



# JK0-019<sup>Q&As</sup>

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### QUESTION 1

Wireless network users recently began experiencing speed and performance issues after access point 2 (AP2) was replaced due to faulty hardware. The original network was

installed according to a consultant

Correct Answer: AP2 configuration is not correct. The wireless mode should be

### QUESTION 2

You have been tasked with testing a CAT5 cable. A summary of the test results can be found on the screen.

Step 1: Select the tool that was used to create the cable test results.

Step 2: Interpret the best results and select the options that explains the results.

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**Cable Test**

Step 1: Select the tool that was used to create the cable test results.

Cable Test Result		
1, 2	Open	7ft
3, 6	Short	7ft
4, 5	Open	7ft
7, 8	Open	7ft

Tool Choices:

- Multimeter
- Toner Probe
- Protocol Analyzer
- OTDR
- Cable Certifier
- Crimper
- Punch Down Tool

Step 2: Interpret the test results and select the option that explains the results.  
After you are done with your analysis, click the 'Submit Cable Test Analysis' button.

- Correctly crimped cable
- Incorrectly crimped cable

Correct Answer: Cable certifier

### QUESTION 3



GigSwitch1 is currently configured with a speed of 100 and Duplex is set to Auto on all interfaces. Interface 2 will be connected to GigSwitch2 which is used for all departments.

Interface 1 will be used for HR traffic only.

GigSwitch1 needs to be configured with the following parameters:

Configure the necessary protocol to prevent switching loops

Configure GigSwitch1 with a /24 IP address for management

Traffic across Interface 1 needs to be forced to accept and receive up to 100Mbps data at the same time

Traffic across Interface 2 needs to be forced to use Gigabit speeds and maximum performance

Drag and drop the appropriate configurations to their corresponding requirements. All placeholders must be filled. Not all configurations will be used.

Select and Place:

Global Switch Configuration	Interface 1	Interface 2
1	1	1
2	2	2
100/Full	1000/Full	VLAN trunking/multiplexing
100/Auto	1000/Auto	Enable STP
Auto/Full	IP Address 192.168.1.1 255.255.255.0	Enable AAA
Auto/Half	IP Address 192.168.1.1 255.255.255.0	Enable SNMPv3
	VLAN 10 HR	
	VLAN 20 Sales	
	VLAN 30 OPS	

Correct Answer:



The puzzle interface consists of three columns: Global Switch Configuration, Interface 1, and Interface 2. Each column has a numbered list of configuration options. The options are as follows:

Global Switch Configuration	Interface 1	Interface 2
1 IP Address 192.168.1.1 255.255.255.240	1 VLAN 10 HR	1 VLAN trunking/multiplexing
2 Enable STP	2 100/Full	2 1000/Full
100/Full	1000/Full	IP Address 192.168.1.1 255.255.255.240
100/Auto	1000/Auto	VLAN trunking/multiplexing
Auto/Full	IP Address 192.168.1.1 255.255.240.0	Enable STP
Auto/Half	IP Address 192.168.1.1 255.255.255.0	Enable AAA
	VLAN 10 HR	Enable SNMPv3
	VLAN 20 Sales	
	VLAN 30 OPS	

**QUESTION 4**

A customer's email server is not sending emails. Arrange the troubleshooting steps in the order the technician should perform them:

Select and Place:



1	<input type="text"/>	Implement the solution
2	<input type="text"/>	Verify full system functionality
3	<input type="text"/>	Establish a theory of probable cause
4	<input type="text"/>	Determine if any recent changes have been made to the server
5	<input type="text"/>	Document findings, actions, and outcomes
6	<input type="text"/>	Establish a plan of action to resolve the problem
7	<input type="text"/>	Test the theory to determine cause
8	<input type="text"/>	Implement preventative measures

Correct Answer:



1	Determine if any recent changes have been made to the server	Implement the solution
2	Establish a theory of probable cause	Verify full system functionality
3	Test the theory to determine cause	Establish a theory of probable cause
4	Establish a plan of action to resolve the problem	Determine if any recent changes have been made to the server
5	Implement the solution	Document findings, actions, and outcomes
6	Verify full system functionality	Establish a plan of action to resolve the problem
7	Implement preventative measures	Test the theory to determine cause
8	Document findings, actions, and outcomes	Implement preventative measures

**QUESTION 5**

Drag and drop the following maximum speeds to their corresponding wireless standards. Tokens can be used more than once.

Select and Place:



Wireless Standard	Maximum Speed
802.11a	10Mbps
802.11b	11Mbps
802.11g	54Mbps
802.11n	56Mbps
	>100Mbps

Correct Answer:



Wireless Standard	Maximum Speed	
802.11a	54Mbps	10Mbps
802.11b	11Mbps	11Mbps
802.11g	54Mbps	54Mbps
802.11n	>100Mbps	56Mbps
		>100Mbps

**QUESTION 6**

Drag and drop each networking tool to the MOST appropriate descriptor. Each tool may only be used once.

