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Vendor: CompTIA

Exam Code: HIT-001

Exam Name: CompTIA Healthcare IT Technician Exam

Version: Demo

Question No : 1

Which of the following protocols assigns IP addresses to devices?

- A. IPX
- B. DHCP
- C. DNS
- D. TCP

Answer: B

Question No : 2

Which of the following wireless standards transmits ONLY at 5Ghz and with speeds up to 54Mbps?

- A. 802.11a
- B. 802.11b
- C. 802.11g
- D. 802.11n

Answer: A

Question No : 3

Which of the following should a technician take into consideration when trying to achieve the MAXIMUM coverage when installing wireless access points?

- A. Encryption
- B. Placement
- C. SSID broadcast
- D. Cost

Answer: B

Question No : 4

A user reports that every time someone uses the microwave in the employee kitchen they lose wireless network connectivity. Which of the following is a reason for the loss of connectivity?

- A. Interference
- B. Incorrect power
- C. Incorrect configuration
- D. Cabling issue

Answer: A

Question No : 5

Which of the following attacks occurs when an outsider calls the help desk pretending to be the Chief Executive Officer (CEO) who cannot remember their login credentials?

- A. Whaling
- B. Phishing
- C. Social engineering
- D. Malware

Answer: C

Question No : 6

Which of the following is the BEST security control to restrict access to certain locations?

- A. Employee badges
- B. Biometric locks
- C. Video surveillance
- D. Sign-in logs

Answer: B

Question No : 7

A user reports their computer will not turn on. Which of the following should the technician

check FIRST?

- A. Memory
- B. Motherboard
- C. Power plug
- D. CPU

Answer: C

Question No : 8

Business Associate Agreements (BAAs) are rules of engagement for:

- A. Cost recovery
- B. Time management
- C. Information use
- D. Code of conduct

Answer: C

Question No : 9

Which of the following is a best practice for data disposal?

- A. Overwrite the file.
- B. Encrypt the file.
- C. Delete the data.
- D. Sanitize the data.

Answer: D

Question No : 10

Which of the following is the MOST secure encryption algorithm?

- A. DES
- B. 3DES

- C. SSL
- D. AES

Answer: D

Question No : 11

A user states there is a problem with a medical device. Which of the following problems should a technician escalate to a vendor?

- A. Device incorrectly configured
- B. Faulty patch cable
- C. Failing wall plate
- D. UPS failure

Answer: A

Question No : 12

Which of the following is the MOST secure method to transmit sensitive data?

- A. Fax
- B. Encrypted email
- C. Cellular device
- D. CD

Answer: B

Question No : 13

Which of the following is a HIPAA requirement?

- A. Tokens
- B. Two-factor authentication
- C. Timed lock-out
- D. Biometrics

Answer: C

Question No : 14

Which of the following has the MOST complex organizational structure?

- A. Hospital
- B. Private Practice
- C. Home Health Care
- D. Nursing Home

Answer: A

Question No : 15

The physician cannot save any new files to the EHR/EMR system. Which of the following is MOST likely the cause?

- A. HL7 protocol error.
- B. Data storage has reached capacity.
- C. The clearinghouse is rejecting the data.
- D. Loss of Internet connectivity.

Answer: B

Question No : 16

The Electronic Health Record (EHR) system has crashed. Which of the following backup methods will do a complete restore?

- A. Last full backup with last incremental backup.
- B. Last full backup with last differential backup.
- C. Last differential backup with last incremental backup.
- D. Last incremental backup with last differential backup.

Answer: B

Question No : 17

Which of the following roles would require access to clinical data?

- A. Implementation Manager
- B. Project Manager
- C. Practice Administrator
- D. Network Administrator

Answer: C

Question No : 18

A user reports that their machine is not on the network. The technician verifies that the network connection is enabled and the cables are good, but the IP address is showing as 169.171.1.91. Which of the following is MOST likely the problem?

- A. The DNS is faulty or malfunctioning.
- B. User does not have access.
- C. The connection is set to static.
- D. A DHCP server outage.

Answer: D

Question No : 19

A normal backup is run every Sunday morning, with differential backups being performed on all other mornings. The machine crashes on a Wednesday night. Which of the following number of restores would the technician need to perform to recover all files?

- A. 1
- B. 2
- C. 3
- D. 4

Answer: B

Question No : 20

A portable EKG cart performs EKGs correctly; however, it will not send results to the server or the printer. Which of the following is the MOST likely problem?

