



RCDD^{Q&As}

BICSI Registered Communications Distribution Designer – RCDDv14

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**QUESTION 1**

In preparation for the development and submission of the program master schedule to a client, the program manager meets with (he component project manager and master program scheduler to discuss the work breakdown structure (WBS) During the meeting, the master scheduler indicates that the master program schedule should include which of the following?

- A. Program benefits and all components protect activities
- B. Component resources and their activity assignment/responsibility metrics
- C. Program-level activities and integrated component projects
- D. Program activities, component activities, and all other work

Correct Answer: C

QUESTION 2

A program manager is concerned because several change requests in a component project are causing delays to the program's work package milestones. There are insufficient skilled resources within the component project to complete both the change requests and the milestone tasks.

What should the program manager do next to address this risk?

- A. Prioritize which resources are critical to the project based on an impact analysis of the critical change requests and update the program roadmap.
- B. Prioritize which change requests are critical to the project based on an impact analysis, resource only critical change requests until overdue milestones are achieved, and update the risk register
- C. Mandate that no component project change requests will be processed until overdue milestones have been completed and update the risk register to reflect this
- D. Add the lack of skilled resources to facilitate the large number of change requests to the issue log

Correct Answer: D

QUESTION 3

What is a simplified cone of protection for lightning strikes as it pertains to a structure (building, pole, etc.)?

- A. 43 m (140 ft)
- B. A base diameter equal to the height of the structure
- C. A base radius equal to the height of the structure
- D. 50% of the height of the structure in any direction

Correct Answer: C

**QUESTION 4**

Which of the following is the international standard for premises cabling?

- A. ISO/IEC 18010
- B. ISO/IEC 11801

Correct Answer: B

QUESTION 5

When responding to a submittal that has been rejected and/or has comments written by a reviewer, the ICT distribution designer may need to perform which two of the following actions? (Select two options.)

- A. Request a Change Order from the client for the extra work performed.
- B. Document the reviewer's status and/or comments
- C. Review the contract requirements and revise the submittal to comply with these requirements
- D. Request a variance from the contract requirements from the client.
- E. Submit an alternate product in lieu of one that was previously submitted, even if it does not meet all of the contract requirements

Correct Answer: DE

QUESTION 6

The program manager wants to ensure that a program contributes to shareholder value. The program manager should verify alignment with which of the following?

- A. Program charter
- B. Organizational structures and policies
- C. Organizational strategic objectives
- D. Program governance plan

Correct Answer: C

QUESTION 7

A program manager joins a team during its preparation phase. What should the program manager do to obtain formal sponsor approval to begin the benefits delivery phase?

- A. Develop the program management plan based on the organization's strategic plan



- B. Write the program charter, including the program mission statement and stakeholder engagement plan
- C. Define a high-level program roadmap of milestones and schedules supported by a preliminary estimate
- D. Identify and document the anticipated program benefits in the benefits management plan.

Correct Answer: A

QUESTION 8

The project managers for component projects A and B schedule the same resource to perform tasks during the same timeframe, resulting in an over-allocation. The program manager reviews the program resource management plan determine that project. A can wait until the resource becomes available, and assigns the resource to project B.

This is an example of which of the following?

- A. Program resource management planning
- B. Program risk mitigation
- C. Resource interdependency management
- D. Project resource planning

Correct Answer: C

QUESTION 9

In a transformational program, all projects are on track and delivering their objective. However stakeholders are hesitant to take on the new processes because performance in the current environment may not be representative of actual performance Stakeholders fear that the program will fail to provide the service required.

To assure positive performance in the current environment, the program manager should do which of the following?

- A. Ensure the new processes will perform better than the current processes
- B. Ask the program steering committee to endorse the new processes and current program schedule and deliverables
- C. Meet with stakeholders to ensure they understand that the expectations for the new processes are superior to the current processes
- D. Discuss concerns with stakeholders and mitigate them by changing the processes that will be delivered

Correct Answer: C

QUESTION 10

A company hires a program manager to create a healthcare management system. After five months the program manager identifies an opportunity to integrate an online medical solution, which could provide additional value to the stakeholders. The program sponsor approves the change in scope.



The program manager should ensure that the results obtained by this opportunity are working in tandem with which of the following?

- A. Critical success factors
- B. Key performance indicators
- C. Benefits management plan
- D. Stakeholder engagement plan

Correct Answer: C

QUESTION 11

Alter a company's senior executive management meeting the CEO issues a mandate to automate a new-client onboarding process that would effectively eliminate the current manual paper-based process. The assigned program sponsor selects a program manager

Both the program sponsor and the program manager must ensure that the program charter contains which of the following?

- A. Justification, benefits management plan, scope, and resources needed
- B. Justification, benefits strategy scope and resource management plan
- C. Justification, outcomes, scope, and stakeholder considerations
- D. Justification, benefits management plan, program business case and stakeholder considerations

Correct Answer: D

QUESTION 12

An aircraft manufacturer is engaged by an airline to build a fleet of new airliners. The program charter has been approved but the stakeholders are concerned that the delivery method of the program may not meet their expectations

Using the program master schedule what will the program manager incorporate to align the program with the expectations of the stakeholders?

- A. Program work breakdown structure (PWBS) program scope statement, and benefits management plan
- B. PWBS, benefits management plan, and program financial management plan
- C. Program charter PWBS, and program scope statement
- D. Program scope statement benefits management plan, and program financial management plan

Correct Answer: A

QUESTION 13



The recommended bend radius for a cable during installation is typically greater than the recommended bend radius after the cable is installed.

- A. False
- B. True

Correct Answer: B

QUESTION 14

During the execution phase of a program a stakeholder complains to the program manager that they did not receive critical communications about one of the component projects What should the program manager do to address the situation\?

- A. Review and update the detailed stakeholder list
- B. Review and update the stakeholder engagement plan
- C. Execute the component project\'s communications management plan
- D. Update the risk register.

Correct Answer: B

QUESTION 15

A global communications company\'s cloud-based platform will host its video network using both on - and off-shore learns. The program management office (PMO) assigns a program manager with little experience executing global initiatives.

What should the program manager do to resolve competing resource needs within components that could impact the entire program\'s overall delivery date?

- A. Require project managers to perform resource levelling in their schedules to automatically take into account availability and dependencies for key resources.
- B. Revisit assignments on a weekly basis to manually level resources thereby limiting burn- out and preventing underutilization
- C. Optimize integration of the component projects by working with the project managers to align resource skill sets and availability to the program
- D. Improve communications between the project managers to gain efficiencies in resource assignments

Correct Answer: B
