

**Vendor:** Veritas(Symantec)

**Exam Code:** ST0-202

**Exam Name:** Symantec Mobile Management Suite(CMS/ITMS)

**Version:** Demo

**Question No : 1**

Which type of content is impossible to include in and distribute through the SMM Mobile Library?

- A. PDF
- B. Visio
- C. spreadsheet
- D. YouTube video link

**Answer: B**

**Question No : 2**

What tool must an administrator generate to allow access to reporting data from an external source?

- A. Data API Access Key
- B. One Time Password
- C. OAuth Token
- D. LDAP login

**Answer: A**

**Question No : 3**

Which profile type is supported by both iOS and Android devices?

- A. SCEP
- B. Passcode
- C. Restrictions
- D. EAS (Exchange Active Sync)

**Answer: B**

**Question No : 4**

It is possible to enable a user to enroll their device with an e-mail address rather than an enrollment URL in both the Symantec Mobile Management for Configuration Manager 2007 and Symantec Mobile Management for SMP products. What step is necessary to enable a mobile device user to enroll with their e-mail address rather than an enrollment URL?

- A. attach the device to the internal network to allow email enrollment
- B. add a new text record to the DNS server(s)
- C. add an attribute to the Active Directory user object enabling email enrollment
- D. attach the device to an external network to allow email enrollment

**Answer: B**

**Question No : 5**

Which button enables creation of a media/content item in the Mobile Library?

- A. the New Commercial App button on the Mobile Library Items page
- B. the New Item button on the Mobile Library Items page
- C. the Upload button on the Create New Feed Item page
- D. the New Feed button on the Mobile Library Feeds page

**Answer: B**

**Question No : 6**

How does an administrator determine the last time a device "checked in" with the App Center?

- A. select the device from the Devices menu
- B. right-click on the device name
- C. run the Device Details report
- D. drag-and-drop device onto details menu

**Answer: A**

**Question No : 7**

Which option is unavailable when adding a new application list of apps in App Center?

- A. Native App Upload
- B. Web App
- C. Secure Web App
- D. HTML 5 App

**Answer: D**

**Question No : 8**

Which server is a requirement of the Exchange ActiveSync (EAS) blocking feature?

- A. Microsoft Exchange Server 2010
- B. Exchange Server 2007
- C. Exchange Server 2003
- D. Exchange 2000 Server

**Answer: A**

**Question No : 9**

How are Device Policies determined for a user & device in the App Center console?

- A. The highest priority policy targeting the user's group is sent, with 1 being highest priority.
- B. All policies matching the user's group and device type are delivered to the user's devices.
- C. The first policy that matches the user's group is sent, as checked from the top of the policy list to the bottom.
- D. Only the policies that specifically identify a user's device will be sent to the device.

**Answer: C**

**Question No : 10**

Which version of .NET framework is required on the Symantec Management Platform Server?

- A. .NET framework 2.0
- B. .NET framework 7.0 SP1
- C. .NET framework 3.5 SP1
- D. .NET framework 2.5

**Answer: C**

**Question No : 11**

Which installation script does an administrator use to upgrade an existing App Center environment to a newer version?

- A. sudo ./setup.sh
- B. sudo ./setup.sh upgrade
- C. sudo ./install.sh upgrade
- D. sudo ./setup.sh -upgrade

**Answer: B**

**Question No : 12**

Where is the report on Jailbroken or Rooted Devices located in the Symantec Mobile Management console?

- A. in the Jailbroken and Rooted Devices report, the Device Compliance Overview, and the Unauthorized Devices report
- B. in the Mobile Device Summary report and the Unauthorized Devices report
- C. in the Unmanaged Devices report and the Device Compliance Overview
- D. in the Disapproved Devices report and the Jailbroken and Rooted Devices report

**Answer: A**

**Question No : 13**

What does 'signing' a configuration profile in the Symantec Mobile Management console accomplish?

- A. encrypts the contents of the configuration profile
- B. ensures the integrity of the configuration profile by preventing tampering
- C. minimizes the payload size of configuration profile
- D. ensures this specific configuration profile will take precedence over unsigned configuration profiles

**Answer: B**

**Question No : 14**

Where are multiple configurations managed in the Symantec Mobile Management console?

- A. in the Configuration Editor page under the Device Management section
- B. in the Manage Mobile Devices page under the Device Management section
- C. within the configuration policy page, all configurations can be managed from the 'Profile Settings' section
- D. in the Devices section, under device policy page there is a settings catalog tab that includes all configurations

**Answer: A**

**Question No : 15**

Which enrollment URL must an administrator enter after launching the Symantec Mobile Management Agent app on an iOS mobile device to successfully enroll the device?