- A. The battery pack
- B. Software corruption
- C. Broken EKG leads
- D. Wireless settings

Answer: D

Question No : 21

Which of the following technologies would a technician use to securely connect to a remote network?

- A. SFTP
- B. RDC
- C. VPN
- D. SSH

Answer: C

Question No : 22

Which of the following is the compression ratio of a group IV TIFF?

- A. 10:1
- B. 20:1
- C. 100:1
- D. 400:1

Answer: B

Question No : 23

When certain types of forms are scanned, the technician notices that anything typed or written in the color red is not appearing on the image. This is an example of which of the

following?

- A. De-skewing
- B. Redaction
- C. Dithering
- D. Color dropout

Answer: D

Question No : 24

Which of the following are common interfaces used to install a document scanner? (Select TWO).

- A. USB
- B. IEEE 1394
- C. RJ-11
- D. PS/2
- E. DB-9

Answer: A,B

Question No : 25

Which of the following is the file compression ratio of a JPG?

- A. 10:1
- B. 20:1
- C. 100:1
- D. 200:1

Answer: C

Question No : 26

Which of the following will allow for the FASTEST processing after scanning a document?

- A. Grayscale
- B. Bitonal
- C. True color
- D. 256 color

Answer: B

Question No : 27

A technician turns on a PC and does not hear any beeps. The PC powers on, but nothing displays on the monitor screen. The monitor is plugged in and does turn on. Which of the following should the technician check FIRST?

- A. Ensure the PCI card is correctly installed.
- B. Ensure the power supply is not faulty.
- C. Ensure the video card is correctly installed.
- D. Ensure the RAM is correctly installed.

Answer: C

Question No : 28

Scanned images are appearing crooked and partially rotated. Which of the following features should the technician use to fix this?

- A. ICR
- B. Deskew
- C. OCR
- D. Degauss

Answer: B

Question No : 29

When entering in an imaging room, which of the following items should a technician leave outside?

- A. Athletic shoes
- B. Glasses
- C. Car keys
- D. ID badge

Answer: C

Question No : 30

ICD9 is defined as which of the following?

- A. Diagnostic code
- B. Lab code
- C. Allergy code
- D. Office code

Answer: A

Question No : 31

Which of the following would be the BEST way to describe a physician's role in a Computerized Physician Order Entry (CPOE) process?

- A. Reviewer
- B. Coder
- C. Placer
- D. Filler

Answer: C

Question No : 32

A physician has notified the technician of a lab record that was improperly routed to a patient file. Which of the following should the technician do FIRST to resolve the issue?

- A. Request the record be resubmitted from the lab.
- B. Notify the proper vendor/internal administrative team.

- C. Search the Internet for an application patch.
- D. Change the record to reflect the proper information.

Answer: B

Question No : 33

According to best practices, which of the following is the BEST way to store passwords?

- A. Storing the password on a text file on a computer
- B. Remembering the password
- C. Writing the password down on a notepad
- D. Telling a friend the password

Answer: B

Question No : 34

Which of the following requires external disclosure of PHI under HIPAA?

- A. Registration
- B. Examination
- C. Referral
- D. Dictation

Answer: C

Question No : 35

Which of the following is the HIGHEST level a physician may code for an exam?

- A. 1
- B. 2
- C. 4
- D. 5

Answer: D

Question No : 36

The physician reports that all prescriptions for medication A have been rejected. Which of the following is the MOST likely cause?

- A. The script is not properly formatted.
- B. The medication is not on formulary.
- C. The medication is no longer active.
- D. The communication link is down.

Answer: C

Question No : 37

The physician reports that medication A is listed as a Level 2 drug. Medication A is a:

- A. limited substance.
- B. restricted substance.
- C. controlled substance.
- D. constrained substance.

Answer: C

Question No : 38

In which of the following rooms is a patient's vitals typically taken?

- A. Consultation room
- B. Examination room
- C. Imaging room
- D. Holding room

Answer: B

Question No : 39

If an EKG monitor goes down, which of the following departments should the technician notify?

- A. OB
- B. CDS
- C. ENT
- D. PEDS

Answer: B

Question No : 40

A physician reports that the BP results are not properly formatted in the note output. Which of the following module or section of the note is affected?

- A. Labs
- B. Diagnosis
- C. Vitals
- D. Allergies

Answer: C

Question No : 41

A physician would like to have an X-ray done of a patient's leg. Which of the following would BEST be used to order this scan?