Select and Place:





Used to verify known good patch cables		
Used to correct open short on a cable		
Used to determine which port a CAT6 cable is connected to		
Used to verify functionality after a NIC is installed		
Used to terminate a cable at a 110 block		

Correct Answer:







Used to verify known good patch cables		
Used to correct open short on a cable		
Used to determine which port a CAT6 cable is connected to		
Used to verify functionality after a NIC is installed		
Used to terminate a cable at a 110 block		

**QUESTION 7**

Drag and drop the fiber cable connection types to the appropriate image.

Select and Place:



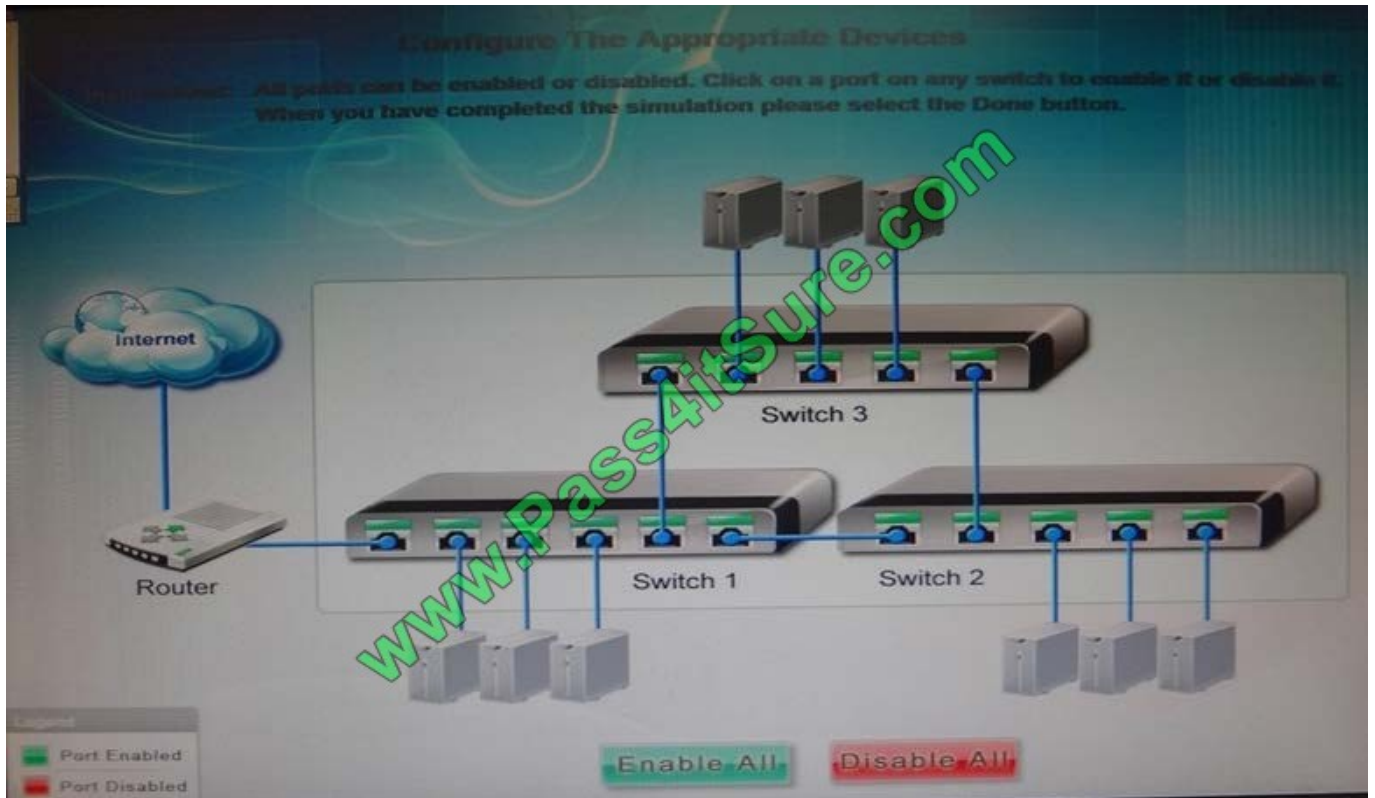
				
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
FC	LC (single)	LC (duplex)	SC	ST

Correct Answer:



**QUESTION 8**

Workstations are unable to access the internet after a recent power outage. Configure the appropriate devices to ensure All workstations have internet connectivity.



Correct Answer: The switches are not connected properly. Connect Switch 1 to switch three on the last port and then connect the last port of the switch 3 to the first port of switch 2. In this way the switches will be connected properly. Click Enable All to enable the switches

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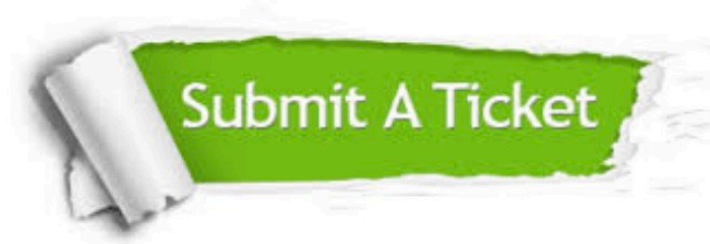
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