Issue Tracking Issue Type Scheme](#)
 Task
 Sub-Task

Workflows
Issues can follow processes that mirror your team's practices. A workflow defines the sequence of steps that an issue will follow, e.g. "In Progress", "Resolved".
Schema:
[SIM: Simple Issue Tracking Workflow Scheme](#)
[SIM: Simple Issue Tracking Workflow](#)

Versions
For software projects, JIRA allows you to track different versions, e.g. 1.0, 2.0. Issues can be assigned to versions.
 Q3 2015
 Q4 2015

Components
Projects can be broken down into components, e.g. "Database", "User Interface". Issues can then be categorised against different components.
 Automation [Hans Burger](#)
 Integration [Tri Nguyen](#)
 Maintenance [Param Reddy](#)
 Upgrade [Andrew Jackson](#)

Which two requirements would require creating a new project? (Choose two.)

- A. Change requests will not use versions.
- B. Change requests will have different component leads.
- C. Change requests will have a different workflow.



D. Change requests will notify different people for all system events.

E. Change requests will require the Due Date field to be populated.

Correct Answer: DE

QUESTION 9

A project has hundreds of old completed issues which are cluttering up the reports, searches, and dashboards.

The project administrator has the following requirements:

1.

He wants to hide the old issues.

2.

He wants to unhide issues, if needed.

3.

He wants to control whether he himself sees the hidden issues, so they do not clutter his own daily work. Which three configurations, when combined, will meet these requirements? (Choose three.)

A. security level

B. project permission

C. workflow condition

D. project role

E. global permission

F. group

Correct Answer: BDF

QUESTION 10

Max wants you to change the way the system fields Created or Updated are being displayed when viewing an issue.

How can this be achieved?

A. Adjust the Day Format in the Jira look and Feel configuration.

B. Adjust the `jira.date.time.picker.java.format` in the advanced settings configuration.

C. Adjust the `jira.date.picker.java.format` in the advanced settings configuration.

D. Adjust the Complete Date/Time Format in the Jira Look and Feel configuration.



E. Adjust the language and time zone preferences in Max's user profile.

Correct Answer: E

Reference: <https://virginpulse.zendesk.com/hc/en-us/articles/206180140-The-time-on-my-Max-is-wrong->

QUESTION 11

Your organization has a Jira project for managing work on a software development project.

As the team has grown, two groups have formed within it, working on different tasks. To help bring more focus to the work being conducted, the team has requested a second Jira project to split the team's work into two.

Which set of schemes can likely be shared between the two projects?

- A. Custom Field and Issue Security
- B. Resolution and Notification
- C. Workflow and Custom Field
- D. Issue Type and Sub-task
- E. Notification and Workflow

Correct Answer: C

QUESTION 12

The OPS team will start using Jira to track and approve Change Requests in the OPS project. They have these workflow requirements:

Requests can be approved by two individuals only.

The approvers will change weekly.

Jira is connected to your corporate LDAP with Read-Only permissions.

What is the best way to structure permissions for the OPS project to support these workflow requirements?

- A. Create the group it-approvers in the Jira Internal Directory and have the approvers maintain it.
- B. Create a new project role for approvers and have the Project Role (Administrators) maintain it.
- C. Request the group it-approvers to be created in the corporate LDAP directory and add it to the Approve Issues permission for the project.
- D. Request the group it-approvers to be created in the corporate LDAP directory and have the Project Role (Administrators) maintain it in Jira.
- E. Add individual names to Project Role (Administrators) and add this role to the Approve Issues permission for the project.



Correct Answer: C

QUESTION 13

A project lead wants to conduct historical trend analysis, but she is worried that older issues are being updated in a way that inhibits their comparison. She wants to take a snapshot of the data in her project at regular intervals so she can compare different periods.

Which tool will help meet this need?

- A. Backup Jira data
- B. Project Export
- C. JQL Results Snapshot
- D. Issue Filter Export to CSV

Correct Answer: D

QUESTION 14

You have planned, tested, and performed a Jira upgrade.

The upgrade appeared to be a success; however, after several hours of use, your users are reporting significant problems and you decide to roll back.

Which two effects do you expect to see after the rollback? (Choose two.)

- A. Emails will automatically be sent out to tell people about the rollback.
- B. New issues entered between upgrade and rollback will be lost.
- C. The color scheme will be set back to default to indicate there was a rollback.
- D. Jira will go back to the same schemes as before the upgrade.
- E. Jira will need to be reconnected to other systems it was integrated with.

Correct Answer: DE

QUESTION 15

One of the HR managers created a filter and shared the subscription with members of the hr-managers group. The filter contains the following valid JQL query:

```
Manager = currentUser() AND Manager in membersOf("hr-managers")
```




Which issues will be included in the subscription?

- A. Only issues where the user who created the filter is listed in the Manager field.
- B. Only issues where the group hr-managers is listed in the Manager field.
- C. Only issues where the recipient of the email is listed in the Manager field.
- D. All issues where the user listed in the Manager field is a member of the hr-managers group.
- E. All issues that are assigned to any member of the hr-managers group.

Correct Answer: D

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