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Microsoft Dynamics CRM 2013 Customization and Configuration

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QUESTION 1

You need to add a subgrid to the Account form and display associated Contact data in the subgrid. Which view should you use?

A. List Members View

B. Lookup View

C. Active Contacts Subgrid View

D. Associated View

Correct Answer: C

QUESTION 2

You create a custom entity named Project for Microsoft Dynamics CRM Online. You need to display a map of the project location on the Project form. What should you do?

A. Add an IFrame that renders a map to the main Project form by using a JavaScript Web Resource that references the Bing Maps API.

B. Add a map to the main Project form by using the Google Map control.

C. Add an address field to the Project entity to automatically display a map in the lower-left corner of the Project form.

D. Add a map to the main Project form by using the Bing Map control.

Correct Answer: A

QUESTION 3

Which two system entities can participate in business process flows? Each correct answer presents a complete solution.

A. Account

B. Task

C. Knowledge Base Article

D. Service Activity

E. Goal Metric

Correct Answer: AB

QUESTION 4

Which action can you perform with a Lookup view?

A. Create a new view based on the Lookup view.

B. Delete the Lookup view.

C. Customize the Lookup view.

D. Set the Lookup view as the default view.

Correct Answer: C

QUESTION 5

In the Form Editor, which two navigation group-related actions can you perform? Each correct answer presents a complete solution.

A. Create a navigation group.

B. Move items from one navigation group to another.

C. Rename a navigation group.

D. Delete a navigation group.

E. Hide a navigation group from a security role.

Correct Answer: BC

QUESTION 6

For which security role does Microsoft Dynamics CRM automatically create a Field Security Profile?

A. System Administrator

B. Sales Manager

C. CEO-Business Manager

D. System Customizer

Correct Answer: A

QUESTION 7

What is the maximum number of stages a business process can contain?

A. 5

B. 10

C. 20

D. 30

Correct Answer: D

QUESTION 8

Which document within the Microsoft Dynamics CRM Implementation Guide is new for Microsoft Dynamics CRM 2013?

A. Administration Guide

B. Customization Guide

C. Planning Guide

D. Installing Guide

Correct Answer: B

QUESTION 9

What defines the form or forms to which a specific business rule is applied?

A. Logic

B. Action

C. Scope D. Condition

Correct Answer: C

QUESTION 10

You are using Microsoft Dynamics CRM Online.

You plan to create an entity named Project. The Project entity will have 15 custom fields.

Which two properties can you change after you create the entity? Each correct answer presents a complete solution.

A. Ownership

B. Number of fields

C. Define as activity entity

D. Display Name

Correct Answer: BD

QUESTION 11

At which three levels can you control auditing in Microsoft Dynamics CRM? Each correct answer presents a complete solution.

A. Organization

B. Team

C. Business Unit

D. Field

E. Entity

Correct Answer: ADE

QUESTION 12

How do you specify the searchable columns in the Quick Find search box of the main grid for an entity?

A. In the Quick Find View of the entity, click the Add Find Columns task.

B. In the Quick Find view of the entity, click the Add View Columns task.

C. Add the searchable columns to the Current view for the entity.

D. Add the searchable columns to the default Public view for the entity.

Correct Answer: A

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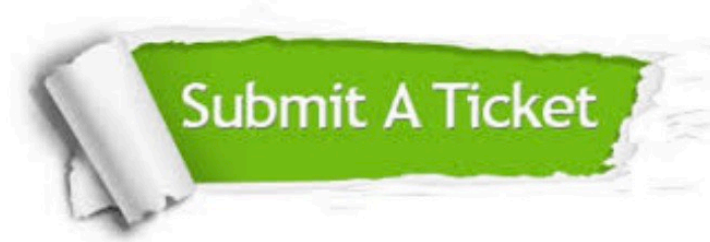Multi-Platform capabilities - Windows, Mac, Android, iPhone, iPod, iPad, Kindle

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