- A. [Server]/iOSEnroll.aspx
- B. [Server]/MobileEnrollment/SYMC-iOSEnroll.aspx
- C. [Server]/SYMC-iOSEnroll.aspx
- D. [Server]/MobileManagement/Enrollment/iOSEnroll.aspx

**Answer: B**

**Question No : 16**

Which setting is unavailable for iOS Enrollment settings within Symantec Mobile Management?

- A. Allow Jailbroken Devices
- B. Minimum OS Version
- C. Enable MDM Management
- D. Enable Symantec MPKI integration

**Answer: C**

**Question No : 17**

Which service does App Center leverage to monitor disk size, memory, CPU usage, CPU wait, and other Symantec required daemons?

- A. Logwatch
- B. Cron
- C. Keepalive
- D. Monit

**Answer: D**

**Question No : 18**

In App Center, when adding an application and choosing to add an External Store App, the administrator must supply a link. Which two hyperlinks must the administrator provide to take the end user to the external stores? (Select two.)

- A. Windows Marketplace
- B. iTunes App Store
- C. BlackBerry App World
- D. Google Play Store
- E. Microsoft Marketplace

**Answer: A,E**

**Question No : 19**

Which mobile device type is unsupported for enrollment with App Center?

- A. RIM BlackBerry
- B. Microsoft Windows Phone
- C. Apple iOS
- D. Google Android

**Answer: B**

**Question No : 20**

Which policy is an administrator unable to apply to BETA applications?

- A. Require Authentication
- B. Block Clipboard Copy Operations
- C. Forced Update Policy
- D. Require Encryption

**Answer: C**

**Question No : 21**

An administrator updates a document to a new version through the Admin portal. The administrator changes the version number of the document and ensures it is assigned to the correct user groups. After a day, the administrator is informed that some users are still using the old version of the document. What should the administrator do differently to ensure the users update to the new version of the document?

- A. The administrator must check the option to "Destroy previous version".
- B. The administrator must re-upload the content and then re-wrap it with a different policy.
- C. The administrator must ask the users to delete the document on all devices before publishing the new version.
- D. The administrator must check the option in the content policy to "Automatically push download of new versions".

**Answer: D**

**Question No : 22**

What is the default installation type for the App Center installation script?



- A. basic
- B. trial
- C. production
- D. advanced

**Answer: B**

**Question No : 23**

The iOS agent available for Symantec Mobile Management 7.2 SP1 has a configurable option in the settings of the app on the iOS device called Dynamic Enrollment. Which two variations to an enrollment does Dynamic Enrollment offer? (Select two.)

- A. the end user can choose the offered policies to apply to the device
- B. the screens for enrollment URL and the username/password are now separated
- C. the end user has the option to skip the EULA screen
- D. the end user can choose if the device is personally or company owned
- E. the end user can choose which server to enroll to from a list

**Answer: B,D**

**Question No : 24**

Which feature in Server Manager must an administrator enable on a Symantec Mobile Management Server (Site Server) prior to installation?

- A. Telnet Service
- B. RPC over HTTP Proxy
- C. Simple TCP/IP Services
- D. Microsoft Message Queuing (MSMQ)

**Answer: D**

**Question No : 25**

Which statement accurately describes the Microsoft Exchange 2007 relationship with the Exchange EAS blocking feature in Symantec Mobile Management Suite?

- A. Microsoft Exchange 2007 is supported for EAS Blocking if the additional Microsoft EAS Quarantine add-on is installed on the EAS server
- B. Microsoft Exchange 2007 is unsupported for EAS Blocking due to lack of Allow, Block, Quarantine features
- C. Microsoft Exchange 2007 works with EAS Blocking and is able to block email but unable to block calendar functions
- D. only Apple iOS and Windows Phone devices are able to use the blocking feature

**Answer: B**

**Question No : 26**

Which two options are unavailable when creating a content security policy? (Select two.)

- A. Fail-Safe Revocation Timer
- B. Notify Administrator upon first view
- C. Require Encryption
- D. Throttle bandwidth over slow connections
- E. Prevent Sharing of content with other iOS apps

**Answer: B,D**

**Question No : 27**

Which attribute incorrectly describes the wrapping of third party apps?

- A. Apps that are distributed through the Apple App Store or that are unprovisioned under an ELA are unable to be wrapped using App Center.
- B. Android apps may be wrapped, but should only be wrapped if allowed by the licensing agreement.
- C. In the case of a purchased app with redistribution rights, the developer can provide an unsigned version for use in App Center.
- D. Any IPK or APK file can legally be wrapped.