- A. CPOE
- B. Billing
- C. E-prescribing
- D. Practice management

Answer: A

Question No : 42

In which of the following places are waiver forms typically collected?

- A. Consultation desk
- B. Billing desk
- C. Check-out desk
- D. Registration desk

Answer: D

Question No : 43

A user is having a video display problem. Which of the following is the BEST location for a technician to find the latest video drivers?

- A. Chat forums
- B. Third party vendor
- C. Installation CD
- D. Manufacturer's website

Answer: D

Question No : 44

The technician needs to install a scanner on a mobile PC. Which of the following is the BEST interface to use?

- A. eSATA
- B. Bluetooth
- C. PS2
- D. USB

Answer: D

Question No : 45

Which of the following commands is used to determine how many hops are between a client's computer and a server?

- A. NET USE
- B. IPCONFIG
- C. TRACERT
- D. FIND

Answer: C

Question No : 46

Which of the following has been implemented when IP addresses are permanently linked to network devices?

- A. Dynamic addressing
- B. SSID naming
- C. Port forwarding
- D. Static addressing

Answer: D

Question No : 47

Which of the following is the MOST important factor when installing a new workstation?

- A. Power
- B. Phone
- C. Internet
- D. Network

Answer: A

Question No : 48

A technician is receiving the error "NTLDR is missing". Which of the following files has been corrupted?

- A. Config.sys
- B. Boot.ini

- C. Pagefile.sys
- D. IO.sys

Answer: B

Question No : 49

A technician receives a “Non-systems disk or disk error” on a user’s desktop. Which of the following should the technician check for FIRST to resolve this issue?

- A. Out-of-date OS patches
- B. Loose LCD cable
- C. System board cable
- D. Non-bootable flash drive

Answer: D

Question No : 50

Which of the following would BEST prevent power loss on critical system equipment?

- A. HVAC
- B. IDF
- C. Generator
- D. UPS

Answer: D

Question No : 51

Which of the following protocols translates web addresses to IP addresses?

- A. DHCP
- B. NETBEUI
- C. DNS
- D. WINS

Answer: C

Question No : 52

Which of the following is an example of a machine that sends data to PACS?

- A. Stress test
- B. MRI
- C. EKG
- D. Glucose

Answer: B

Question No : 53

A triple bypass procedure would occur in which of the following departments?

- A. Cardiac diagnostics
- B. Invasive cardiology
- C. Surgery center
- D. Critical care

Answer: B

Question No : 54

Which of the following is the MINIMUM required length for a WPA2 passphrase?

- A. 4 characters
- B. 8 characters
- C. 26 characters
- D. 40 characters

Answer: B

Question No : 55

A manager requires the ability to view and edit documents on a share, but should not be allowed to create new documents or delete others. Which of the following permissions should the manager be given?

- A. Modify
- B. Read
- C. Full Access
- D. Write

Answer: A

Question No : 56

In which of the following rooms would a technician be required to wear scrubs or a cover gown?

- A. Emergency room
- B. Imaging room
- C. Consult room
- D. Recovery room

Answer: D

Question No : 57

Which of the following is an important guideline for a technician to follow when entering or leaving a patient room?

- A. Patient charting
- B. Hand sanitization
- C. Disable electronics
- D. Wear scrubs

Answer: B

Question No : 58

Which of the following uncompressed file types would result in the HIGHEST quality image?

- A. BMP
- B. TIFF
- C. GIF
- D. JPG

Answer: B

Question No : 59

A user is unable to communicate with a Health IT application regardless of credentials. No other users are having communication problems. Which of the following are possible errors? (Select TWO).

- A. HTML5 is not supported by this machine
- B. Incompatible operating system patch was installed
- C. NIC failure
- D. Damaged Ethernet cable(s)
- E. Group policy is prohibiting the user access

Answer: C,D

Question No : 60

An employee submits a helpdesk request for modified permissions to a module in the EMR/EHR database. Which of the following technical roles is BEST to route this request to?

- A. Network Administrator
- B. Security Administrator
- C. Database Administrator
- D. System Administrator

Answer: B

Question No : 61

Which of the following rights are required in order to enter information into a database?

- A. Full Access
- B. Modify
- C. Read
- D. Write

Answer: D

Question No : 62

Which of the following is the BEST place for storing a system backup of PHI offsite?

