



# MB2-702<sup>Q&As</sup>

Microsoft Dynamics CRM 2013 Deployment

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**QUESTION 1**

You have a user that is NOT a member of the Local Administrators group.

The user needs Microsoft Dynamics CRM Client for Microsoft Office Outlook installed on her computer.

Which action will install Microsoft Dynamics CRM Client for Outlook?

- A. The system administrator creates an XML configuration file that automatically configures Microsoft Dynamics CRM Client for Outlook on the user's computer.
- B. The user clicks the link on the Microsoft Dynamics CRM message bar to install Microsoft Dynamics CRM Client for Outlook on her computer.
- C. The system administrator installs Microsoft Dynamics CRM Client for Outlook on the user's computer by using Group Policy.
- D. The user downloads the installation files for Microsoft Dynamics CRM Client for Outlook from the Microsoft Download Center and then installs the download on her computer.

Correct Answer: C

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**QUESTION 2**

Your company uses Microsoft Dynamics CRM on-premises.

Which two tasks are supported in the Microsoft SQL Server database for an organization? Each correct answer presents a complete solution.

- A. moving a table to a separate drive
- B. deleting rows from a table
- C. adding indexes to a table
- D. adding columns to a table

Correct Answer: AC

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**QUESTION 3**

You are a Microsoft Dynamics CRM administrator. Microsoft Dynamics CRM users in your company have local Administrator rights on their computers. You must ensure that users have offline access to Microsoft Dynamics CRM data by using Microsoft Dynamics CRM Client for Microsoft Office Outlook. Which two procedures should you perform? Each answer presents a complete solution.

- A. Configure the offline synchronization filters for Outlook in Microsoft Dynamics CRM Client for Outlook.



- B. Instruct the users to click the Go Offline button in Microsoft Dynamics CRM Client for Outlook.
- C. Enable offline capability when you install Microsoft Dynamics CRM Client for Outlook.
- D. Install Microsoft Dynamics CRM Client for Outlook update rollup 1.

Correct Answer: BC

Ref: <http://technet.microsoft.com/en-us/library/hh387330.aspx>

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#### QUESTION 4

You deploy Microsoft Dynamics CRM by using a single server that has all the server roles installed. You use the deployment as a test environment and create three test organizations.

You no longer need the test organizations. You must use Deployment Manager to remove the test organizations.

What should you do?

- A. Select each organization one at a time, disable the organization, and then delete the corresponding database from the Microsoft SQL Server.
- B. Select all of the test organizations, disable them all at the same time, and then delete them.
- C. Select the Microsoft Dynamics CRM Server and disable it. Select each organization one at a time and delete each one.
- D. Select each test organization one at a time and disable the organization. Select each test organization one at a time and delete it.

Correct Answer: D

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#### QUESTION 5

You upgrade Microsoft Dynamics CRM 2011 to Microsoft Dynamics CRM 2013.

You must verify that Microsoft Dynamics CRM 2013 functions correctly after the upgrade.

Which three tasks should you perform? Each correct answer presents part of the solution.

- A. Notify all users that the new Microsoft Dynamics CRM 2013 environment is live.
- B. Look for issues or errors that might have occurred during the upgrade by using the Setup files and Event Viewer files.
- C. Verify that all organizations are enabled by using Deployment Manager.
- D. Connect to the Microsoft Dynamics CRM 2013 Server by using the web client.
- E. Have a backup procedure in place for the Microsoft Dynamics CRM 2013 databases.



Correct Answer: BCD

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#### QUESTION 6

You need to install Microsoft Dynamics CRM Server. Which action is supported?

- A. Install Microsoft Dynamics CRM Server on Microsoft Windows Small Business Server 2011.
- B. Install Microsoft SQL Server and Microsoft Dynamics CRM Server in different Active Directory domains.
- C. Install the 64-bit edition of Windows Server 2008 by using the Server Core option, and then install Microsoft Dynamics CRM Server on Windows Server 2008.
- D. Install a 64-bit edition of Microsoft SQL Server 2008 that has a named instance, and then install Microsoft Dynamics CRM Server on the SQL Server 2008 Server.

Correct Answer: D

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#### QUESTION 7

On which two Windows operating systems can you install the Microsoft Dynamics CRM Email Router? Each correct answer presents a complete solution.

- A. the 64-bit edition of Windows Server 2008 R2
- B. the 32-bit edition of Windows Server 2008 R2
- C. the 64-bit edition of Windows Server 2003
- D. the 32-bit edition of Windows 7

Correct Answer: AD

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#### QUESTION 8

You install Microsoft Dynamics CRM.

You need to provide a user account to run each of the six Microsoft Dynamics CRM services.

What should you use? Each correct answer presents a complete solution.

- A. six different domain user accounts, each of which is a member of the Domain Users group in Active Directory
- B. six different domain user accounts, each of which is a member of only the PrivUserGroup group in Active Directory



- C. the local Network Service account
- D. the local Administrator account
- E. the name of your Active Directory user account

Correct Answer: AC

Ref: [http://technet.microsoft.com/en-us/library/hh699825\(v=crm.6\).aspx](http://technet.microsoft.com/en-us/library/hh699825(v=crm.6).aspx)

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#### QUESTION 9

You install Microsoft Dynamics CRM.

You did NOT install Microsoft Dynamics CRM Reporting Extensions.

Which task are you able to perform?

- A. Upload fetch-based reports.
- B. Run default reports.
- C. Import an organization.
- D. Upload SQL-based reports.

Correct Answer: D

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#### QUESTION 10

You create a new organization.

How is the initial value of the data-encryption key generated?

- A. You enter the encryption key after you create the organization.
- B. You enter the encryption key when you create the organization.
- C. The data encryption key is copied from the deployment-level configuration setting.
- D. The data encryption key is generated randomly.

Correct Answer: D

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#### QUESTION 11

Which two versions of Microsoft Office support Microsoft Dynamics CRM Client for Microsoft Office Outlook? Each correct answer presents a complete solution.



- A. Office XP
- B. Office 2003
- C. Office 2013
- D. Office 2011 for Mac
- E. Office 2007

Correct Answer: CE

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### QUESTION 12

You install Microsoft Dynamics CRM Server by using a trial product key that is valid for 90 days.

You must ensure that Microsoft Dynamics CRM Server continues to work after 90 days.

What should you do?

- A. Reinstall Microsoft Dynamics CRM Server and enter a new trial product key.
- B. Reinstall Microsoft Dynamics CRM Server and enter a new product key that you purchased.
- C. In Microsoft Dynamics CRM Deployment Manager, enter a new trial product key.
- D. In Microsoft Dynamics CRM Deployment Manager, enter a product key that you purchased.

Correct Answer: D

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