**Answer: D**

**Question No : 28**

Which action must an administrator perform to install Mobile Management on a Symantec Mobile Management Server (Site Server)?

- A. log into the Symantec Management Console from the Site Server > download the necessary files > install Symantec Mobile Management
- B. download and launch the Symantec Installation Manager from Symantec's website on the Site Server > install Symantec Mobile Management
- C. install Symantec Agent on the Site Server > rollout the install to the Site Server from the Symantec Management Console
- D. push the installer to the Site Server from the Symantec Management Console > run the UpdateSiteServer.exe that is on the Consoles Desktop

**Answer: C**

**Question No : 29**

In the App Center console, which two rules apply to profiles in the Settings Catalog? (Select two.)

- A. Settings profiles in the Settings Catalog can be re-used in multiple Device Policies.
- B. The administrator creates the Settings profiles and targets them directly to the devices independent of the Device Policies.
- C. The administrator can add any Settings profile in the Catalog into any Device Policy or App Policy.
- D. Changing Settings profiles in the Settings Catalog will affect all Device Policies where they are included.
- E. The administrator must create a new Settings profile in the Catalog before a new Device Policy can be created.

**Answer: A,D**

**Question No : 30**

Which two mobile operating systems lack minimum version settings for enrollment? (Select two.)

- A. iOS
- B. Windows Mobile
- C. BlackBerry

- D. Android
- E. Windows Phone

**Answer: B,C**

**Question No : 31**

Which alternative method from the standard reports method does an administrator use to retrieve reporting data from App Center?

- A. App Center Data API
- B. SQL Analysis Services
- C. MySQL Connector
- D. JQuery

**Answer: A**

**Question No : 32**

Which outbound port does an administrator enable for Android devices on the corporate network to use App Center MDM?

- A. 2195
- B. 5223
- C. 5228
- D. 8000

**Answer: C**

**Question No : 33**

How does an administrator find detailed event data for a device in the Mobile Management Server console?

- A. Navigate to Info > Status Log
- B. Right click a resource and navigate to Resource Manager > View > Events
- C. Right click a resource and choose View Device Information

D. Navigate to Manage > Mobile > Events

**Answer: B**

**Question No : 34**

How do users view content if the "Prevent sharing of content with other iOS apps" policy is enabled?

- A. using Adobe Acrobat
- B. using the Apple Viewer
- C. using an administrator specified viewer app only
- D. using the Symantec managed viewer only

**Answer: D**

**Question No : 35**

What does an administrator configure when adding an item to a device's mobile library to make it viewable to the iOS device?

- A. check "iOS Devices"
- B. check "Item is Published"
- C. set "Item Priority" to "Mandatory"
- D. set "Item Priority" to "Visible"

**Answer: B**

**Question No : 36**

Which option does an administrator apply to content without requiring a content policy?

- A. Allow Offline Access
- B. Fail-safe Revocation Timer
- C. Auto Upgrade
- D. Content Expiry

**Answer: D**

**Question No : 37**

Which actions occur when a lock command is sent to an Android Device from the Symantec Mobile Management Console?

- A. The lock command will be received in the agent log and the device will lock.
- B. A popup warning will appear on the device that says "The Device will be locked", then the device will lock.
- C. The device will lock and then turn off.
- D. A popup message will appear on the device that says "Are you sure you would like to lock this device?".

**Answer: A**

**Question No : 38**

Which blacklisting rule would a consultant use to identify all instances of the BitTorrent app in Symantec Mobile Management?

- A. package name contains 'BitTorrent' and 'Any' version
- B. package name equals 'BitTorrent' and version greater than one
- C. package name ends with 'BitTorrent'
- D. package name starts with 'BitTorrent'

**Answer: A**

**Question No : 39**

What happens after a developer submits an application for publishing?

- A. only the developer can view the application
- B. the application is posted with a green status for use
- C. all end users can try the application and submit feedback
- D. the publisher may reject or publish the application

**Answer: D**

**Question No : 40**

Which Apache SSL certificate format does an administrator use when installing App Center?

- A. PFX
- B. Certificate
- C. Certificate, Bundle, and Key
- D. P12, PFX, and Certificate

**Answer: C**

**Question No : 41**

Which data collection settings can the administrator select in the App Center Device Policies to configure data collection rules? (Select two.)

