



MB2-715^{Q&As}

Microsoft Dynamics 365 customer engagement Online Deployment

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**QUESTION 1**

You are an administrator for an organization that uses Microsoft Dynamics 365 and Microsoft Dynamics for Outlook.

Some of your users have indicated that their personal notes for their contacts in Outlook appear in Microsoft Dynamics 365 for everyone to read.

How should you ensure that personal notes in Outlook are not shared in Microsoft Dynamics 365?

- A. As the system administrator, configure the Synchronization Fields settings to not include the Notes field in Outlook,
- B. Instruct the users to configure their Synchronization Fields settings to not include the Notes field in Outlook.
- C. instruct the users to configure their Synchronization Fields settings to only do a one-way sync from Microsoft Dynamics 365 to the notes field in Outlook.
- D. As the system administrator, configure the Synchronization Fields settings to only do a one-way sync from Microsoft Dynamics 365 to the Notes field in Outlook-

Correct Answer: B

QUESTION 2

You are the technology director for your company.

You need to purchase a subscription to Microsoft Dynamics 365 for the sales staff.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

- A. Purchase a Business License Premium subscription to Office 365.
- B. Purchase a Microsoft Dynamics 365 subscription
- C. Purchase a subscription through a Microsoft Partner.
- D. Purchase a Microsoft Dynamics 365 subscription through the Office 365 Admin Portal

Correct Answer: BC

QUESTION 3

You are using Microsoft Dynamics 365 to create a new application.

You need to create a new sitemap for your application.

Which three components can you configure in SiteMap designer? Each correct answer presents a complete solution

- A. SKUs
- B. actions



C. hierarchies

D. groups

E. privileges

Correct Answer: BCD

QUESTION 4

You want to add new functionality to Microsoft Dynamics 365.

Which three apps, available from AppSource, allow you to achieve this goal? Each correct answer presents a complete solution.

A. Microsoft Dynamics 365 - Gamification

B. Customer Self-Service Portal

C. Microsoft Dynamics 365 - Organization Insights

D. Project Service Automation

E. Microsoft Office 365 Groups

Correct Answer: ADE

QUESTION 5

You work for a large organization that uses Microsoft Dynamics 365.

The organization wants to allow users to install Microsoft Dynamics 365 for Outlook, but users do not have local administrator rights on their computers.

How should Microsoft Dynamics 365 for Outlook be installed for the users who need it?

A. by using Microsoft System Center Configuration Manager

B. by configuring a Group Policy on Active Directory

C. by using the command line on each computer

D. by using the download link in the Microsoft Dynamics 365 web application

Correct Answer: B

QUESTION 6

You are a systems architect for a large company that is deploying Microsoft Dynamics 365.



The company currently has all data stored on Microsoft Dynamics CRM 2016 on-premises and plans on migrating all records from there to Microsoft Dynamics 365.

Which record type has some statuses that cannot be set during an import?

- A. invoice
- B. customer
- C. order
- D. quote

Correct Answer: C

QUESTION 7

Your company has been using Microsoft Dynamics 365. Business edition for one year. Since then, the size of your company has doubled, and you are using 98% of the storage allotted in your company's subscription.

You need increase the size of your available storage.

What should you do to accomplish this goal?

- A. Purchase additional storage for your current subscription through the Microsoft Office 365 Admin portal.
- B. Purchase an additional volume license subscription through a Microsoft Partner for added storage.
- C. Increase the size of the storage allocated in the Microsoft Dynamics 365 Admin portal.
- D. Purchase additional storage for your current subscription through the Microsoft Dynamics 365 Admin portal.

Correct Answer: D

QUESTION 8

You are the system administrator at Contoso, Inc.

You have imported 3 GB of data into an instance, but the storage utilization for your subscription does not reflect the used storage space.

What is causing this discrepancy?

- A. You imported the data into a sandbox instance.
- B. Custom indexing is enabled on your instance.
- C. You imported the data into a preview instance.
- D. Data utilization is calculated every 48 hours.

Correct Answer: A

**QUESTION 9**

As a system administrator, you want to integrate the Office Graph from Microsoft Office 365 into Microsoft Dynamics 365. Which two steps should you take to perform this integration? Each correct answer presents part of the solution.

- A. Set up Microsoft OneNote integration.
- B. Enable Microsoft OneDrive for Business integration.
- C. Enable Microsoft Office Graph integration.
- D. Set up server-based Microsoft SharePoint integration.

Correct Answer: B

QUESTION 10

Which two versions of Microsoft Dynamics CRM require an upgrade in order to use the Dynamics 365 for phones app? Each correct answer presents a complete solution

- A. Microsoft Dynamics CRM 2016 SP 1 Online
- B. Microsoft Dynamics CRM 2016 On-Premises
- C. CRM 2015 Update 1 On-Premises
- D. Microsoft Dynamics CRM 2015 Online

Correct Answer: CD

QUESTION 11

You are a systems architect helping a company deploy Microsoft Dynamics 365 Online.

The company currently uses Microsoft Dynamics CRM 2016, which is hosted on-premises. The company needs to migrate the data within that system to Microsoft Dynamics 365.

Which import method should you use to accomplish this goal?

- A. Migrate the data by using the Data Loader service.
- B. Upload CRM SQL backup file using the On-Premises to Online Conversion Service.
- C. Restore the CRM 2016 On-premises database in the Microsoft Dynamics 365 administration center.
- D. Export the data to multiple CSV files.

Correct Answer: D



QUESTION 12

You are the system administrator for a company that is deploying Microsoft Dynamics 365 in multiple regions.

You need to ensure that users can only access the instance hosted in their region.

Which two actions should you perform to achieve this goal? Each correct answer presents part of the solution.

- A. Create an Access Team for each region, and add the users from that region to the team.
- B. Assign the Access Team to the instance hosted on the matching region.
- C. Create a Security Group for each region, and add the users from that region to the group.
- D. Assign the Security Group to the instance hosted on the matching region.

Correct Answer: BC

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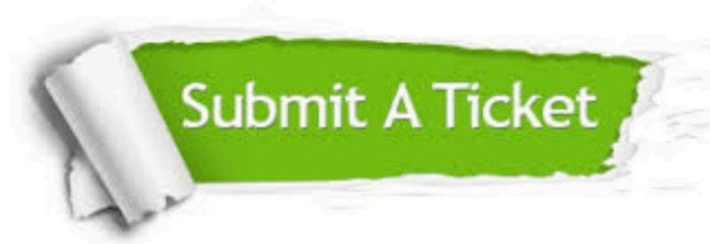
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