- A. MD's home office
- B. Office fireproof safe
- C. Onsite tape storage
- D. Tier 5 datacenter

Answer: D

Question No : 63

A wireless network used at a small medical facility is suddenly having issues and access is intermittent around lunch time everyday. There have not been any changes to the WAP placement or firmware versions. Which of the following is MOST likely the issue that would cause these symptoms?

- A. Kitchen appliance is causing interference
- B. Maintenance on the database server
- C. Blacklisted patch on the fileserver
- D. Host antivirus scans are running

Answer: A

Question No : 64

An EMR/EHR solution is accessed completely through a browser and requires only an

Internet connection to be used. Which of the following is the delivery model for this solution?

- A. Client-server
- B. Cloud
- C. Terminal services
- D. Virtualization

Answer: B

Question No : 65

A medical practice is evaluating new EMR/EHR solutions. Currently the practice is leaning towards getting the solution through an ASP model. Which of the following is the MOST important to ensure proper functionality?

- A. Internet bandwidth
- B. Desktop specifications
- C. Server specifications
- D. Storage specifications

Answer: A

Question No : 66

Which of the following passwords is HIPAA compliant?

- A. spaceantz
- B. Space@nt\$
- C. Spac3@nt\$
- D. SpaceaNtz

Answer: C

Question No : 67

Which of the following should be responsible for the firewall password in a medical facility?

- A. Practice Administrator
- B. Database Administrator
- C. Network Administrator
- D. System Administrator

Answer: C

Question No : 68

Which of the following defines when someone attempts to gain access to sensitive information of a top hospital executive through email?

- A. Whaling
- B. Phishing
- C. Spamming
- D. Social Engineering

Answer: A

Question No : 69

Which of the following is a program that data mines a machine and sends the data out to a host?

- A. Phishing
- B. Whaling
- C. Spyware
- D. Malware

Answer: C

Question No : 70

Which of the following defines Meaningful Use?

- A. NIST
- B. HITECH Act

- C. HIPAA
- D. PPACA

Answer: B

Question No : 71

Which of the following portions of the United States government is responsible for enforcing the employer and provider identifiers?

- A. CMS
- B. HHS
- C. OCR
- D. NIST

Answer: B

Question No : 72

Which of the following would be the MOST likely cause of a machine displaying an "Operating system not found" error?

- A. Corrupted boot sector
- B. BIOS version out-of-date
- C. CPU malfunction
- D. Fragmented hard disk

Answer: A

Question No : 73

Which of the following hardware requirements is unique to deploying an in-house EMR/EHR solution?

- A. Router
- B. Cabling
- C. Server

D. Desktop

Answer: C

Question No : 74

Which of the following is the MOST likely issue if a web based EMR/EHR user is not able to see the latest updated information, when all the other users are able to see the updated information?

- A. The user's web browser has too many tabs open.
- B. The user's web browser should be restarted.
- C. The user's web browser has been open too long.
- D. The user's web browser cache requires clearing.

Answer: D

Question No : 75

Which of the following should be installed when a vendor releases an update for a specific critical issue?

- A. Hot fix
- B. Roll-up
- C. Upgrade
- D. Patch

Answer: A

Question No : 76

A wireless end user is experiencing intermittent loss of connectivity to the terminal server. Which of the following are the MOST likely causes? (Select TWO).

- A. Terminal server drive defragmentation is taking place
- B. Radio interference
- C. EMR/EHR database maintenance

- D. Short duration of idle time allowed for global access
- E. Poor terminal server connection policy
- F. Overloaded WAP

Answer: B,F

Question No : 77

Which of the following is a best practice for password management?

- A. Let the user store in a secure location.
- B. Limit password reuse.
- C. Give a copy to the supervisor.
- D. Store the password on the local database.

Answer: B

Question No : 78

A provider has diagnosed a patient with HIV/AIDS. Which of the following agencies must the provider notify?

- A. FDA
- B. CMS
- C. HHS
- D. CDC

Answer: D

Question No : 79

The humidity in the computer room has risen above appropriate levels. Which of the following systems has MOST likely failed?

- A. Carbon Dioxide
- B. CCTV
- C. UPS

D. HVAC

Answer: D

Question No : 80

An organization is going to replace all of their desktops. Which of the following sanitization methods is the MOST effective?

- A. Sanitizing the hard drive
- B. Deleting the data
- C. Degaussing the hard drive
- D. Overwriting the data

Answer: A

Question No : 81

Which of the following must a Business Associate (BA) do with no longer needed records at the end of a contract period?