- A. Enable collection & display of commercial app information
- B. Enable collection & display of network data from device
- C. Enable collection & display of IMEI & UDID of personal devices
- D. Enable collection & display of device call logs
- E. Enable collection & display of user device location

**Answer: A,E**

**Question No : 42**

What is required to set up the Exchange ActiveSync (EAS) Access Control feature if an F5 is unavailable for control?

- A. a domain user account with email access
- B. Office 365 service
- C. an Active Directory or LDAP admin account
- D. integration with Exchange ActiveSync 2010 using PowerShell

**Answer: D**

**Question No : 43**

Which two Operating Systems does the App Center support? (Select two.)

- A. Red Hat Enterprise Linux 5.8
- B. CentOS 5.3
- C. Windows Server 2008
- D. CentOS 5.5
- E. SUSE Linux Enterprise Server

**Answer: A,D**

**Question No : 44**

Which setting will turn the display of content (documents/media) on and off in the agents?

- A. Item is Featured
- B. Item priority
- C. Item category
- D. Item is Published

**Answer: D**

**Question No : 45**

Which two policies are iOS specific policies? (Select two.)

- A. Allow Screenshots
- B. Allow SSL
- C. Allow Background Processing
- D. Allow Cloud Backup
- E. Allow SQLite

**Answer: A,D**



**Question No : 46**

Which criteria does the App Center Administrator use to adjust the permissions?

- A. groups
- B. users
- C. roles
- D. devices

**Answer: C**

**Question No : 47**

Which two ports must be available from the Mobile Management Site Server to the Apple Push Notification Service? (Select two.)

- A. 443
- B. 2195
- C. 2196
- D. 5223
- E. 5224

**Answer: B,C**

**Question No : 48**

Which content policy will automatically destroy content if the server fails to be contacted by the App Center agent within a configured number of hours?

- A. Automatically connect to the server to check for updates
- B. Prevent content downloads to a desktop via the User Portal
- C. Automatically push download of new versions
- D. Fail-Safe Revocation Timer

**Answer: D**

**Question No : 49**

How is a passcode configuration applied to a set of devices in the Symantec Mobile Management console?

- A. choose a passcode configuration and add it to a policy that targets the devices
- B. choose a policy and apply it to the passcode configuration that targets the devices
- C. edit the global passcode configuration setting that is delivered to all devices
- D. right click on a set of devices and choose 'Apply passcode configuration'

**Answer: A**

**Question No : 50**

Which source is useless when attempting to add apps into the SMM Mobile Library?

- A. public applications stores
- B. a mobile device owned by the same user
- C. enterprise intranet
- D. public web sites

**Answer: B**

**Question No : 51**

Which type of application is the SMM Mobile Library unable to distribute?

- A. commercial iOS apps from the Apple AppStore
- B. internally-developed iOS apps
- C. internally-developed Mac OSX dmg
- D. commercial Android apps

**Answer: C**

**Question No : 52**

In the Item create/edit dialog, which flag prevents an app appearing in the Mobile Library on a device?

- A. New
- B. Item priority - required, recommended, optional
- C. Featured
- D. Published

**Answer: D**

**Question No : 53**

- A. Microsoft Exchange controls a reverse proxy via Exchange Active Sync.
- B. Exchange ActiveSync is the Symantec Management Console that a user logs into to create a Microsoft Exchange account.
- C. Microsoft Exchange and Exchange ActiveSync are the same thing.
- D. Exchange ActiveSync is a protocol that synchronizes a mobile device with Microsoft Exchange.

**Answer: D**

**Question No : 54**

Which file types are unacceptable for encrypted previews?

- A. .doc, .docx
- B. .xls, .xlsx
- C. .pdf
- D. .mp3, .mp4

**Answer: D**

**Question No : 55**

Which information determines whether the items in a feed are shown in the Mobile Library on a device?

- A. the feed for language specified on the device
- B. membership of an AD group
- C. inclusion in an Organizational View
- D. already delivered to another device owned by the user

**Answer: A**

**Question No : 56**

Which Identity Provider (IDP) only supports on-premise installation?

- A. Active Directory
- B. SiteMinder
- C. O3
- D. SAML

**Answer: B**

**Question No : 57**

Which option is invalid within General Enrollment Settings in Mobile Management Solution?

- A. Enable Authentication Check
- B. Agent Settings
- C. Enable SCEP Authentication
- D. Require EULA acceptance

**Answer: C**

**Question No : 58**

Which two mobile operating systems are unsupported for the delivery of apps within App Center? (Select two.)

- A. iOS
- B. BlackBerry
- C. Windows Phone
- D. Android
- E. Symbian

**Answer: C,E**