

# HP2-E43<sup>Q&As</sup>

Selling HP SMB Solutions

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#### **QUESTION 1**

Which small business customer pain point is addressed by moving from P2P to a first server solution?

- A. no comprehensive portfolio spanning core-to-edge devices
- B. required to keep data safe and secure for years
- C. regularly runs out of space for data storage
- D. needs a safe and single location for company information, with simplified management and backup

Correct Answer: D

#### **QUESTION 2**

Which question is an example of a networking qualification question?

- A. Has the company introduced virtualization into its environment?
- B. Has the company introduced cloud computing into its environment?
- C. Are server utilization levels too high or too low?
- D. Are there specific tasks that require more bandwidth than others, causing communication delays?

Correct Answer: D

#### **QUESTION 3**

Determining if a customer is open to a meeting with HP and an HP solution is most closely aligned with which step in the sales cycle?

- A. Understanding the Customer Environment
- B. Closing the Deal
- C. Generating a Customer Offer
- D. Qualifying the Opportunity

Correct Answer: D

#### **QUESTION 4**

What are small and midmarket companies less likely to have on their websites than enterprise companies?

A. an annual report for the shareholders



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- B. details about the company\\'s products and services
- C. company news
- D. a distinctive brand

Correct Answer: A

#### **QUESTION 5**

Why does HP win in the server market?

A. reduced complexity with infrastructure management tools such as Insight Control Remote Management, Data Center Power Control, Intelligent Power Discovery, and Insight Remote Support Software

- B. complex visualization without pre-configured bundles that can be readily implemented
- C. "single pane-of-glass" management software for simplified lifecycle management across wired and wireless networks with integrated policy control and security for seamless operation and lower maintenance and support costs
- D. long-term emphasis on low acquisition costs as opposed to overall value and return on investments (ROI)

Correct Answer: A

#### **QUESTION 6**

Which pain point or technology issue is addressed by HP Data Protector Express?

- A. unwanted visitors on the wireless LAN
- B. no products with check-in, check-out functionality
- C. no consistent backup tool-set or policy
- D. too much time spent tuning or configuring equipment

Correct Answer: C

#### **QUESTION 7**

How do you justify the higher cost of HP small business networking solutions compared to some competitive offerings?

- A. Indicate that HP networking products provide enhanced security, reliability, and quality.
- B. Point out legal actions taken against competitors\\' networking products.
- C. Provide negative reviews about competitors\\' networking products you have collected from trade journals.
- D. Give the customer a detailed flow chart that illustrates HP\\'s strict component selection criteria.

Correct Answer: D

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#### **QUESTION 8**

Which product is an example of small business storage software?

- A. HP Data Protector Express
- B. HP D2000 Disk Enclosures
- C. HP DAT 72x10 Tape Autoloader
- D. HP P2000 Disk Array

Correct Answer: A

#### **QUESTION 9**

What is the primary benefit of HP Support Services?

- A. They provide a clear list of the contacts needed for each type of issue or concern.
- B. They are primarily focused on fixing hardware concerns.
- C. They are primarily concerned with patching the operating system.
- D. They offer a standardized portfolio of support services and single point of contact.

Correct Answer: D

#### **QUESTION 10**

How can you help to ensure the priority of the voice network for adequate communication?

- A. Run IP phones on the same network as data traffic.
- B. Add a managed switch and segregate the IP phones and data traffic.
- C. Implement an unmanaged switch to separate the voice and data onto separate VLANs.
- D. Maintain a legacy Wireless Access Point that does not support the latest high speed protocols.

Correct Answer: B

#### **QUESTION 11**

Which HP product reduces data loss due to human error?

- A. HP D2000 Disc Enclosure
- B. HP Insight Manager



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C. HP Tape Autoloader

D. HP Secure Encryption

Correct Answer: C

### **QUESTION 12**

HP V-Series switches are solutions to which small business customer pain point?

A. complex set up and configuration

B. runs out of space regularly

C. no centralized tools for file sharing

D. no storage usage tracking tools are in place

Correct Answer: A

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