- A. Recycle any paper records
- B. Archive the records
- C. Deliver to succeeding BA
- D. Destroy or return them

Answer: D

Question No : 82

An organization has contracted with a paper destruction company. As a best practice, which of the following procedures should be implemented?

- A. Have recycling bins open and readily available for easy pick-up.
- B. Place paper records in a locked container until pick-up.
- C. Keep the files separated on desks for easy access.
- D. Bind all paper in compressed blocks.

Answer: B

Question No : 83

Which of the following is the MOST secure transport method recommended for backups?

- A. Regular mail
- B. Parcel service truck
- C. FTP site
- D. Bonded courier

Answer: D

Question No : 84

Which of the following allows sharing of PHI with a third party?

- A. Permission Release
- B. Invoice Request
- C. Release of Information
- D. Data Request

Answer: C

Question No : 85

Which of the following scenarios requires the use of a break the glass method?

- A. Phlebotomist is requesting information on an HIV patient.
- B. Administrator is requesting information on a specific patient.
- C. Unit Clerk cannot access a family member's patient data.
- D. A physician cannot access patient data.

Answer: D

Question No : 86

Which of the following actions describes what a technician **MUST** do immediately before entering a patient isolation room?

- A. Sign a Business Associate Agreement.
- B. Wear a mask.
- C. Wear mask and gown.
- D. Contact a clinician to get more information about the patient.

Answer: C

Question No : 87

Which of the following are examples of medical organizations? (Select TWO).

- A. Assisted Living Facility
- B. Hospice
- C. Community Center
- D. Fitness Center
- E. Retirement Facility
- F. Group Home

Answer: A,B

Question No : 88

A keyboard in a patient's room is not functioning. Upon entering the patient's room, the patient becomes hostile and demands that the technician leave. Which of the following should the technician do **FIRST**?

- A. Try to peacefully counsel the patient.
- B. Quietly leave the room and contact appropriate staff person.
- C. Inform the patient that the keyboard must be fixed.
- D. Ignore the patient and conduct the repair.

Answer: B

Question No : 89

Which of the following medical roles BEST describes someone whose duties include taking care of the day to day administrative tasks in a hospital setting?

- A. UA
- B. NP
- C. LVN
- D. RT

Answer: A

Question No : 90

A technician is working in a sleeping patient's room. A relative of the patient enters the room and requests to know what is wrong with the patient. The technician replies that the patient has congestive heart failure. This is a violation of which of the following?

- A. Patient Bill of Rights
- B. HIPAA
- C. ARRA
- D. HITECH

Answer: B

Question No : 91

Which of the following is an example of a device that can take a patient's blood pressure?

- A. Vitals cuff
- B. Ultrasound
- C. EKG
- D. Glucose monitor

Answer: A

Question No : 92

In which of the following departments in a hospital is a child MOST likely to be treated?

- A. ICU
- B. ONC
- C. PEDS
- D. MED/SUR

Answer: C

Question No : 93

A patient is being seen in the OT department. Which of the following BEST describes the objective of this patient?

- A. To achieve meaningful independence
- B. To eliminate cancerous cells
- C. To alleviate depression
- D. To have stitches removed

Answer: A

Question No : 94

If a hospital staff member has a violation due to willful neglect and the violation is not corrected, which of the following is the amount of the fine?

- A. \$5,000
- B. \$10,000
- C. \$25,000 per violation with an annual maximum of \$250,000
- D. \$50,000 per violation with an annual maximum of \$1.5 million

Answer: D

Question No : 95

Which of the following is an example of basic clinical workflow?

- A. Examination, Referral, Consultation
- B. Referral, Examination, Consultation
- C. Registration, Consultation, Examination
- D. Diagnosis, Consultation, Examination

Answer: C

Question No : 96

Which of the following details would be MOST useful when a technician calls in a ticket to be escalated?

- A. The model number of the wireless cart, manager's information, and unit
- B. MRN, location, IP address, end user's credentials, and the technician's credentials
- C. Patient's demographics, medical history, allergies, and patient ID
- D. The manager's badge number, telephone number, years working, and number of technicians at the site

Answer: B

Question No : 97

Under the HIPAA privacy and security rules, which of the following are covered entities?

- A. Schools and municipal offices
- B. Vendor specific entities
- C. Physicians' offices that do not transmit electronically
- D. Nursing homes, dentists, and psychologists

Answer: D

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